

**Community Forum**

Private Bag 4999

Christchurch 8140

**Meeting notes for the meeting of the Community Forum**

**4 June 2015, 6pm**

**Cambridge Room, Canterbury Club, Christchurch**

<b>Present:</b>	Community Forum members: Richard Ballantyne, Betty Chapman, Weng Kei Chen, Martin Evans, Wendy Gilchrist, Maria Godinet-Watts, Ruth Jones, Tom McBrearty, Trevor McIntyre, Lesley Murdoch, Jocelyn Pappill, Faye Parfitt, Patricia Siataga, Emma Twaddell, Suzanne Vallance, Brian Vieceli, Amanda Williams, Siong Sah (John) Wong, Darren Wright
<b>Apologies:</b>	Community Forum members: Leah Carr, Phil Clearwater, Gill Cox, Rachael Fonotia, Deborah McCormick, John Peet, Rachel Vogan  Hon Nicky Wagner, Associate Minister for Canterbury Earthquake Recovery Benesia Smith, Deputy Chief Executive, Strategy and Governance, CERA Sheridan Smith, Ministerial and Executive Services Director, CERA
<b>Chair:</b>	Darren Wright
	Dr Billy O'Steen, lecturer, University of Canterbury (first item only) Helena Power, student, University of Canterbury (first item only) Meredith Warder, student, University of Canterbury (first item only) Sarah Cox, student, University of Canterbury (first item only) Nicole Wehner, student, University of Canterbury (first item only) Mike Scott, Acting Manager, Ministerial and Executive Services, CERA Tracy Norfleet, Senior Advisor, Ministerial and Executive Services, CERA
<b>Agenda</b>	
<b>University of Canterbury Students' Youth Representation Presentation</b> <b>Joint presentation by students with support from Dr Billy O'Steen</b>	
<b>Discussion:</b>	
	<ol style="list-style-type: none"><li>1. The Chair stated that previously he discussed youth representation in the recovery with Dr Billy O'Steen of the University of Canterbury. Following this discussion, students in Dr O'Steen's CHCH 101 course, Rebuilding Christchurch – An Introduction to Community Engagement in Tertiary Studies, surveyed youth about their engagement and involvement in the recovery. The team of four students introduced themselves and gave a joint presentation on their project. The presentation is at <b>Attachment A</b>.</li><li>2. Helena Power explained that the project's "mission" was to collect information</li></ol>

about where to find young people, their various routines, and their willingness to participate in future surveys. Survey questions included age, suburb lived in, common "hang out spots," how free time is spent, willingness to participate in future surveys, and whether their voice is being heard by council.

3. The Community Forum heard that the survey focused on youth aged 18-30, which were divided into three categories: Team 1 – Young Families, Team 2 – Young Professionals (identified through alumni networks) and Team 3 - Non-parents / Non-professional Youth (eg, Christchurch Polytechnic Institute of Technology students, tradespeople and unemployed youth). Groups of 7-12 students conducted surveys in person and online over a two week period. For in-person surveys, Team 1 went to kindergartens, daycare, malls and events. Team 2 went to social groups, bars, and alumni networks. Team 3 used bus lines, the bus interchange and malls.
4. Meredith Warder presented the survey results for Team 1 - Young Families. The distribution of young families was fairly even across suburbs except for Linwood, and it was difficult to find parents under age 25. They normally go with their families to parks and farmer's markets, and they normally stay at home with their friends. Approximately 75 per cent indicated they would take a future survey, and they would prefer it to be available online. When asked whether they felt their voice was heard by the Christchurch City Council (the Council), many responded by asking how they can express an opinion to the Council.
5. Sarah Cox presented the survey results for Team 2 – Young Professionals. Most respondents lived in Ilam, Riccarton and central Christchurch and spent their free time in bars and playing social sports. When asked whether they felt their voice was heard by the Council, an overwhelming 80 per cent 'no' response was received. Very few responded to the online survey (approximately 20 responded online). Several event suggestions were received, especially for outdoor events.
6. Nicole Wehner presented the survey results for Team 3 - Non-parents / Non-professional Youth. A wide range of occupations and hometowns were represented, and most respondents lived in Riccarton, Shirley and central Christchurch. They spent most of their free time at bars, cafes and gyms. They receive news mostly through the internet (and particularly, through Stuff which does not have a lot of local community content). Approximately 40 per cent were aware of the Council's plan for the city, and 56 per cent think they will be in Christchurch in five years. Not being from Christchurch was the largest factor in not feeling engaged, regardless of occupation or age. All unemployed respondents and construction workers aged 18-24 that were not from Christchurch felt their voice was not being heard.
7. The presentation concluded, and Forum members asked the following questions:
  - Were deprived families and those experiencing hardship contacted? (*They may have been, but this was likely to have occurred during in person surveys in public places and cannot be determined from survey data.*)
  - Was multi-cultural data gathered? (*No, resources did not allow for this level of demographic analysis.*)
  - Were church groups involved? (*Team 2 identified a handful of youth who*

