











COVID-19 Response Weekly Report

24 June 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
	Green	On track, no roadblocks, no significant delays anticipated
	Amber	Slow progression, some delays, some roadblocks present
	Red	Not progressing, on hold, significant delays

Border

Border		
Agency	Last Week Week	Agency Comment
МоН	•	 Work continues on preparing for the roll out of saliva testing to border workers. Saliva testing will complement the existing tests (nasopharyngeal or oropharyngeal anterior nares swab), to provide the assurances we need at the border while reducing the level of discomfort among frontline staff. The Ministry of Health is working with border workers in Canterbury to run a prototype for saliva testing. This will involve private and public sector PCBUs who want to participate in the prototype, ensure any issues are resolved before a phased roll out to a wider group of border workers across New Zealand.
BEB	• •	• \$9(2)(g)(i) The indicator will likely remain amber until the border is operating in steady state and the reopening border measures are in place and embedded. Current adaptations include QFT pauses, changes to PDT requirements (eg from Melbourne), mitigations for travellers frowerly high risk countries and a suite of exceptions and exemptions.
МоН	•	 As of 27 April 2021, the Border Worker Testing Register (BWTR) became mandatory for all border facing PCBUs (person conducting business or undertaking). The BWTR is a vital tool used by the Ministry of Health to ensure PCBUs are correctly applying the vaccine and required testing orders for all frontline and border workers to be regularly tested a vaccinated. As at 23 June 2021, there were 228 Persons Conducting a Business or Undertaking (PCBU) covering 12,437 active workers in the BWTR. This is an increase of 152% per cent since the announcement to make use of the BWTR mandatory was made. Of those border workers currently active in the BWTR on 23 June: 83 per cent have had two doses of the COVID-19 vaccine 3 per cent have had one dose of the COVID-19 vaccine The remaining 14 per cent represent workers in the BWTR that have not been vaccinated yet or have not been matched to their vaccination record due to the absence of NHI-matching in the CII
мвіє	•	 Staff testing: Compliance reporting is at 96% for the week 14 June through to 20 June 2021 when adjusted for the Hamilton issue. Compliance figures continue to be impacted by the cyber-attack on Waikato DHB (affecting compliance results for the three Hamilton MIQ facilities). Compliance reporting for Hamilton facilities is dow to an average of 12% (previously around 90%). We are working with MoH to improve alignment of reporting on full 'active' workers in BWTR. MoH are currently finalising the mechanisms to enable us to do so. For saliva testing, MoH are leading a phased roll out, starting with a prototype to workers on a seven day cycle in Canterbury with an estimated start date of late June/ early July 2021 A full implementation will commence once we fully understand and can mitigate impacts to our service to ensure we do not compromise the existing testing that is being undertaken. Vaccinations: Vaccination follow-ups for those withân 'unknown' status in BWTR identified two accounts of workers gaining access who did not meet the vaccination requirements. Both workers had received one do of the vaccine but had not received their second dose within 35 days of becoming an affected person as per the vaccination order. More information is in the weekly report. MIQ-issued vaccination certificates continue to be issued periodically as vaccination status data is being updated. There were two exceptions granted last week, on the 15 and 18 June 2021, at the IBIS Rotorua and Commodore hotel in Christchurch. These allowed urgent repairs to an elevator and on-going repairs a walk-in fridge. Where we identify issues with missing data (e.g. vaccine status) in a BWTR profile we are regularly in contact with MoH so that it can be fixed. This indicator w

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Border (continued)

	Agency	Last Week	This Week	Agency Comment
	BEB	•	•	Workshop held 22 June to prepare to support vaccination requirements of the remainder of the border workforce; there are 12 work streams and the work involves 11 agencies. The indicator is amber due to a number of risks. Achieving a green indicator will require clarity on which work comes under the amendment Order; PCBUs being able to access vaccination information on all their affected or potentially affected or potentially affected employees being able to access vaccination in a convenient and timely manner; and tracking showing that affected workers will be vaccinated or redeployed by the required date. Wraparound support includes planning for engagement with PCBUs, unions and workers; information and educational material; and employment support for unvaccinated workers who cannot be redeployed. The impact on workforces is not yet understood. Much of the work is being undertaken by border agencies who are also involved in responding to other COVID-19 border issues.
with	МоН	•		 On 19 April 2021, QFT commenced for passengers between Australia and New Zealand. Commencing QFT carries a level of risk. Since commencement with Australia, pauses have occurred due to locally acquired cases in Australia. The status remains as amber due to the current pause in QFT from New South Wales to New Zealand, effective from 11.59pm NZT 22 June, for an initial 72 hours.
Two-way QFT with Australia	MFAT		•	 Australia has now provided a proposal to provide viable routes home for New Zealanders stranded in the Pacific by their inability to transit Australia under QFT. New Zealand's Cabinet has approved the creation of a new border exception category to enable Australians to enter New Zealand and undertake MIQ here. Officials plan to meet with Australian counterparts this week to work through both proposals and agree final details.
Two	BEB	•	•	 Operationalising QFT pauses, including checking of PDT documentation. Further advice being prepared on QFT maritime. Likely to move to green once pauses/suspensions become a routine process rather than the current bespoke process.
e e	МоН		•	Agencies have commenced planning discussions for two-way travel with Niue. These discussions are being led by the Ministry of Foreign Affairs and Trade with close support from the Ministry of Health.
Two-way QFT with Niue	MFAT			Officials are currently preparing a submission on steps towards two-way quarantine-free travel with Niue, taking its vaccination rollout into account. This is expected to be completed by the end of this week.
w	BEB			A joint submission being prepared by MFAT/BEB for the Minister (for referral) \$9(2)(g)(i) to assessing health and border readiness that is appropriately scaled for Niue's vaccination status and small size. This advice has been requested by 25 June 2021.
Reopening new travel pathways - Pacific Islands	МоН	•	•	Conversations are now centred around the management of return of travellers, if a request was made by the Cook Islands Government.
Country Risk Assessments	МоН	•	•	 Victoria, Australia A Ministry of Health public health risk assessment review was undertaken on Monday 21 June to review the previous recommendation. It was deemed the public health risk from Victoria, Australia to be low and that the recommencement of flights from 2359 Tuesday 22 June could proceed. Queensland, Australia The Ministry of Health public health risk assessment for Queensland, Australia is deemed to be low with no required travel pause or suspension between Queensland and New Zealand. The assessment will be updated if required as more information becomes available, with the Ministry undertaking a daily review of the situation. New South Wales, Australia An assessment completed on Tuesday 22 June considers the public health risk from Sydney, Australia to be low, but increasing. The Minister announced a pause in QFT from New South Wales to New Zealand, effective from 11 59pm NZT 22 June, for 72 hours initially. As with previous pauses, this will be under constant review.

