

**Meeting notes for the meeting of the CERA Community Forum
Thursday 1 March 2012, 7.30pm
Christchurch Netball Centre, Hagley Avenue**

Present:

Community Forum Members

Benesia Smith, Chief Advisor to the Chief Executive, CERA

Withheld under section 9(2)(g) of the Official Information Act 1982

Michelle Mitchell, Manager, Community Wellbeing

Jacinda Lean, Manager, Ministerial and Chief Executive Services

Apologies:

Marty Braithwaite, Ross Bereton, Glenda Burt, Joseph Chamberlain, Susan Valance (on leave over next few months), Martin Evans, Wendy Gilchrist, Paul Lonsdale, Tom McBrearty, Faye Parfitt, Brian Parker, John Peet, Bruce Russell, Wally Stone, Rachel Vogan, Darren Wright

Jane Bryden, Office of the Hon Gerry Brownlee

Chair:

Trevor McIntyre

1. Notes of last meeting 16 February

Accepted as true and accurate at the time of the meeting.

2. Michelle Mitchell

Michelle Mitchell gave a presentation to the Forum about the work of CERA's Community Well-being team, its purpose and its key workstreams. This is attached to these meeting notes as Appendix One.

Additional notes are also attached to these meeting notes as Appendix Two.

3. Draft Media Policy

The document had been disseminated and was now official media policy to be used by Forum.

4. Other Issues

4.1 Some frustration was expressed about the lack of activity been taken on certain issues, such as insurance, housing, youth.

4.2 A request was made for a meeting on the state of play on the business sector prior to a priorities work stream meeting. It was agreed this would be encapsulated in the workshop meeting within the subgroup on economic development next meeting.

It was noted that the Ministers had requested to see the programme so they could schedule the meetings of particular importance, when the Forum has particular advice to give, etc.

4.3 A suggestion was tabled that every second meeting should be for Forum members only.

A further suggestion was made to structure each meeting so that the second half of the meeting could be used for drafting advice to the Minister on the issue which had been discussed earlier in the meeting.

4.4 Some Forum members asked for some clarity about the role of senior officials attending Forum meetings given their purpose is to advise CERA/Minister.

ACTION: The Minister's Office to be requested to attend a discussion and provide some clarity at a future meeting.

4.5 Discussion of rotation to be addressed next meeting

4.6 A suggestion was made to request a briefing about the CCP, and enable Forum members to provide feedback on behalf of their respective communities.

ACTION: A request to be made to Jane for a presentation about the CCP.

5. Next meeting – 15 March

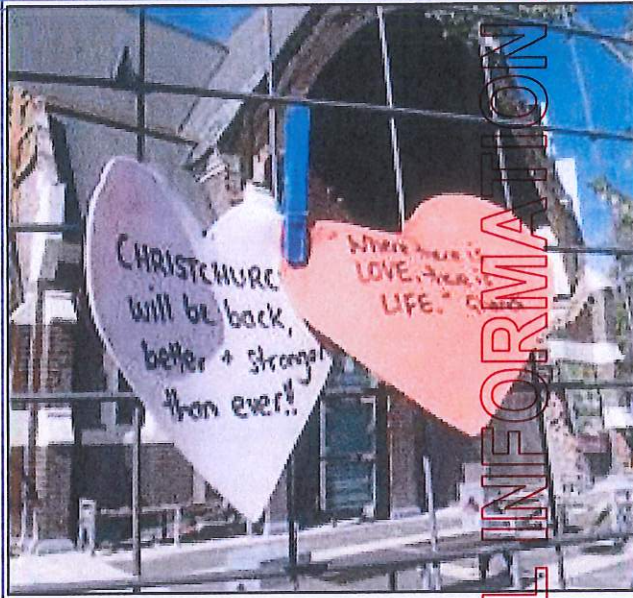
Forum to workshop the issues/priorities raised and draft up a potential programme for the year

