

Community Forum
Private Bag 4999
Christchurch 8140

Meeting notes for the meeting of the CERA Community Forum
Thursday 1 November 2012, 6.00pm
Christchurch Netball Centre, Hagley Avenue

Present:

Community Forum members:

Richard Ballantyne, Marty Braithwaite, Belinda Charteris, Joseph Chamberlain, Wend Kai Chen, Leanne Curtis, Gill Cox, Martin Evans, Wendy Gilchrist, Peter Jenkins, Ruth Jones, Tom McBrearty, Deborah McCormick, Lesley Murdoch, Jocelyn Pappill, Faye Parfitt, Brian Parker, John Peet, Bruce Russell, Patricia Siataga, John Wong

Apologies

Lynne Ball, Leah Carr, Maria Godinet-Watts, Trevor McIntyre, Rachel Vogan

Chair

Darren Wright

In Attendance

Lynn Smith, Secretary for the Community Forum
Jacinda Lean, General Manager, Office of the Chief Executive, CERA

Withheld under section 9(2)(g)(i)

Jane Bryden, Advisor, Office of the Hon Gerry Brownlee

Steve Cantwell, Principal Advisor, Financial Markets, Treasury

Withheld under section 9(2)(g)(i)

1. **Withheld under section 9(2)(g)(i) and Katherine Weerman - Treasury Review of the EQC Act**

- As part of the legislative review of the Earthquake Commission Act 1993, Treasury are currently engaging with key stakeholders, including seeking feedback from the Community Forum
- This is a forward-looking review to determine what lessons learnt from the Canterbury earthquakes will affect changes to the legislation
- It is anticipated a discussion document will be available for all to comment on early next year
- Key issues raised by the Forum included:
 - Where and how EQC, insurance companies and insured parties should sit to avoid confusion and double-handling (preference for EQC to be reinsurer sitting behind the insurers)
 - Consider whether EQC should stop providing contents cover and leave this to private insurance
 - Improved communication and education is required
 - Alternative ways of collecting the EQC levy should be looked at as many property owners may not be able to afford insurance in the future
 - EQC policies and procedures need to be set in concrete and their role needs to be clearly defined.

ACTION: The Forum to send feedback on the Treasury review of the EQC Act to L Smith by Thursday 8 November 2012

2. Notes Of The Last Meeting

Moved: R Ballantyne

Seconded: F Parfitt

That the notes from the meeting of 18 October 2012 were confirmed as accurate records.

Carried

Moved: R Ballantyne

Seconded: F Parfitt

That the notes from the meeting of 4 October 2012 were confirmed as accurate records.

Carried

3. EQC / Fletchers EQR Feedback

- Forum members agreed to identify 3 or 4 pieces of feedback on EQC/EQR matters that would be of most use to the Ministers
- The following points were seen as key issues:
 - Communication is still poor
 - The joint review process is still not working from a client perspective
 - Lack of empowerment for those in call centres is leading to frustration on both sides
 - Senior management are still being perceived as arrogant and not taking on board what they are being told
 - Worries about the vulnerable and elderly in this process
 - Concerns over the mental and physical health of EQC and EQR staff

ACTION: Forum members to send 3 key issues on EQC/Fletchers EQR to L Smith by Thursday 8 November

4. Update from Marty Braithwaite - NZCTU

- There are 50,000 affiliated members living in affected areas
- Post-earthquake attention has been on:
 - Displaced people
 - Immediate problems being faced
 - The good sense of co-operation and flexibility being seen between employers and employees
- Looking forward the NZCTU is:
 - Able to articulate issues being faced by members
 - Getting a 'Safe Rebuild' programme underway
 - Undertaking health and safety training around the rebuild
 - Represented on the Canterbury Employment Skills board, matching funding and training with what is required in the rebuild
 - Keeping a number of links with broader groups, i.e. housing, insurance
 - Monitoring a 'Decent Work' programme for 2013 by:
 - Advancing and developing skills being taught
 - Ensuring good conditions of employment
 - Working to ensure migrant workers have good employment rights and pastoral care in place
 - Seeking opportunities to enhance and improve work conditions and wages

5. Update from Joseph Chamberlain – Youth Presentation

- Joey noted that the Youth have been instrumental in organising
 - 'The Concert' – entry via 4 hours of community work
 - Gap Fillers – temporary activities set up on vacant lots throughout the city
 - Otautahi Youth Conference
- It is anticipated that all youth-run programmes will come together once a youth forum is formalised

6. Other matters arising

- Christmas Gathering
 - As the Canterbury Club is unavailable in Thursday 6 December, a doodle poll will be circulated to find an alternative date for the Christmas gathering.
- Youth Forum
 - No update
- Next meeting suggestions
 - A speaker from the 'Choice Christchurch' programme is available
 - Transport plan for the CCDU – information is available for circulation to the Forum for feedback.
- Marty Braithwaite tendered his resignation from the Community Forum to take up a position in Western Australia.

8. Next Meeting – Thursday 22 November 2012

Meeting closed 8.00pm

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