Managed Isolation and Quarantine and Return to the Community

	Agency	Last Week	This Week	Agency Comment	
	МоН		•	 On 3 June, MBIE and the Ministry of Health (the Ministry) proactively released the recently conducted reviews of the Grand Millennium and Grand Mercure managed isolation facilities. Both facilities were reviewed following instances of in-facility transmission. In total, 11 recommendations were made across the two reviews, the majority of which are completed or underway. 	
Transmission prevention	МВІЕ	•	•	 Ventilation systems: The Ventilation Working Group (VWG) are scheduled to meet twice this week to review the last four onsite assessment reports. A further two meetings have been held with MIF's to share the results of the onsite assessments bringing the total to 27 of 31 facilities (last week 25 of 31). The total number of remediation proposals received to date remains at 12. A number of facilities have already commenced remediation work in advance of submitting their formal remediation proposal. Our independent HVAC engineer has reviewed and provided feedback on eight of the remediation proposals received to date. The first three plans, along with the HVAC engineer's feedback, were reviewed for three facilities by MIQs Ventilation Remediation Advisory Group (VRAG) last week. The VRAG endorsed the work proposed noting the intent is to complete the work whilst the facilities remains occupied. The VRAG are scheduled to meet this week to review a further three remediation proposals. The status will remains amber as we assess implications on the MIQ system of delivering the remedial programme. Next steps, leading to green, will be looking across the whole portfolio to schedule the remedial work whilst balancing room capacity. Reducing Transmission risk The Grand Mercure was reoccupied on 19 June 2021. Remediation work for the Grand Millennium Auckland is now successfully completed, tested and independently reviewed. As such, with the remediation of the Grand Millennium now successfully complete, MIQ intends to bring this facility back on-line. Details on timing as to when the facility will once again accept returnees is being worked through. This indicator will remain amber until we have assessed the implications on the MIQ system of delivering the remedial programme and until the Grand Millennium is re-designated. 	
Place and conditions of stay	Renewing contracts: We have concluded our first signed extension agreement, extending the Naumi hotel to April 2022. Conversations have progressed with the Rydges Auckland and we are looking to contract them through to April 2022. During contract discussions a number of hotels have raised the issue of visas. Many asked if there is the ability for INZ to have a specific pathway for MIQ frontline workers to be or extended longer than the existing 6 months, due to their struggle to find hospitality workers in New Zealand. These are existing hotel staff who are well versed in the MIQ the MIQ operation. We have issued contract extension notices to the remaining hotels, extending them through until 31 October 2021, whilst we finalise the extended terms and conditions. Cohorting: Cohorting: Cohorting has been implemented with facilities all transitioned (excluding special purpose facilities) The implementation continues to be monitored and a review completed next week Analysis of the first two rounds of cohorting indicate that the impact is at the higher end of the initial predictions of 10-15% loss of utilisation. Work is underway to analyse the will be provided to you in early July. This indicator will remain amber while we finalise the extended terms and conditions with hotels and until the cohorting review is complete.				
Post-managed isolation processes	МВІЕ	•	•	Fees collection / debt recovery: The new invoicing platform, in its initial three weeks of operation, has generated almost 5,000 invoices with a value of almost \$20m. These invoices are for the period 25 March 2021 through to end of-May 2021 and we are on track to be up to date by 30 June 2021. Communications were sent out on 21 June 2021 to advise returnees of invoices that were issued with incorrect due dates, impacting just under 4,000 returnees. A work around has been put in place to solve the issue going forward. This indicator will remain amber while working through the backlog of invoices.	

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Community Protection

	Agency	Last Week	This Week	Agency Comment on Status of Focus Area			
Case investigation, surveillance and testing	МоН	п	•	 With the advent of winter and more people likely to present with respiratory complaints and other COVID-like symptoms, the Ministry of Health is working with DHBs to reinforce the need for the public to get tested if symptomatic. The Ministry will also be promoting this message across its communication platforms and will work with the Department of Prime Minister and Cabinet (DPMC). Regular wastewater testing has commenced in the Queenstown area. This is now part of the regular wastewater testing programme which is already in place in Auckland, Wellington, Christchurch, Rotorua and Hamilton. Contact Tracing Further contact tracing and testing of identified contacts, associated with a confirmed case that travelled to Wellington from Sydney on 18 June, is being followed up by relevant Public Health Units and the Ministry of Health's National Investigation and Tracing Centre (NITC 			
MoH - Providing public health advice in response to the confirmed case that travelled to Wellington from Sydney on 18 June.		Providing public health advice in response to the confirmed case that travelled to Wellington from Sydney on 18 June.					

Vaccination and Immunisation

Agency	Last Week	This Week	Agency Comment on Status of Focus Area
МоН	•	•	 We continue to remain above our vaccination targets, with the most recent data showing that we are delivering at 107% against DHB plans up to 13 June 2021. DHBs have been asked to manage their planned numbers until the end of June, and to modify their planning for early July, in order to align with the confirmed Pfizer delivery schedule. Workplace vaccinations for populations in Groups 1, 2 and 3 are currently being undertaken. Pfizer has scheduled delivery of an estimated 1 million doses of vaccine to New Zealand during July.

Resurgence Planning and Response

	Agency	Last Week	This Week	Agency Comment on Status of Focus Area
e planning of the response	DPMC	950	•	 Active QFT and domestic response underway, daily cadence has been established to manage both aspects and live capture of lessons identified, and timeline is being developed to track key decisions. Currently Wellington has been moved to Alert Level 2 until 11:59pm Sunday 27 June while contact tracing of a visiting positive case from NSW are traced. Increased surveillance and testing are underway. Agencies report multiple staff isolating at home awaiting testing due to being at a location of interest. These staff are working from home and public sector Business continuity is not impacted. \$9(2)(f)(iv)
Resurgence including review o	МоН	÷	•	 MoH planning updates underway in alignment with DPMC with specific evaluation across all function areas inclusive of changes in: QFT outcomes/process/support/alignment Vaccination rollout – potential impacts/opportunities Alert level considerations Identification and update of risks/issues/recommendations/lessons learned
.=	MFAT	9	20	No Update
	DPMC		•	The first of the National system scenario exercise was run on the 15 June with a Queenstown positive case scenario. A linked regional scenario engagement in Queenstown is planned for 30 June, linking into regional communications engagement on 29 June.
Readiness planning	МоН		•	 New Zealand and Cook Islands health officials have undertaken considerable work to maximise the Cook Islands' health system preparedness for QFT, which commenced on 17 May. This has focused on public health capability, contact tracing, case management, and testing capacity. Readiness planning in regions is being supported by IMT, recently completed in Tauranga and Waikato, as part of an ongoing schedule of site visits to strengthen and support regional response capability.
	DPMC			Flights from NSW are Paused until 11:59 Friday 25 June due to their community cases of the Delta variant. Engagement and planning with the Cook Islands is underway to support joint improvements in system response planning and readiness
QFT response	МоН	•	•	 Victoria, Australia A Ministry of Health public health risk assessment review was undertaken on Monday 21 June to review the previous recommendation. It was deemed the public health risk from Victoria, Australia to be low and that the recommencement of flights from 2359 Tuesday 22 June could proceed. Queensland, Australia The Ministry of Health public health risk assessment for Queensland, Australia is deemed to be low with no required travel pause or suspension between Queensland and New Zealand. The assessment will be updated if required as more information becomes available, with the Ministry undertaking a daily review of the situation. New South Wales, Australia An assessment completed on Tuesday 22 June considers the public health risk from Sydney, Australia to be low, but increasing. The Minister announced a pause in QFT from New South Wales to New Zealand, effective from 11.59pm NZT 22 June, for 72 hours initially. As with previous pauses, this will be under constant review. Cook Islands New Zealand and Cook Islands health officials have undertaken considerable work to maximise the Cook Islands' health system preparedness for QFT, which commenced on 17 May. This has focused on public health capability, contact tracing, case management, and testing capacity. Conversations are now centred around the management of return of travellers, if a request was made by the Cook Islands Government
	MFAT			New Zealand officials plan to meet with Cook Island counterparts shortly for a scenario-based workshop to test systems for responding to a COVID outbreak under QFT.

2. Department of the Prime Minister and Cabinet



2.1 COVID-19 Response System Assurance Update

This is a new section produced by the System Assurance and Continuous Improvement Group in the COVID-19 Group in the Department of the Prime Minister and Cabinet, following the request from your office, to provide comment on the system. We are taking an iterative approach, and any feedback would be gratefully received.

2.1.1 System Collaboration

It is important that there is clear ownership of the operational changes and system risk management needed to support strategy given the upcoming system-wide strategic changes, such as Reconnecting New Zealanders. The governance landscape for the system has been mapped and some key functions and accountabilities have been detailed. However, clarity of accountabilities right across the system are difficult to describe and this raises two key risk areas, the first being duplication of effort. Given there are system workforce concerns across the COVID-19 response, including fatigue, this may be more important to consider than usual. The second more strategic risk is that gaps between system components may arise and/or dependencies between the system components may not be recognised and managed in a timely manner. Work is underway at the Department of the Prime Minister and Cabinet to map accountabilities across the system for the purpose of providing greater visibility over the COVID-19 system which will enable the identification of co-dependencies, potential gaps, and workforce inefficiencies where duplication of efforts may be occurring.

2.1.2 System Workforce

Across the system, the resiliency and sustainability of the workforce has been consistently raised as a concern. This includes both capacity and wellbeing of the workforce, and in relation to both the public and private sector, with heavy dependence on the private sector to operationalise key controls throughout the system, such as border worker testing. Drivers of the risk to the system workforce include the increasing/evolving system requirements, social discrimination of MIQ and border workers, pace of change, key person risks, staff burnout, and capacity bottlenecks. Work is underway to address these concerns in each part of the system. Some work is deliberate and strategic, such as implementation of workforce strategies and some agencies implementing a roster system to alleviate key person risks. However, some do not have the ability to address their concerns further than raising workforce capacity as a concern. The changing system requirements due to increasing Quarantine Free Travel, the vaccine roll out and the Reconnecting New Zealanders strategy will continue to put pressure on workforce sustainability and resilience. Work is underway centrally at the Public Service Commission (PSC), to support the sustainability of the Public Service COVID-19 response, this will be especially beneficial to those that have not yet addressed workforce concerns. PSC is working with core COVID-19 chief executives to identify ways to build resilience within those agencies, as well as across the system. PSC are also taking a longer-term view of how the sustainability of activity can be supported as New Zealand shifts towards recovery.