To constitute some sub groupings aligned with 5 areas identified

6. Meeting closed 9.30

Rebuilding Canterbury

Community Wellbeing and Cultural Wellbeing



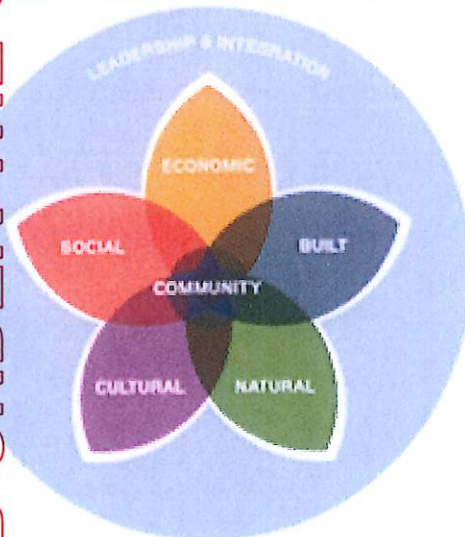
Community Forum March 2012

Community Wellbeing



Our purpose:

Strengthen community resilience, renew greater Christchurch's unique sense of identity and enhance quality of life for residents and visitors



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Cultural Wellbeing



Our purpose:

Renew greater Christchurch's unique identity and its vitality – as established and maintained through participation in sports, arts, cultural and recreational activities and through expression of art, history, heritage and traditions



Work streams



Residential Red Zone Programme

Resident information, access to affordable housing, new communities, property acquisition, property clearance, insurance recoveries, property maintenance.

Supported by

0800 Quake Counselling and Support, CETAS, Earthquake Support Coordinators, pastoral care, volunteering.

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Work streams



Community Resilience

Support community leadership, best practice engagement, neighbourhood plans and initiatives.

Government Services

Innovative models of service delivery, health recovery, education renewal, social and affordable housing.

Work streams



Cultural Wellbeing

Sports and recreation, heritage, arts, culture, community asset stock take, early wins

Community Wellbeing Outcomes Framework and Indicators

Tracks the progress of the recovery, responds to emerging issues, GIS mapping for future planning

Progress to date



February 2011

- The Canterbury Earthquake Temporary Accommodation Service (CETAS) – Residential Red Zone Programme

May 2011

- Social Framework Action Plan for temporary housing – Residential Red Zone Programme
- Individual Financial Gaps Analysis – Community Outcomes
- 0800 Quake Counselling and Earthquake Support Coordinator Service – Community Resilience Programme

June 2011

- Neighbourhood Emergency Response Teams (NERT) – Community Resilience Programme
- Red Zone Management Programme established – Residential Red Zone Programme
- Support to residents for land announcements, doorbound calling, Community meetings and Door knocking – Residential Red Zone Programme

July 2011

- Consent form request letter sent to residents – Residential Red Zone Programme

August 2011

- The Avondale Earthquake Assistance Centre was opened to the public 15 August 2011
- CERA Enquiry Management and Resolution Services was set up
- Formal purchase offers sent to Red zone residents issued – Residential Red Zone Programme
- Temporary Accommodation Assistance (TAA) policy adjustment – Community Outcomes

Progress to date



September 2011

- First Red Zone Settlement Residential Red Zone Programme
- One Voice Te Rau Kotahi formed – Community Resilience Programme

October 2011

- Red Zone Residents Community Workshops Residential Red Zone Programme
- The Retirement Commission developed a Red Zone Financial Decision Guide booklet and supporting checklist for affected homeowners Residential Red Zone Programme

November 2011

- Green Zone Community Meetings – Community Resilience Programme
- Government services programme was established
- Free Financial Planning support Residential Red Zone Programme
- Housing Needs and Intentions Survey Residential Red Zone Programme

December 2011

- Orange and Red Zone Resident Support Residential Red Zone Programme
- Brooklands Outreach Centre Residential Red Zone Programme
- Healthy Christchurch - CERA became a signatory and Roger Sutton became a Chairman of Healthy Christchurch
- February 22 Commemorative poll – Community Resilience Programme