*belonged to church groups.)*

- Was an analysis done to determine whether survey responses would have differed between now and before the earthquake, especially in terms of whether they felt they were being heard by the Council? St Albans was surveyed pre-quake and 90 per cent said that they did not feel the Council heard them, so it would be interesting to know if this has improved. In addition, it would also be good to know if people felt their feedback on projects like the bus exchange are being heard and incorporated. *(Those who felt they'd been heard tended to be young parents, as they were making an effort to improve things for their children. This is a good question for a future survey.)*
- Why do 44 per cent of respondents think they will not be in Christchurch in five years? Was the survey team surprised? *(No, youth aged 18-30 are mobile and cannot predict where they will be yet. The survey team noted they are in the same age range as those surveyed, and had they taken the survey, they would have had the same results to this question.)*
- Were sporting clubs and groups contacted, especially for young families? *(This is a good idea and could be done for a future survey. Non-parent/non-professional youth were contacted through bars and gyms which may also be a sport-related avenue.)*
- Can the information from the survey be shared? *(Yes, all the information is in Excel and can be shared with the Forum members, along with tonight's presentation.)*

8. The Chair commended the students' project and presentation. He suggested that this be a starting point of discussion about youth engagement and involvement in the recovery and that the student resource be used for more information in the future (eg students taking the next 101 course can work with the Forum members to develop further questions for a future survey). The Forum members agreed with this suggestion.

**Decisions taken:**

1. The Community Forum agreed to continue its dialog with current and future students in Dr O'Steen's 101 course at the University of Canterbury, including working with them to develop additional questions for future surveys about youth engagement and involvement in the recovery.

**Feedback on the draft Community Forum Report**

**Darren Wright, Community Forum Chair**

**Discussion:**

1. The Chair stated that earlier in the week, the Minister for Canterbury Earthquake Recovery presented to the Advisory Board on Transition and had commended the Forum for their work.
2. The Forum was informed that the Minister for Canterbury Earthquake Recovery is looking to attend the next Community Forum meeting on 18 June 2015, and the Community Forum Report will be provided to him ahead of the meeting. The presenter explained that at the end of the discussion, Forum members should be comfortable with the draft Report so it can be provided to the Minister and the

Associate Minister.

3. The Chair made the following comments on the Draft Report:

- The draft Report is comprehensive, but there is some repetition and it needs more 'word-smithing' and editing. Perhaps CERA's Communications Team can assist.
- A final version of the Report may be publicly released on CERA's website.
- Should a photo of the current members be included? (*Following discussion, the Forum members decided not to include a photo in the draft Report, but the Chair agreed to forward the photo to any member who wishes to have it for their records.*)
- The cover should be updated from April to June 2015.
- Some of the tables need to be updated to the current year or where possible, to the end of March 2015.
- There should be an Executive Summary before the Chair's Foreword.
- The Minister may wish to have a Minister's Foreword.

4. Forum members made the following comments on the Draft Report:

- Should the report be historical? (*The Chair stated that the Report should achieve two things: it should answer the question of what the Forum has achieved and put this on paper, and it should address the Forum's transition and lessons learned.*)
- Some things have not been said in the report. For example, it took some time for respect to be established between the Forum and the community served, and the relationship between the Forum and presenters has also evolved over time. This was a challenge at the start of the Forum, especially when it was 'finding its feet' and seeking guidance from the Minister. This contributed to a slower pace of progress than the Forum members had hoped for in the early days. Clarifying the purpose of a Community Forum at an early stage is important, and this should be noted if the draft Report is to be used for future recovery efforts.
- Can the information in the draft Report be taken back to individual communities to inform them of the Forum's work and increase communication with these communities? (*The Chair 'parked' this item pending future discussions around the public release of the document.*)
- How widely will the final Report be distributed? (*The Chair stated that initially, the final Report will be distributed to the Forum members and the Minister. However, as it is subject to the Official Information Act 1982, it may be useful to proactively release the Report subject to the Minister's agreement. There is nothing in the Report that cannot be released, but it should be reviewed by CERA's Communications Team.*)

- In the 'Foreword' of the current draft Report, paragraph 3 should be moved to the top.
5. The Chair and Forum members then discussed the draft report page-by-page and made editing and formatting changes as needed.