3. COVID-19 Insights

3.1 Insights of Note

Introduction

The Insights and Reporting Team in DPMC's COVID-19 Group is considering the development and application of technology, both in New Zealand and internationally, in managing COVID-19 and reconnecting people and countries in the wake of the COVID-19 pandemic. This insight focuses on three COVID-19 related technological developments in therapeutics, testing, and information management. These insights are part of a larger report that summarises a wide range of COVID-19 related innovations including wearables devices; sniffer dogs that can detect symptoms of COVID-19; portable testing devices; robot laboratory machines; the use of Artificial Intelligence (AI) in detection and testing; and digital documentation to support international travel.

Therapeutics - COVID-19 Nasal Sprays

Nasal sprays that vaccinate against COVID-19, boost antibodies (the cells that fight infection), and help prevent infection are being developed internationally. ¹ ² COVID-19 related nasal sprays eliminate the need for needles and syringes (lowering costs for any vaccination rollout) and can secure a broader immune response at the site of the infection (usually the nose). ³ These are being developed in Israel, ⁴ Finland, ⁵ India, ⁶ and Australia. ⁷ These products remain in the development stage, have yet to be given approval by authorities, and in some cases are still seeking investment to facilitate mass production.

COVID-19 Testing - COVID-19 Breathalyzers

Breathalyzers designed to detect COVID-19 are being developed and tested in a wide range of range of countries such as Indonesia, Finland, Australia, Canada, Germany, Israel, Singapore, He Netherlands, Foland, the United Kingdom, The United States, and New Zealand. These devices could have high utility in locations such as MIQ and border facilities. These devices are fast, several claim they can test in less than a minute, and can be brought to the person which is known as testing at 'point of care'. However, there are issues regarding accuracy.

COVID-19 Testing – Antibody Testing

Antibody Rapid Diagnostic Tests are tests to detect COVID-19 antibodies, from a blood sample, such as a finger prick, to determine whether the person has developed antibodies against the virus from having been infected with COVID-19. The tests can be at the point of care. It gives rapid results (less than 20 minutes).

Antibody testing is only done in limited cases in New Zealand. It does not diagnose a COVID-19 infection^{21 22} as the body only produces antibodies days or weeks after infection has occurred and antibodies can stay in the blood for several weeks after recovery. However, antibody testing can be useful for determining who has had COVID-19²³ and may give an indication of immunity.²⁴

Thank you to the following teams who contributed to this report: the Ministry of Foreign Affairs and Trade and the Department of Internal Affairs.

Flight Arrivals and Departures

For the period of 19 April to 22 June (following the opening of Quarantine Free Travel with Australia) there were a total 199,855 arrivals into New Zealand, and 192,891 departures. There were 6,964 more arrivals into New Zealand over this period than departures. Total arrivals and departures are illustrated in figure 1 below with a breakdown of these arrivals and departures by port given in figure 2 (arrivals) and figure 3 (departures).

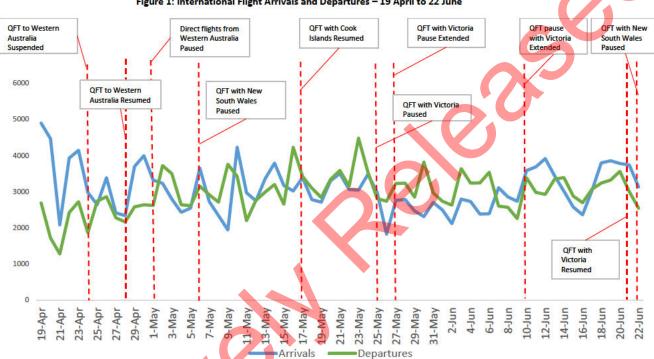
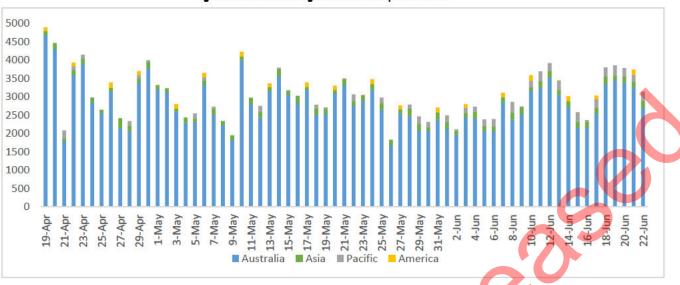


Figure 1: International Flight Arrivals and Departures - 19 April to 22 June

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Figure 2: International Flight Arrivals – 19 April to 22 June



Arrivals to New Zealand by previous port were as follows:

Australia: 91%Asia: 5%Pacific: 3%America: 1%

Figure 3: International Flight Departures - 19 April to 22 June



Departures from New Zealand by next port were as follows:

Australia: 88%Asia: 6%Pacific: 4%America: 2%

Thank you to the New Zealand Customs Service for contributions to this insights section

4. Ministry of Health Weekly Report



4.1 Items to Note/Updates

4.1.1 Publication of fortnightly COVID-19 Disease Indicator Summary Report

The Ministry of Health plans to release the most recent fortnightly COVID-19 disease indicator summary report (the indicator report) on the Ministry of Health's website covering the period 21 May 2021 – 3 June 2021.

This report was developed based on the recommendations in the Rapid Audit of Contact Tracing for COVID-19 in New Zealand. It provides an end-to-end view of the public health response to COVID-19 for cases and close contacts.

The key points of interest for this report are:

- This period involves no community cases and associated contacts. Consequently, all metrics for community cases in this reporting period have no available data.
- There were 20 cases in managed isolation and quarantine facilities during this period.

Next Steps

The report will be released on the Ministry of Health's website on the week of 5 July 2021.

4.1.2 COVID-19 National Outbreak Response Team

The National Investigation and Tracing Centre (NITC) provided advice to you on 9 April 2021 (HR 20210762) that the Ministry of Health intends to establish the COVID-19 National Outbreak Response team (the team) by May 2021. We are providing further advice on the change in the timelines for the formal establishment of the team.

The NITC has been working on the cross-agency mechanisms to establish the team to support the lead public health unit (PHU) in its case investigation and contact tracing activity, by enabling access to additional PHU staff from other regions during a community outbreak.

Ensuring comprehensive engagement across a range of agencies and groups (including PHUs, District Health Boards and unions) has not been achieved in our initial timeframes. We are confident that there is a robust and inclusive engagement process that will deliver a sustainable model, but we do need to ensure we have the appropriate mechanisms in place to satisfy stakeholder and employment requirements.

While this work to formalise the team is being carried out, an interim agreement is in place with all PHUs. This ensures that in the event of a substantive outbreak, the lead PHU will be supported by both virtual and physical deployments from other regions.

The implementation timelines are as follows:

- 18 June 2021 anticipated conclusion of sector engagement process
- 21 June 2021 invite expressions of interest from PHU staff
- 5 July 2021 expressions of interest process close

- 9 July 2021 team selection process completed
- 12 July 2021 formal establishment of the team

Next steps

We will provide you an update on the outcomes of sector engagement and the subsequent establishment of the team by the end of July 2021.

4.1.3 Payment to Home and Community Support Services and Disability Supported Living Support Workers for the COVID-19 vaccine rollout

This item informs you that the Director-General of Health has approved one-off funding of up to \$2.5 million to the employers of Home and Community Support Services (HCSS) and Disability Supported Living services to enable them to pay support workers for time taken to be vaccinated as well as a contribution to travel costs.

Payment will be made to employers after workers have received their second vaccine. The claim will cover a worker's time and travel for both vaccinations, which includes a return trip of 10 kilometres per vaccination. At this stage the timeline for claims to be submitted to the Ministry of Health is 30 September 2021.

The Public Service Association (PSA) and E tū (the unions) support this initiative and have stated that this is the only workforce that they are advocating for because they believe other frontline workers have the opportunity to be vaccinated and paid during work time. The Ministry of Health's assessment supports this view.

The unions also requested that employers are funded for additional special leave so that workers can take leave if they had an adverse reaction to the vaccine. The Ministry of Health did not approve funding for this initiative because the likelihood of workers needing to take leave due to an adverse reaction is low, and that the decision to fund this request could undermine the confidence in the vaccine rollout.