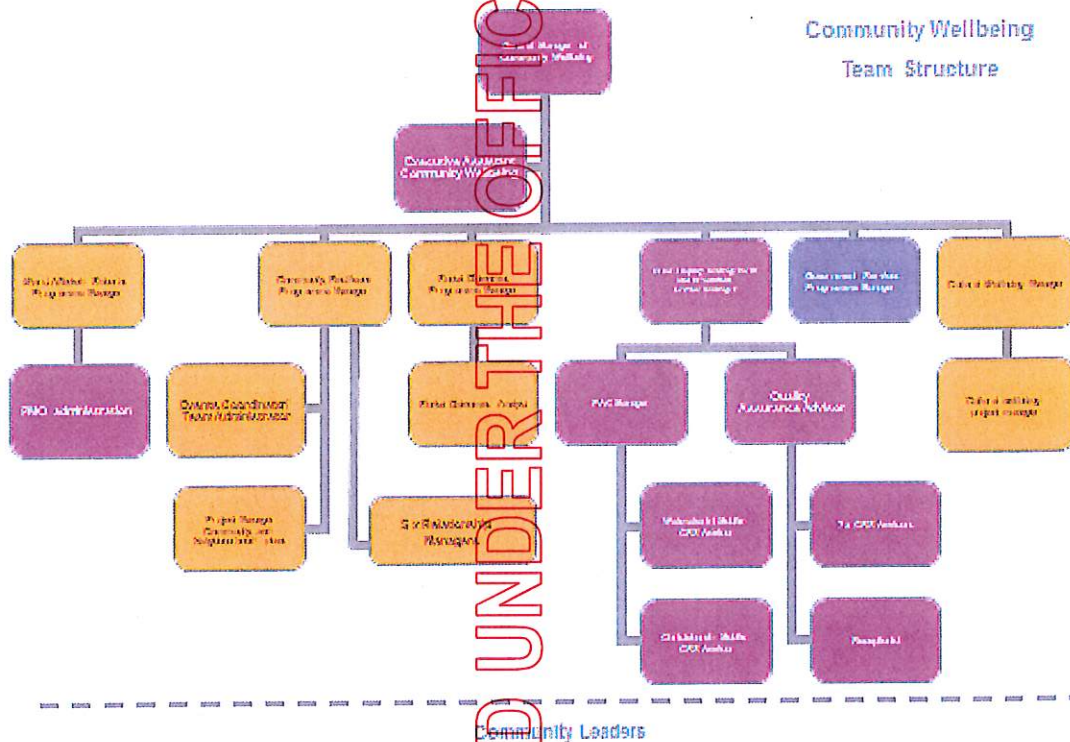
January 2012

- Onice Christchurch free summer events – Community Resilience Programme
- Community Engagement Strategy and framework – Community Resilience Programme

Your questions



- Team Structure and Work streams
- Planning and Engagement
- Relationship between CERA Community Wellbeing Team and Community Forum
- Ethnic group consideration and engagement
- Social and Affordable housing
- Community Wellbeing stakeholder relationships and responsibilities
- Arts and Culture – Art Circus



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Community Leaders

Appendix Two

(meeting of 1 March 2012)

Notes to accompany the presentation by Michelle Mitchell, GM Community Well-Being, CERA

- Key Areas of work are divided into Community Wellbeing and Cultural Wellbeing
- Community wellbeing is about people, individuals families and their communities and their ability to recover and progress forward within the recovery
- Cultural wellbeing is about people being able to participate in sporting and cultural activities and rebuild the culture of Canterbury, also includes Arts and Heritage.

Community Wellbeing

- Residential red zone/Worst affected suburbs
 - Ultimately it is about people, and the work programmes are managed by a combination of officials from across CERA
 - Broken down into the offer, seeing it through, and how it effects the communities
 - Includes property acquisition and clearances, as well as insurance claims
 - Community Wellbeing work is largely achieved through other stakeholders, social service agencies, community based organisations, and other government agencies which provide sustainable support, and hopefully will continue to after CERA has ceased
- Works on the premise that a successful recovery starts in the community and therefore should end in the community
- Support services provided are available to anyone in the greater Christchurch area that may need them

Community Resilience

- CERA works in partnership with other key stakeholders and organisations where possible, and uses established services where necessary to work together with communities in assisting them with the programmes they want in their recovery
- Is about providing an avenue for new initiatives at a community level that people wish to seek connections or funding for
- What is the Community Board's position in this? CBs are elected to represent communities. The CERA development approach also works to incorporate those natural leaders in the community as well. In the areas where CERA led action/activities affect specific CBs, directly the CBs will be consulted. Flexibility may be necessary but there is opportunity for significant change to be a positive
- CB Chairs are working on their processes, would be interesting to have them at forum meetings
- What about the communities which are dealing with the flow on effects (as opposed to being directly affected themselves) from the worst affected suburbs, i.e. internal city migration? CERA still recognises the responsibility across the greater Christchurch area to ensure the recovery is happening across the entirety of greater Christchurch, and there are also other organisations to ensure these areas are still addressed, but this does not happen in isolation, CERA works with these organisations to ensure across the board support
- How do communities of interest merge into residential/geographical communities? CERA has led discussions of neighbourhood plans signifying a geographical approach and continues to work to acknowledge the different sectors/identities across geographical communities that merge to make up a community as a whole