<b>Decisions taken:</b>	
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- |  |  |
|--|--|
| 1. In addition to the editing and formatting changes to the draft Community Forum Report discussed at tonight's meeting, the Forum members agreed to the following next steps: |  |
|--|--|
- Any further changes from the Forum members should be forwarded by email to the Chair by COB Friday 5 June 2015.
  - The Chair will compile the revisions and forward them to the secretariat by Monday 8 June 2015.
  - The secretariat will finalise the Report and ensure an independent review for word smithing.
  - The final Report will be provided to the Chair to review during the week of 8 June 2015.
  - Subject to the Chair's sign-off, the final Report will be forwarded to the Minister ahead of his attendance at the next meeting.
  - Proactive release of the final Report on CERA's website can be discussed with the Minister.

<b>Meeting closed:</b>	8.11pm
<b>Next meeting:</b>	18 June 2015

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Attachment A

University of Canterbury Students' Youth Representation Presentation

# Community Forum Youth Survey

Conducted by:  
CHCH 101  
University of Canterbury  
Semester 1 - 2015  
Billy O'Steen



## Results Continued

"Where do you normally go with..."

### Community Forum Youth Survey

Conducted by:  
CHCH 101  
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Billy O'Steen



# Survey Introduction

## - Who did we encounter?

- Team 1: Young Families
- Team 2: Young Professionals
- Team 3: Non-parents, Non-professional youth

## - Where did we visit?

- Team 1: Kindergartens, Daycare, Malls, Events
- Team 2: Social Groups, Bars, Alumni Networks
- Team 3: Bus Lines, Bus Interchange, Malls

## - What was our Mission?

"To collect information about where to find young people, their various routines, and their willingness to participate in future Community Forum surveys."



## Surveying Methods

- Survey Questions
  - Age
  - Suburb
  - Common hang out spots
  - How time is spent
  - Willingness to participate
  - Voice being heard
- Interviewed people in public
  - Approached and asked for their time
  - Relaxed situations= More responses
  - Politely rejected those not qualified
  - Some locations more successful than others

### Demographics

- Young Families
  - 18 to 30 year old couples/parents
- Young Professionals
  - Alumni from various universities
- All other youths
  - CPIT students, unemployed, and blue collar workers



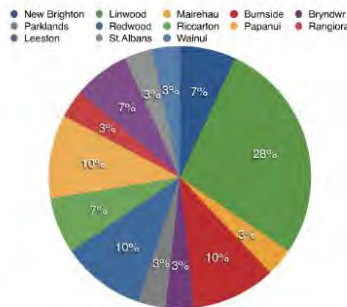
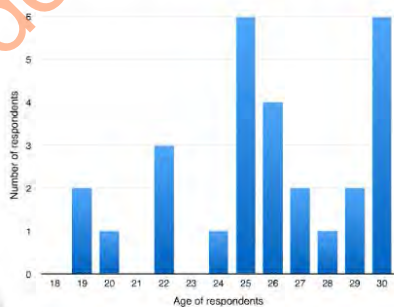
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## Young Parent Demographic Results

Age of Respondents    Suburb of Respondents



- Uncommon to find < 25 yr old parents
- Relatively even suburb distribution
  - Exception=Linwood



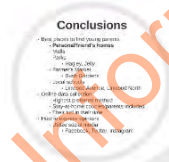
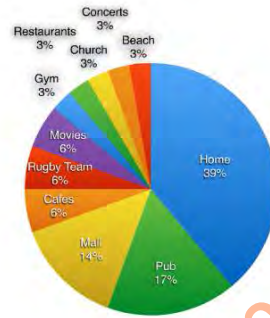
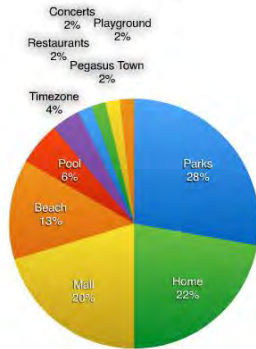


## Results Continued

"Where do you normally go with..."