Employment issues related to HCSS worker vaccinations

The Ministry of Health is working with the Ministry of Business, Innovation and Employment to enhance the guidance for the HCSS sector in relation to COVID-19 vaccination, and to identify opportunities to allay clients' fears about unvaccinated workers working in an environment without community transmission. This is in response to a request for more guidance from HCSS providers, the PSA and E tū.

The Ministry of Health plans to hold a workshop with relevant stakeholders to establish how best to support clients, providers, HCSS and Disability Supported Living support workers. The goal of this is to create further guidance to the HCSS sector regarding unvaccinated workers.

Next steps

We are developing a one-off claim process for providers to reimburse HCSS and Disability Supported Living support workers for their time and travel on completion of their second vaccination. We are drafting a confirmation form that employees and employers will sign as proof that both vaccines were received.

We will update you through the Weekly Report on the work being done to address unvaccinated workers, once the workshops with the sector have been finalised.

4.2 Policy/Programme Updates

4.2.1 COVID-19 Vaccine and Immunisation Programme

As at 11:59 pm 22 June 2021, 1,019,364 vaccinations have been delivered, including 381,517 people who are fully vaccinated. Of those fully vaccinated, 10 percent are Māori, 6 percent are Pasifika, and 17 percent are Asian.

61,288 Māori have received their first dose of the COVID-19 vaccine, which represents 10 percent of the total population who have received their first dose as at 22 June 2021.

159 sites were active on 22 June 2021.

The allocation plan for the next seven days is for 106,356 doses across New Zealand.

Māori community communications fund

The Māori Communications Fund, which supports tailored regional and local Māori communication for Māori, iwi, whānau, hapū, and hapori as part of the COVID-19 Vaccine and Immunisation Programme national rollout, received 57 applications for funding. The assessment panel has recommended funding be provided to 47 applicants. Applicants included iwi/Māori social services and health providers, Whānau Ora entities, iwi collectives, iwi rūnanga and Māori trusts. A further \$0.5 million has been set aside for the iwi Communications Collective.

Mandatory use of Book My Vaccine by primary care

Vaccine Ministers agreed to the approach to mandating the use of "Book My Vaccine" (National Booking System) in general practice (GP)/haurora and community pharmacies who do not have an electronic booking system in place, however primary care will be encouraged to transition wherever possible.

Technology

As of 22 June 2021, Book My Vaccine is operational across 32 sites and has been used to make 36,833 bookings.

Other enhancements across the technology workstream include updated features in the COVID-19 Immunisation Register such as a new and enhanced GP notification system, a clinical quality control feature that will warn of potential underage vaccination in advance and pay-per-dose functionality that would allow for transaction-based payments.

Mass vaccination events

The first mass vaccination event being planned in Auckland has now been rescheduled to take place from 30 July to 1 August 2021 at the Vodafone Events Centre. The second dose event will be held six weeks later from 10 to 12 September 2021.

The Auckland-based events company is nearing completion of the mass vaccination event blueprint, which will be available to all District Health Boards (DHBs) by the end of June 2021 to help inform planning considerations and decision making for large scale events. A team from the Ministry will head this work.

Segmentation for Group 4

The Prime Minister and the Director-General of Health announced the rollout of Group 4 (general population) will be staggered by age group. New Zealanders over 60 will be offered a vaccination from 28 July 2021 and those over 55 from 11 August 2021. The rollout of Group 4 will continue to be staggered through other age bands, with those aged under 35 anticipated to be eligible from October 2021.

Workforce

As of 22 June 2021, 8,107 vaccinators have completed COVID-19 vaccinator training and 3,291 vaccinators have actively vaccinated in the programme so far.

The "Hands Up" database replaced the COVID-19 surge workforce database and was launched on 27 May 2021. As part of the transition, CBG (a contract tracing call centre provider) was engaged to call over 9,000 people registered on the surge database to confirm their interest, availability and capture any updated registration details.

The Ministry of Health is currently working with DHBs to provide them with direct access to the Hands Up database. The Ministry of Health is holding initial twice weekly drop-in sessions to provide advice and support for DHBs regarding how to use the system. We expect the cleansed data migration to be complete and the full database available to DHBs from 23 June 2021.

Distribution and inventory management

As at the end of the day 22 June 2021, we have made 1,165 deliveries to sites across the country. This equates to delivery of 178,999 vials or 1,073,994 doses.

Last week the Ministry of Health reached another big milestone, onboarding 10 DHBs who are now using the CIR Ordering & Inventory Management module to place vaccine orders, receipt deliveries, and recording vial consumption and waste.

Rollout of the vaccine to Polynesia

Cook Islands

As of 20 June 2021, a total of 16, 960 vaccines have been administered in Cook Islands. Sixty-six percent of the population is fully vaccinated.

Niue

As of 16 June 2021, a total of 698 vaccines have been administered in Niue.

Next steps

We will provide you with a further update in the next Weekly Report.

4.3 Technical Advisory Group: Update

The COVID-19 Vaccine Technical Advisory Group (CVTAG) did not meet in the week commencing 14 June 2021. The next CV TAG meeting is scheduled for 22 June 2021.

The COVID-19 Technical Advisory Group (TAG) did not meet in the week commencing 14 June 2021. The next TAG meeting is scheduled for 25 June 2021.

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4.4 Upcoming Communications Issues and Activities

As at 24 June 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
23 June 21	Quarantine free travel – current pause with NSW extended to 11.59pm 27 June 2021.	МоН	Press release, web content	Yes
23 June 21	Alert Level change – Wellington region at Alert Leve 2 from 6pm 23 June to 11.59pm 27 June 2021.	МоН	Press release, web content	Yes
23 June 21	Locations of interest from COVID-19 positive NSW traveller.	МоН	Press release, media interviews, web content	no
23 June 21	Call to action for people who may have been exposed to the NSW traveller to be tested for COVID-19.	МоН	Press release, media interviews, web content	Yes

4.5 Petitions

Petition	Topic	Input (written or oral submission)	Date required by select committee	ELT contact	Minister
Petition of Tobias Tahi: no mandatory vaccinations		Written	25 June 2021	Maree Roberts, Deputy Director-General, System Strategy and Policy, 021 539 738	Hon Chris Hipkins

5. Managed Isolation and Quarantine Weekly Report



5.1 Top Items to Note

5.1.1 Staff testing update - compliance statistics for 14 to 20 June 2021

To avoid duplication, please see MOH's BEB dashboard for latest compliance figures for the MBIE total 'active' workers.

We are reporting on a subset of that full data separately here, which focuses on the compliance of workers on site for the previous work-week. This way we ensure we have data for a full 7 day cycle, drawn from the Whos-on-Location system.

While we look at the total 'active' workforce measure as part of our follow up work, we also want to understand the compliance of our workers on site in the last week.

Workers on site 14 – 20 June 2021	Total	Percentage of total NHI-matched workers of site
Compliant NHI-matched workers	3,717	90% (96% if Hamilton excluded)
Overdue NHI-matched workers	407 (161 if Hamilton excluded)	10% (4% if Hamilton excluded)
Need NHI-match	44	
Workers on site with NHI match	4,168	

- Of the 44 that still need an NHI-match, 28 were created in the last 7 days.
- The Workforce Testing Team continue to actively follow up with employers regarding overdue workers and where more information is needed to make an NHI-match.

5.1.2 Vaccination of frontline staff update

Vaccine follow-ups for those with 'unknown' status in BWTR identified two accounts workers gaining access in two Christchurch facilities who did not meet the vaccination requirements.

Both had one dose of the vaccine but had not had their second dose within 35 days of becoming an affected person as per the vaccination order. The workers were security guards who had been working regularly in MIQ.

With the change to the Vaccination Order coming into effect on 5 June 2021, these workers needed their second dose to come on site. Both workers had been incorrectly granted access five and eight times, respectively.

Since the change to the Order there have been ongoing communications about vaccination entry requirements. A quick reference guide has been produced and is visible at the entry point to each MIF. On 21 June 2021, the Operations and Security Managers instituted a mandatory briefing for all security staff on the vaccination entry requirements. Staff are required to sign a register that they have been briefed and understand the vaccination entry requirements.

As part of our Security Enhancement programme of work, all hotel contracted security will cease their employment in all Christchurch MIFs as of 25 June 2021, as we move to an MBIE Security workforce.