Government Services

- Effective Government services provision

- Government Service changed after Feb in terms of where services were delivered from and how
- Better Public Services led by Minister English – better delivery of public services and better deliver in a cost effective manner
- State Services Commission and CERA are working together to identify best public services processes and returning the public service to the CBD, a number of ideas and innovations are being progressed to achieve this
- Education Renewal Plan and Health Recovery Plan
 - Prepared by their respective Ministries. Once signed off at Ministry level it is CERA's responsibility to ensure the implementation of these occurs, that progress happens at an acceptable pace, and that it occurs with broader integration into the community
- Education Plan needs approval of broad aims and objectives, it has been acknowledged the need for engagement of stakeholders and community in establishing these, and how they will be implemented
- Concern for health for this coming winter is major issue, and covers both physical and emotional wellbeing
 - Dr Caroline Bell – Podcast (link to be sent with minutes)
 - The health of those working in the communities is also an important consideration
 - Individual coping skills in terms of fear and anxiety is the focus of the next programme of work, including helping the organisations in this sector to role these programmes out
- Social and affordable housing
 - DBH has lead responsibility for social and supported housing. A work-in-progress is understanding where we need to be and what it is that we need to be doing/ what we need to achieve
 - Plan to provide for those people who are most vulnerable in our communities, those who need supported or social housing because of a result of other factors, i.e. people being bought in to implement rebuild, and those being moved out of rentals for rental owners residence
 - Market should provide where it can and this piece of work and solutions required will identify the gaps, and areas of most vulnerable
 - Why can houses on wrecked land not be taken and relocated? CERA knows this is an issue and is currently working on the possible solutions for this. It is a complex situation
- Frustration within the community is with the communication gap between getting the above information (the fact that authorities are doing things about these issues) back to the people at ground level, if you can achieve this it will take away a lot of the anxiety/stress in the community

Cultural Wellbeing

- Community Wellbeing Outcomes Framework and Indicators
 - Series of outcomes that will be tracked and monitored over time to reflect the state of wellbeing in the communities.
 - Have been considered within a disaster framework
 - Commitment from organisations involved to respond to negative trends in indicators as the recovery goes forward
 - Community forum to have a look at and provide feedback on the indicators
- High level coordination needed within the arts sector, studio space also needed, innovative solutions to cohabitate artists and needs to involve a subsidy, pace in this area also needs to be increased
- Mapping underway but not completed
- AML and QEI are CCC-owned facilities and CCC is working toward making decisions on these and other facilities, are being held up by other decisions which need to be made as have flow on affects i.e. CCP

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- Sport is a large part of the Canterbury fabric and should not be overlooked. There is a feeling that there is largely a male dominated influence over the areas where the sporting recovery is being focused
 - Repair of fields promised to communities so displaced clubs could be put back together but this has not been delivered (PM's Fund/earthquake Appeal Fund gave the Council 300M to ensure they would be up and running)
 - GIS mapping at a mesh block level in terms of people demographics so organisations can determine appropriate location for services
 - CERA Engagement approach available on its website
 - There is an opportunity for a relationship between CERA and Community Forum, especially in terms of a quality control check across processes/initiatives that are to be implemented in the community
 - Mt Pleasant – there has been a lack of communication to this community
 - **Action:** Contact provided for Mt Pleasant Community Board to be passed to the Communications team in CERA
 - Statistics NZ is undertaking a body of work to capture vital information on vulnerable communities within the next census
 - There is a joint proposal that the Quality of Life survey run in Canterbury should be run more frequently and to have EQ related questions included in it
 - Youth needs elevating to a specific issue of its own
 - Psychosocial review (covers individuals, families, as well as communities also looked at vulnerable populations and youth as one of these)
 - Need proactive measures to involve the youth in the rebuild, rather than taking an ambulance at the bottom of the cliff approach
 - Youth committee OYC/White elephant
 - There is a of lack of resources available to youth/volunteers but there is a desire to build their capacity
 - **Action:** Ideas/ways to do get youth involved in the recovery can be a task for the forum
Documents from CERA to be shared with forum for session on Youth