Family

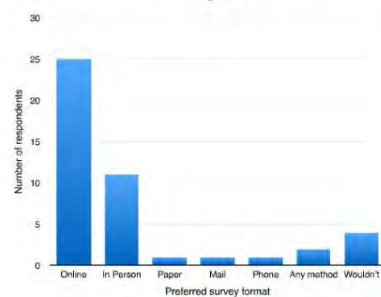
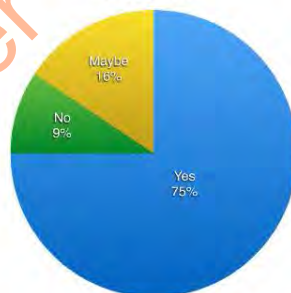
Friends



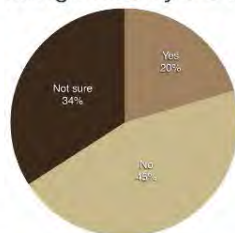
## Results Continued

"Willing to participate in a future survey for the Community Forum?"

"Preferred form of future Community Forum surveys?"



"Voice being heard by the council?"



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# Conclusions

- Best places to find young parents
  - **Personal/friend's homes**
  - Malls
  - Parks
    - Hagley, Jelly
  - Farmer's Market
    - Bush Gardens
  - Local schools
    - Linwood Avenue, Linwood North
- Online data collection
  - Highest preferred method
  - Stay-at-home couples/parents included
  - Their turf in their time
- How to express opinions
  - Utilize social media
    - Facebook, Twitter, Instagram



# Young Professionals Survey Results

## Demographic Information



- Targeting 18-30 yr olds, received responses from a wider spectrum

## Time allotment



- Young Professionals spend most of their time in the CBD/Riccarton.
- Young Professionals spend most of their free time at bars or playing social sports.

## Do You Feel Your Voice is Being Heard in the Community?

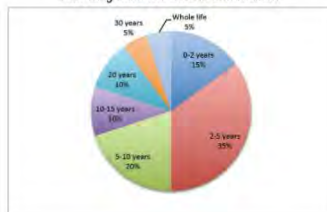


- Very few people actually feel heard in the community

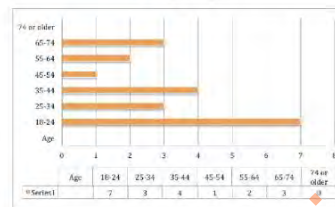


## Demographic Information

How Long Have You Lived in Christchurch?



What is your Age?

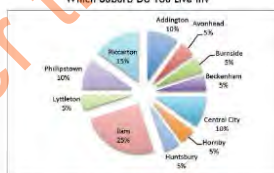


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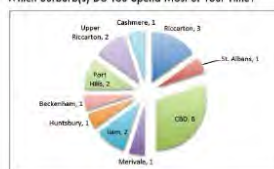
Do You Feel Your Vo

## Time allotment

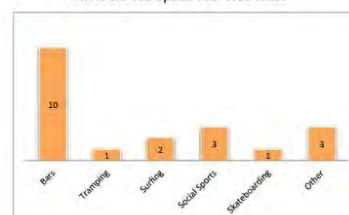
Which Suburb Do You Live In?



Which Suburb(s) Do You Spend Most of Your Time?



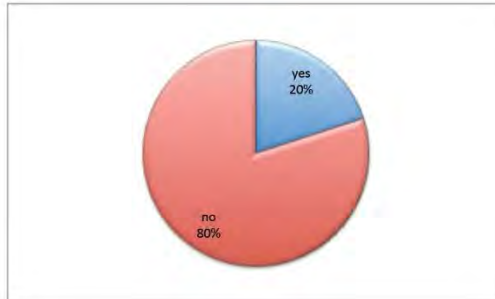
Where Do You Spend Your Free Time?



- Young Professionals spend most of their time in the CBD/Riccarton.
- Young Professionals spend most of their free time at bars or playing social sports.

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#### Do You Feel Your Voice Is Being Heard In the Community?



- Very few people actually feel heard in the community



### Overall Results on Methods

- Online survey was not very successful (i.e. only 20 respondents)
- With more time and connections, online surveying may be more successful.
- Bars are not specifically approachable.
- Events would be a better bet.