According to BWTR, the total number of workers on site last week with vaccination status 'unknown' was 65 (1.6% of the workforce). Of these 65 workers, 44 have yet to be NHI matched and have their vaccination status confirmed in BWTR which leaves 21 where their vaccination status is unknown. Due to a lag in data uploading into BWTR and NHI issues, we will follow up with the employers of those 21 workers to confirm their vaccination status.

We are yet to hear back from one non-hotel employer about two workers who were unable to secure their second vaccination prior to 5 June 2021 (due to sick leave and appointment availability) and their three workers who indicated they were unable/unwilling to get fully vaccinated. The vaccination status and/or redeployment to non-MIQF roles of these workers is being actively managed by their employer and they are required to provide proof of vaccination before they are granted site entry to an MIQF, therefore we do not have any compliance concerns and will no longer report on these workers

We now have four hotel workers who are unable/unwilling to get fully vaccinated. Hotel employers are still working through employment processes with these four unvaccinated workers and they are not able to work in the MIQF while this process is occurring. We will continue following up with these employers until these cases are resolved.

We are continuing to work with MoH on aligning our reporting moving forward.

5.1.3 Hui wānanga

On Tuesday 22 June 2021, MIQ hosted a hui wānanga with our Managed Isolation and Quarantine iwi partners. The hui began reflecting on the past and how MIQ did not engage with Māori and iwi all that well in the beginning. There is now a focus on moving forward, we shared some initial thinking on the future of MIQ nationally, and with consideration of local impacts for iwi and Māori communities. Our iwi partners reaffirmed and invigorated commitment to supporting MIQ going forward, but advised that they must be allowed to engage with MIQ policy and decision making processes sooner.

One of the actions arising from the hui agreement to form a working party from the among the iwi partners group, to support and inform the unfolding MIQ futures work programme. There was strong support for ongoing hui, and participants will discuss this with MIQ regional leaders including frequency and mode, and report back to the centre once agreed.

5.2 Operational update

5.2.1 Capacity update

On Wednesday 23 June 2021, MIQ released a small number of rooms up to the approved levels of 60% for August and 40% for September 2021, to maintain availability in MIAS. Further rooms will be released as planned at the start of July 2021 for August through to October 2021.

The rolling India travel suspension, particularly for NZ citizens and permanent residents from India, is creating a rollover impact from month to month. MIQ are actively validating room bookings to minimise multiple bookings. MIQ are working with airlines to ensure valid bookings match flights held in MIAS for July and identify duplicates to free up rooms.

5.2.2 Grand Mercure Auckland

The Grand Mercure was re-designated on 18 June 2021 following the completion of the ventilation remediation work.

Returnees were received at the facility from a flight that arrived on Saturday 19 June 2021 and the facility will be occupied in line with the cohorting arrangements.

5.2.3 Grand Millennium Auckland

Remediation work for the Grand Millennium Auckland has now been successfully completed, tested and independently reviewed. As such with the remediation of the Grand Millennium now successfully completed, MIQ intends to bring this facility back on-line as soon as is practical, likely 29 June 2021.

5.2.4 Commodore Christchurch

The MIQ Technical Advisory Group (TAG) met on Thursday 17 June 2021 to discuss the recent positive cases in the Commodore facility in Christchurch.

Because of suspected in-MIF transmission to Case 4, the TAG advised that we should reduce occupancy of a wing of interest in the facility, increase surveillance to reduce likelihood of person-to-person transfer due to breaches of IP&C protocols, and direct occupants of this wing to leave room extraction systems permanently 'on' (where practicable).

At the TAG meeting on 22 June 2021, it was noted that the evidence did not support in-MIF transmission and MIQ Ops suggested the Commodore facility could return to 'normal' occupancy. The TAG strenuously recommended that we retain the measures implemented. MIQ agreed, however we may be required to review occupancy rates if there was a pressing need for rooms in Christchurch.

5.2.5 De-designation and re-designation of facilities

The Jet Park Hamilton has been re-designated, as at 18 June 2021, following the completion of the maintenance work undertaken.

5.2.6 Ombudsman update

We are working on the follow ups in relation to the implementation of recommendations arising from the inspections of the Sudima Rotorua, Rydges Rotorua and Four Points Auckland, which occurred in October and December 2020.

We are preparing our responses to the final report on the Grand Mercure Wellington and a provisional report on Naumi Hotel Auckland.

This week we have received the final report for the Novotel Christchurch and the provisional report for Ramada Auckland.

There were no inspections this week.

5.2.7 MIAS update

The Managed Isolation Allocation System (MIAS) was implemented in October 2020 to manage demand for entering New Zealand by ensuring all returnees secured a place in an MIQ facility before

arrival. This replaced the previous manual and reactive system which involved a flight quota and close-to-time passenger arrival data.

Since launch last year 104,798 vouchers have been issued through MIAS, allowing 147,720 passengers to return to New Zealand. There is an average of 5,000 users on the site each day.

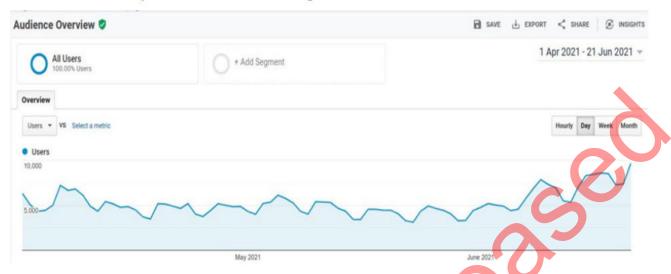
5.2.8 Key statistics: INSIGHTS Audience Overview **₩** EXPORT < SHARE 1 Oct 2020 - 3 Jun 2021 All Users + Add Segment 100 00% Users Overview VS Select a metric Users * Users 40,000 November 2020 December 2020 March 2021 April 2021 May 2021 June 2021 January 2021 February 2 ■ New Visitor ■ Returning Visitor Users New Users Sessions 3,378,680 706,366 701,409 Number of Sessions per User Page Views 40,745,887 12.06 4.78 Bounce Rate Avg. Session Duration 00:09:44 28.20%

User traffic and views peaked in March 2021, which related to the publicised release of vouchers, and led to the website becoming inaccessible for 10 minutes. This is the only Priority 1 incident that the system has experienced since January 2021.

MIQ opted to move away from a publicised release model to avoid creating undesirable user behaviours. Per the Voucher Release Framework which you agreed to earlier this year, MIQ releases a portion of rooms over time. At present, there are still vouchers to be released between August and October. Once we have reliable flight schedules for the summer months, these will be loaded (likely towards the end of July).

We are considering how we better publicise that not all vouchers are released at one time.

User numbers for the past three weeks due to heightened demand is shown in table 2:



5.2.9 MIAS Security and bot activity

Bot activity has considerably dropped since early this year, in line with good voucher availability. However, activity has markedly increased in the last three weeks since there is no availability. Sixteen of the top 25 IP addresses right now on the site appear to be bots, automated page refreshers, scripts or the like, monitoring for available days.

The development team continues to block bots that may have an impact on the general MIAS user experience. There are currently 100 IP addresses blocked but not all are active. Bots which cause undue load on the system are blocked, e.g. scanning more often than once every three seconds.

5.2.10 MIAS system enhancements completed

We have made a number of enhancements to MIAS, these are outlined in the table below:

Item	Description
Front Calendar	Inclusion of a quick look view of the MIAS calendar for passengers to identify availability of MIF spaces/dates to plan their journey, without having to log in to the portal
Flight Checker	Allows passengers to check what flights are listed in MIAS for a date before booking flights, without having to log in to the portal (we only accept pax on confirmed flights)
Customer Portal Integration	Integration with Customer Portal for validating passenger identity through passport/visa information with DIA or INZ. This enables data to be shared with MoH to retrieve or generate NHI number for the expected passengers
'Buckets'	Functionality to prioritise inventory available for returning New Zealanders alongside temporary visa holders, as MIAS operates on a 'first in first served' basis
Email reminders	Reminders sent to passengers 30, 7 and 3 days from their date of arrival, around travel requirements and to cancel voucher in case of change of circumstance
Re-captcha	Additional Re-captcha at registration and within the booking stage preventing bots or automated scripts securing vouchers
Duplicates	Series of enhancements in MIAS to notify and deter passengers from booking additional vouchers within 30 days of current voucher

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5.2.11 Upcoming MIAS system enhancements

We are planning the following enhancements to MIAS outlined in the table below:

Item	Description	Due date		
Bulk Planner Tool	Introducing the ability to plan the destination MIF for entire flights	June		
Security enhancements	Numerous enhancements including restricting a user to being able to log in to only one device at a time; displaying the last time a user logged in; reducing the days of inactivity from 60 to 30 for deactivating an account	July		
Unaccompanied Minors	Interactive messaging for people booking vouchers for unaccompanied minors to ensure they understand the requirements and complete all required tasks	July		
Performance enhancements	Given uptake of voucher booking has been much higher than anticipated, hosting and server changes are being made to improve system performance	July		

Schedule of Reviews

Review	Date commenced	Expected completion date	Current status	Purpose
Sudden Death Critical Incident Review	January 2021	June 2021	Complete – We are in the process of preparing a paper for your office.	To identify any lessons learnt from the response to the death of a guest in a MIF and determine if any changes should be put in place.
Financial Management Review	May 2021	July 2021	In progress	Identify opportunities for improvement in process and procedures for supplier invoicing, review of financial reporting that is currently in place, review of financial delegations framework.
MIQ Staff Unwell - Health Checks (control hotspot)	May 2021	June 2021	In progress	The purpose of this review is to determine the degree of implementation of published risk, assurance and quality controls and treatments; the capability and effectiveness of the system in ensuring continual application, review and improvement of these controls and treatments for potential improvement of the wider MIQ system integrating continuous improvement and risk-based thinking through evidence-based assurance
MIQ PCBU Health and Safety Obligations Review	April 2021	July 2021	In progress	This review is to identify MBIE's responsibilities as a lead PCBU and assess how well these responsibilities are fulfilled to support other PCBUs meet their health and safety obligations.
MIQ KPI Review	June 2021	July 2021	In progress	The purpose of this review is to test the accuracy, completeness and validity of the calculation and supporting data for the Estimates Performance Measures that reported by Managed Isolation and Quarantine (MIQ) in MBIE's 2020/21 Annual Report.
Fees and Waiver Review	Scheduled to start September 2021	October 2021	Planning	ТВС
MIQ Exemptions Review	June 2021	July 2021	In progress	To assess consistency, transparency and fairness of the exemptions from managed isolation process for people entering New Zealand.

Review	Date commenced	Expected completion date	Current status	Purpose
Onsite Ventilation Assessments	February 2021	Testing: May 2021 Programme of work: August 2021	In progress. The Ventilation group (VWG) have reviewed the results of 27 facilities and meetings have been held with 25 facilities with remediation proposals requested from these facilities. Some facilities have already commenced maintenance/ remediation work to address initial findings with detailed remediation proposals received for 12 sites.	A comprehensive understanding of MIQF ventilation systems, remediation work completed (if required) to optimise the performance of the systems and additional operational practices implemented to complement the ventilation system operations.
Information Management Assurance Review	Scheduled to start July 2021	September 2021	Planning	The purpose of the review is to analyse the current information management practices within MIQ.
Audit NZ Annual Review: Revenue management - focus on MIQ	TBC - Not sure on start date but will coincide with the annual review audit.	30 September 2021	Planning	The audit of MBIE's 2020/21 Annual report by Audit NZ will also cover MIQ. As a new function and revenue stream for the 2020/21 financial year we would expect it to be an area of audit focus.
MIQ Rapid Assessment (Phase 2)	Scheduled to start August 2021	October 2021	Planning	This will be a follow-up review following the MIQ Rapid Assessment which was completed earlier this year.
Rapid review of Border Worker Testing (BEB led)	April 2021	Two part review. Part one (focused on MIQ) due to be presented to BEB in June. Part two (focused on wider border) still TBC when it will be completed	Draft report for phase one has been received. Phase two in progress.	To assess the arrangements in place to support compliance with the COVID-19 Public Health Response (Required Testing) Order 2020.
Regular, ongoing reviews		7		
MoH Infection Prevention Control Audits of MIQ facilities	July 2020	-	Ongoing	The Ministry of Health conducts regular audits into infection prevention and control (IPC) at the managed isolation and quarantine (MIQ) facilities around New Zealand. MIQ facilities are an important part of our border measures to keep COVID-19 out of the community. It is critical to the health of the country that MIQ facilities are well-maintained and any infection brought in by people entering New Zealand cannot spread into the community.
Department of the Prime Minister and Cabinet (DPMC) Systems Assurance Framework	March 2021	-	Ongoing	DPMC are working on a COVID-19 systems assurance framework that will give visibility of the end-to-end COVID-19 response system.

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Review	Date commenced	Expected completion date	Current status	Purpose
Ombudsman OPCAT Reviews	February 2021		Provisional reports received	Aotearoa New Zealand has international human rights obligations under the United Nations Optional Protocol to the Convention against Torture (OPCAT). The purpose is to monitor and carry out such inspections of managed isolation and quarantine facilities to ensure that people are being treated humanely and their human rights are being respected and protected.

5.3 Large Group Arrivals Update

Summary of approved group arrivals as at 23 June 2021

Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments
NZDF Operation	26 Jul 2021	35	35	35 personnel arriving on a commercial flight and 16 on a
WHIO	29 Jul 2021	16	16	military flight.
	4 Jul 2021	150	116 (150 pax) TBC	Industry have a confirmed 4 July 2021 start date, with RSEs arriving every 16 days concluding March 2022. This includes a reduction in numbers in October 2021 as directed by Ministers.
RSE	21 Jul 2021	150	ТВС	The start date of the October 2021 reduction will depend on Industry maintaining the schedule cadence from 4 July 2021. RSE arrivals will be accommodated at two MIFs in Hamilton in a
	7 Aug 2021	150	ТВС	mix of single and twin rooms – a minimum of 116 rooms for 150 pax will be utilised. The total number of rooms allocated to RSE workers for the duration of the Border Exception 2 will be a minimum of 1,740 and maximum of 2,250.
Rugby Fiji	18 Jun 2021	47	31	The Fijian men's rugby team arrived successfully on Friday and Saturday last week. They have settled into the MIF well and no breaches have been reported. Day 0/1 tests for all members of the team have returned negative. Day 3 testing results for those ex France and the UK is due on Tuesday 22 June 2021 and for those ex Fiji on Wednesday 23 June 2021.
Cricket – Black Caps	26 Jun 2021	20	20	The remaining 20 Black Caps returning on the 26 July.
	2 Jun 2021	100	4	MoE have experienced difficulty in filling up the flights. 42 vouchers were used out of the 400 allocated.
International	9 Jun 2021	100	12	One student's visa was not approved in time for the 16 June 2021 arrival. For the 23 June 2021 arrival there were 9 last minute cancellations for various reasons. In two separate cases,
Students	16 Jun 2021	100	6	students had independently booked MIAS vouchers outside of the manual allocation and chose to cancel the vouchers
	23 Jun 2021	100	20	manually allocated for them. As MoE were unable to fill the allocation promised, this resulted in significant room wastage.
	24 Jun 2021	25	13 (25 pax)	
	25 Jun 2021	20	11 (20 pax)	The first intake of refugee families is due to begin arriving this
	26 Jun 2021	52	28 (52 pax)	week. One family of 3 will not be ready for arrival on 28 June
Refugees – Intake 1	28 Jun 2021	13	8 (13 pax)	2021 and will be replaced with another family. Note that as refugees tend to arrive in family groups, the number of rooms
	2 Jul 2021	7	4 (7 pax)	allocated are determined close to arrival.
	8 Jul 2021	6	4 (6 pax)	AN ALTONOMIC CONTRACTOR CONTRACTOR SANCTION CONTRACTOR
	Jun 2021	60	0	The Construction Sector Accord have confirmed that they will
Construction Accord	Jul 2021	60	0	not be using the 60 approved June or July 2021 allocations.

Group	Date of Arrival	Allocation Approved	Final number of rooms allocated	Comments
ì	Aug 2021	60	TBC	
	Sep 2021	60	TBC	
Winter Games	19 Jul 2021	30	0	(CONFIDENTIAL) Major Events advised that there are non-MIQ related obstacles that have prevented this event proceeding and that it has been postponed to 2022.
A-AU-LICAD	16 Jul 2021	34	TBC	This group will be entering on charter flights direct into
Antarctic USAP	19 Jul 2021	170	TBC	Christchurch.
Netball – English Roses	19 Jul 2021	30	ТВС	This will be the first sports team under the new full cost recovery model. Engagement with Netball New Zealand regarding this group has begun.
Returning Olympic	2 Aug 2021	~200	ТВС	This group are athletes, staff and media returning from the Olympics on three charter flights. If within allocation limits,
Athletes (3 cohorts)	8 Aug 2021	~200	TBC	SportNZ and NZOC will facilitate some Pacific Island Olympic
î î	10 Aug 2021	~200	TBC	athletes to return as part of the group.
Paralympic athletes	Sep 2021	100	5	This is athletes and management returning from the Paralympics in Tokyo. They are returning as multiple smaller groups, with the majority of MIQ secured via MIAS. Detailed planning is underway to ensure those with increased needs are well cared for in MIQ.