#### Suggestions

- Events around the city
- Farmer's market - set up a booth, have a table survey
- Concerts @ Hornby arena
- Christchurch food trucks
- Go Green Expo
- Festivals like the Te Matatini Kapa Haka festival
- Hazed in the Square
- Events that target specific communities: Lyttleton Festival of Lights



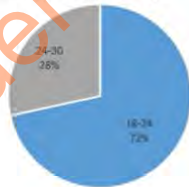
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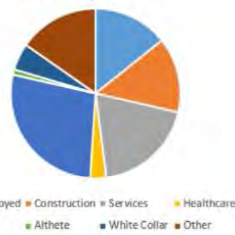


# Non-Parents, Non-Professional Youth

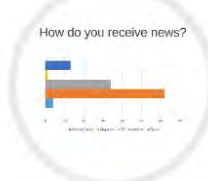
Age group



Occupation

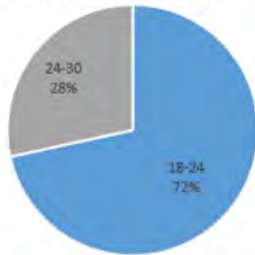


Hometown

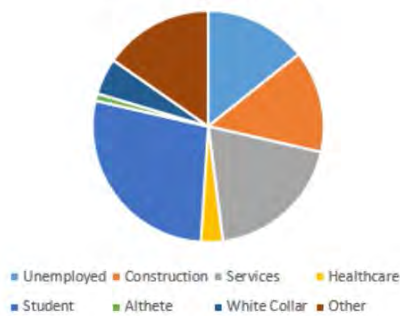


# Non-Parents, Non-Professional Youth

Age group



Occupation



Hometown

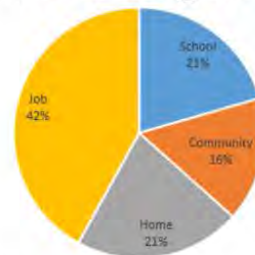


Where do you spend most of your time during the week?



How do you receive news?

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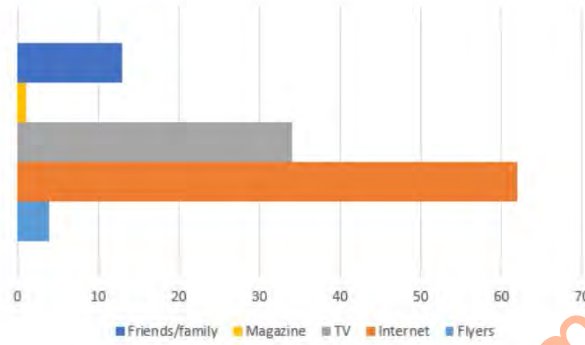


What do you do with your free time?



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## How do you receive news?



## Where are you currently living?

### Primarily:

- Riccarton
- Shirley
- Central City

### Also:

- Addington
- Burwood
- Spreydon

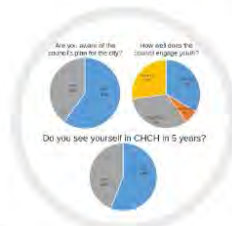
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- Central City

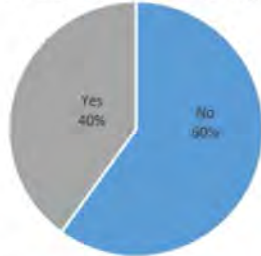
### Also:

- New Brighton
- Addington
- Colombo

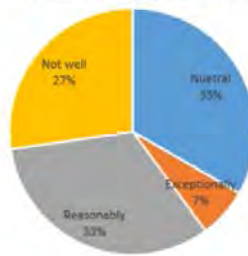


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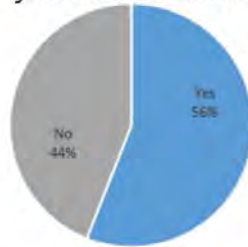
Are you aware of the council's plan for the city?



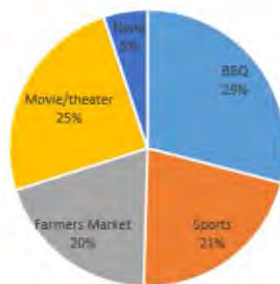
How well does the council engage youth?



Do you see yourself in CHCH in 5 years?



What community event would you go to in the future?