5.3.1 RSE

Industry indicated they may not be able to meet a delivery cadence of arrivals every 16 days citing difficulty to secure landing slots on the scheduled arrival day. This is a risk as MIQ approaches a peak demand period and will have a negative impact on people who do want to come home with up to 116 rooms sitting empty for any period. It also presents a financial risk for MIQ if a quota of rooms are held but not used, in part or whole, by Industry, Industry are only financially liable for confirmed spaces 10 working days out from arrival.

A flow on effect of consistent schedule delays means that fewer RSE workers will be able to enter by the end of March 2022. Additional flights cannot be added to the end of the schedule as this will exceed the entry conditions of Border Exemption 2. The maximum estimated total RSE arrivals, based on a 4 July 2021 start, is now 2,250.

The Crown Services Agreement is currently being reviewed by Industry. They have raised a number of issues which are being considered and addressed by MIBIE where possible. Industry have been advised that the Crown Services Agreement must be signed by Friday 25 June 2021. If the contracting process is not completed by this date, Industry have been advised that MBIE reserves the right to push back the first cohort to the next available scheduled entry on Wednesday 21 July 2021.

MIQ has been advised that as at 21 June 2021, 149 visa applications have been received by Immigration. However, 66 of these applications are incomplete and there is uncertainty if these incomplete visa applications will be resolved and issued by Friday 25 June 2021. This presents a risk to MIQ as receiving notification of low numbers close to the arrival date will result in empty rooms and financial costs incurred.

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5.3.2 Expressions of Interest for Group Allocation

Sixteen different groups submitted an Expressions of Interest (EOIs) for group allocations for groups arriving from November 2021 through to the end of March 2022. Note that some groups submitted multiple EOIs for the multiple teams within their request (eg, Women's World Cup Cricket, Summer Series of Cricket). The EOIs are undergoing assessment and the Group Allocation package is being prepared for the Border Exception Senior Officials Group and Border Exception Ministers Group, with decisions expected early July 2021.

5.3.3 Time Sensitive Travel

Preparations are underway for the next submission window of Time Sensitive Travel that opens on 1 July 2021 for the travel period of 1 September to 31 October 2021.

Testing on the online application form has been completed and the expected release date is 30 June 2021 to coincide with the next submission window.

Communications will be provided to Agencies by COB Wednesday 23 June 2021 to inform them of the change in process to the online application form.

5.4 Upcoming Communications Issues and Activities

As at 21 June 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
26 June 2021 TBC	Grand Millennium Auckland reclassification/opening as a MIF	MIQ	Proactive communications	N
28 June 2021 TBC	Decision on three Managed Isolation Walks	MIQ	Proactive communications	N
Late June 2021	Saliva testing of frontline border workers prototype starts in Canterbury	міо/мон	Reactive information	N
30 June 2021 TBC	150,000 people have been through MIQ	MIQ	Proactive communications	ТВС
June/July 2021	Venter report on MIQ testing	BEB	Proactive communications	Y
4 July 2021	RSE workers arrive and go to Hamilton	MIQ	Proactive communications	ТВС

5.5 Fees

5.5.1 Invoicing

The table below shows the number of invoices issued up to the 20 June 2021.

Invoices have various repayment terms depending on whether they are a sports group (10 days), critical worker (30 days) or standard returnee/maritime crew/aircrew (90 days).

Grouping	Invoices issued (net of credit notes)	Paid	Issued not due	Issued overdue	Invoices issued (\$)	Paid (\$)	Issued not due (\$)	Issued overdue (\$)	90+ days overdue	90+ days overdue (\$)
Groups ¹	62	22	38	2	\$14,045,499	\$13,743,186	\$295,257	\$7,056	0	\$0
Maritime	320	205	91	24	\$1,391,195	\$952,904	\$375,341	\$62,950	5	\$3,986
Aircrew	204	128	16	60	\$1,088,205	\$759,074	\$76,458	\$252,673	4	\$53,197
Other	19,046	8,616	8,141	2,289	\$68,058,238	\$32,023,103	\$29,111,871	\$6,923,265	810	\$2,454,908
Total	19,632	8,971	8,286	2,375	\$84,583,137	\$47,478,267	\$29,858,926	\$7,245,944	819	\$2,512,091

¹Please note that this previously only included large groups. However going forward, this now includes critical workers and critical health workers.

Note: The '90+ days Overdue' column represents the number of invoices from the 'Issued overdue' column that have been outstanding for 90+ day.

5.5.2 Weekly Average Invoicing and Debt Recovery %

The table below reflects the weekly average of invoicing from 11 August 2020.

The increase in average invoicing the past week is due to the introduction of the new invoicing platform which went live on 31 May 2021.

Bucket	Average invoicing per week (\$)
Past week	\$5,577,476
2-4 weeks	\$5,112,622
5-8 weeks	\$1,452,260
9+ weeks	\$1,368,281

As noted in the Estimates of Appropriations 2021/22 - Vote Building and Construction, one of the performance measures in relation to the Managed Isolation and Quarantine multi-category appropriation is debt recovery as a percentage of debt recovered against invoices raised. Debt recover is calculated as the percentage of repayments against invoices issued.

5.5.3 Waivers

The table below breaks down the waiver application information between 11 August 2020 and 20 June 2021.

Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications		
					Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances	
7,613	1,418	6,195	791	5,404	84	4,637	707	767	

5.6 Emergency Allocation Applications

3,311 applications have been processed since 30 October 2020.

156 applications were received in the week ending 20 June 2021 and 38 applications were processed.

From the applications processed in the week ending 20 June 2021, 66% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 14 Jun 2021 to 20 Jun 2021	Year to Date Totals 30 Oct 2020 to 20 Jun 2021
Approved	25	1,851
Declined	13	1,460
Applications processed*	38	3,311

^{*}This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	38
Rooms Allocated in MIAS	37
Cancelled by the applicant	0
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	1

5.7 Resolutions Update

Data from the Complaints and Feedback Customer Management System for the week 15 June to 21 June 2021 is as follows:

Week 15 Jun 2021 – 21 Jun 2021	021 – 21 Jun 2021 Received		Resolved
Complaints	100	26	106
Improvements	3	1	2
Compliments	1	1	0
Queries	5	0	7
Ombudsman	12	31	5
Parliamentary/OIA	3	0	3
Other	0	0	0
Total	124	59	123

The average number of complaints received each week since the start of MIQ is 103. For the last four weeks the average is 81 per week.

This week we have received 124 new cases and have resolved 123 cases.

We have observed an increase in complaints this week about MIAS, particularly about being unable to book a voucher for travel to New Zealand. The number of complaints about facilities, fee waivers, isolation exemptions and emergency allocations remain steady.

6. Border Executive Board Report



6.1 Key Issues Being Considered by the Executive Board

6.1.1 Mandatory Vaccination for Border Workers - Phase 2

A multi-agency workshop was held on 22 June 2021 to prepare to support vaccination requirements of the remainder of the border sector; there are 12 work streams and the work includes 11 agencies.

The workshop provided an opportunity for representatives from the key government agencies involved in Phase 2 of the mandatory vaccination work programme to meet and connect, and to ensure they all have an overview of the complete pipeline of work for Phase 2.

6.1.2 Reconnecting New Zealand with the World

The Board is planning an inter-agency session with Chief Executives on 13 July 2021 and invites have also been sent to the Chief Executives of Auckland International Airport and Air New Zealand amongst others. The session will also include presentations on the work that organisations have been doing towards having a border which is safe and smart enough to enable us to restart overseas travel more widely.

7. New Zealand Customs Service Weekly Report



7.1 Items to Note/Updates

As noted in last week's report, the New Zealand Customs Service (Customs) was maintaining oversight on a small craft of interest \$9(2)(a)

The vessel concerned, S9(2)(a) after it was intercepted and escorted by the Customs' vessel $Hawk\ V$ into port. The master of the vessel explained his unusual travel route to New Zealand by stating that he was trying to find wind to be able to sail.