Other findings:

- Not being from Christchurch is the largest factor in not feeling engaged
- This is true regardless of occupation or age
- All unemployed youth and 18-24 construction workers not from CHCH do not feel their voices are being heard

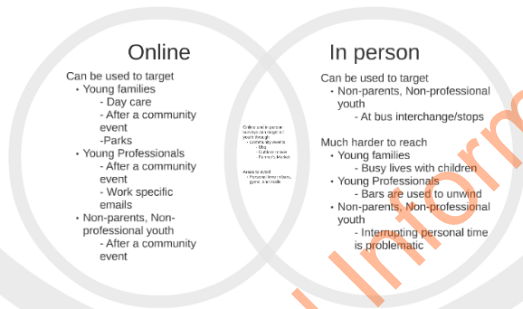
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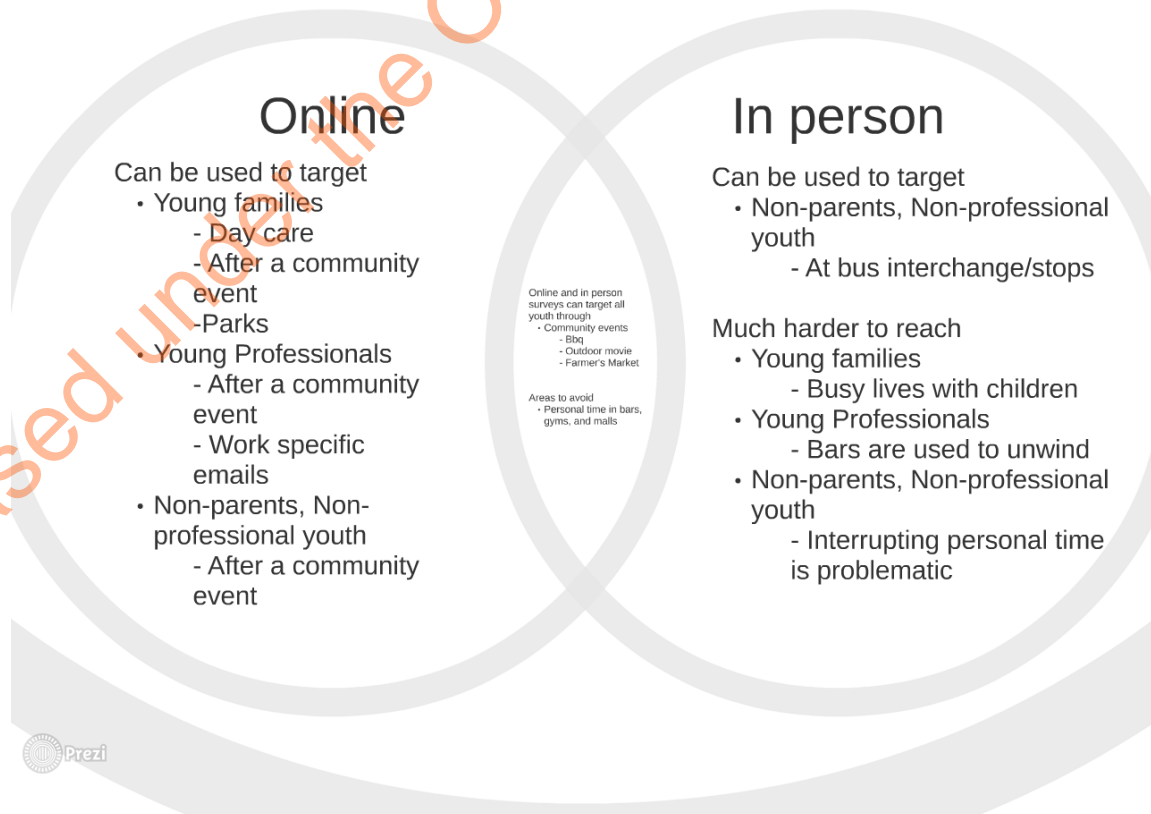


# Results

- Young Parents spend most of their time at home with their children
  - Online interactions is most preferred
- Young Professionals spend free time at bars or events
  - Online surveys show potential
- Non-parents, non-professional youth spend free time at cafes, bars, and the gym
  - In person surveys worked well



## - In person surveys worked well



Online and in person surveys can target all youth through

- Community events
  - Bbq
  - Outdoor movie
  - Farmer's Market

Areas to avoid

- Personal time in bars, gyms, and malls



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