In regards to the vessel's unauthorised stop in Rarotonga, the master had initially intended to recruit a New Zealand national to assist in sailing the vessel back to New Zealand but was unable to. The master was fatigued and had not even considered obtaining the required approval to enter Rarotonga. Upon arrival at Opua, the Customs' Maritime Unit staff searched the vessel with nothing of interest located.

7.1.1 Pre-Departure Testing

- For the period 14 June 2021 to 20 June 2021, one infringement issued.
- s6(c)

Passengers

	Date	14 June	15 June	16 June	17 June	18 June	19 June	20 June	Week Total	%
	Total Passengers	3050	2610	2342	3145	3631	3964	3780	22522	
	Passengers subject to PDT	308	255	183	305	312	192	171	1726	7.6%
Primary Actions (Passport Control)	Test Certificate Verified	299	245	173	290	291	185	161	1644	95.2%
	Exemption Verified	4	6	4	8	6	5	3	36	2.1%
	Referred to Secondary Area	5	4	6	7	15	2	7	46	2.7%
	Compliant	5	4	6	7	14	2	7	45	97.8%
Secondary Area Actions	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	1	0	0	1	2.2%
	Prosecution	0	0	0	0	0	0	0	0	0

Crew

	Date	14 June	15 June	16 June	17 June	18 June	19 June	20 June	Week Total	%
	Crew subject to PDT	64	75	55	51	88	57	3	393	
Primary	Test Certificate Verified	64	75	55	51	88	57	3	393	100%
Actions (Passport	Exemption Verified	0	0	0	0	0	0	0	0	0
Control)	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
	Compliant	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
Actions	Prosecution	0	0	0	0	0	0	0	0	0

7.1.2 Passenger Numbers – Arrivals from Melbourne



7.1.3 Passenger Numbers - Cook Islands



8. COVID-19 Chief Executives Board

8.1 Items to Note/Updates

The COVID-19 Chief Executives' Board met on Tuesday 22 June. The key agenda items for the Board's meeting were: an update from the business community (led by Rob Fyfe), and a presentation on vaccination modelling from Professor Shaun Hendy followed by a discussion on the implications to the Reconnecting New Zealanders strategy. The Board was updated on the system-level focus areas that have been raised through the System Assurance Framework and was updated on the progress of the COVID Review Stocktake.

The next fortnightly meeting for the Board will take place on 6 July.

COVID-19 Independent Continuous Review, Improvement and Advice Group

9.1 Items to Note/Updates

The COVID-19 Independent Continuous Review, Improvement and Advice Group have not met in the last week and are next scheduled to meet on Tuesday 29 June. The date for the report back to Cabinet on the review of the Auckland February 2021 and the Group's forward work programme is still not confirmed but is expected to be either on 28 June or 5 July depending on whether the paper will go to the Cabinet Social Wellbeing Committee prior. The initial priorities for delivery of the Group's work programme were provided to your office last week for feedback.

10. Strategic COVID-19 Public Health Advisory Group

10.1 Items to Note/Updates

The Strategic COVID-19 Public Health Advisory Group met to discuss the content of their next report to the Minister. The group discussed proposed advice around options for quarantine free travel in the future, as well as issues around health system capacity and testing regimes in the event of large outbreaks. The group will meet again on Wednesday 30 June, after which they will return to fortnightly meetings.

11. Business Leaders Forum

11.1 Items to Note/Updates

The Business Leaders' Forum is engaging with the COVID-19 Vaccination Programme on options to pilot workplace vaccinations. The Forum members have also facilitated offers of resources to support the vaccination contact centre.

The next likely engagement for the Forum will be on options to encourage businesses to support the use of public health measures. The next meeting is yet to be scheduled.

12. Government Modelling Group

12.1 Items to Note/Updates

Officials continue to work with researchers on scoping further modelling and analysis. A significant piece of work currently in development relates to the effectiveness of different control measures at the border, exploring the COVID-19 impacts we accrue the benefits of increasing vaccination. We anticipate that this piece will reach maturity towards the end of July.

We will bring this future work to Ministers' attention as it matures, seeking to share final draft material with the Strategic COVID-19 Public Health Advisory Group at an appropriate time. We are developing a work programme which maps out the modules of modelling and will share a high-level summary in a future weekly report.

Regarding initial vaccination modelling already undertaken:

- The Modelling Steering Group met with ESR researchers to discuss their initial vaccination modelling on Wednesday 23rd June. The headline results of this work broadly align with TPM results, as previously advised. They anticipate publication of their results in mid-July.
- Te Punaha Matatini are expecting to publish results next Wednesday (30th June).
- DPMC COVID-19 group are coordinating a briefing which compares international outcomes with vaccination modelling results. This will be shared next Tuesday.

Additionally, the Modelling Steering Group have been engaging with statisticians who have been considering the risks presented in different groups of travellers. This analysis will be incorporated into the concurrent Ministry of Health-led work on country risk assessments, subject to further testing and quality assurance.







14. Official Information Act Requests

14.1 Ministry of Health

Date due	Requestor	OIA Request	Status
12 May 21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aide-memories from the Ministry relating to it; the "several updated delivery schedules from Pfizer" referred to in the House "the model" the government operates to which was referred to in the House.	At Minister's office
16 Jun 21	Chris Bishop	The full Review of the COVID-19 Public Health Response (Required Testing) Order 2020 received on 17 February 2021 and the review referred to from March and the advice that relates.	At Minister's office
18 Jun 21	s9(2)(a)	List of, and information about, papers about proof of COVID-19 vaccination, and dates of oral briefings on the subject, from 1 November 2020.	At Minister's office
29 Jun 21	Chris Bishop	Briefings/reports/aide memoires to you and your office from the Ministry of Health relating to saliva testing in 2021.	
30 Jun 21	s9(2)(a)	Annexes to the December 18, 2020 briefing "Supply agreement for purchase of COVID-19 vaccines from Pfizer New Zealand Ltd." Information relating to the "Decision to Use Framework" Questions and information in relation to New Zealand's purchase and receipt of COVID-19 vaccinations through the COVAX initiative.	In progress
30 Jun 21	s9(2)(a)	Advice received by the Minister concerning validation of vaccinations for those vaccinated overseas, or for Kiwis vaccinated here travelling overseas.	In progress
1 Jul 21	Chris Bishop	Information relating to feedback received from Pfizer, specifically containing the phrase "lock-step".	In progress
7 Jul 21	s9(2)(a)	Information regarding if MIQ is necessary or changing the MIQ requirements for people who are vaccinated against COVID-19.	In progress

14.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status
l Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities	Under review
8 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities	Decision on request sent
9 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Under review
0 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options	Response sent
0 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Under review
May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost	Decision on request sent
1 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility	Under review
7 May 21	s9(2)(a)	NZ Herald	Advice to Minister's on current testing rates and addressing challenges	Drafting
4 May 21	s9(2)	Not applicable	Records for security purposes	Under review
4 May 21	s9(2)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs	Gathering information
5 May 21	(a) s9(2)	Not applicable	Details around any security breaches at MIQ facility on Oriental Parade	Gathering information
Jun 21	s9(2)(a)	NZ Herald	RE all corr relating to DOIA 2021-1194	Under review
1 Jun 21	s9(Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021	Gathering information
6 Jun 21	s9(2)(a)	NZ Herald	Release of document re; Assessment of Proposals for a sport MIQ Facility	Gathering information
1 Jun 21	s9(2)(a)	RNZ	Details on MIQ breaches from 14th of June 20 until the 21st of April 21	Drafting
3 Jun 21	s9(Not applicable	RE no. of people in quarantine being involuntarily detained by DHBs	Scoping
5 Jun 21	s9(2)(a)	Newshub / Discovery NZ	Queries on SIM cards in MIQ	Drafting

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Date due	Requestor	Media/Opposition	OIA Request	Status
28 Jun 21	s9(2)(a)	Newshub	Unaccompanied minors in managed isolation facilities	Under review
1 Jul 21	s9(2)(a)	Not applicable	Number of people through MIQ and cost to government	Under review
1 Jul 21	s9(2)(a)	RNZ	RE statistics on how many security guards work at MIQ fac. & costs	Minister's office
2 Jul 21	s9(2)(a)	TVNZ	Corr regarding NZ citizen from Melbourne travelling to see sick relative	Gathering information
2 Jul 21	s9(2)(a)	NZME	Complaints made by MIQ facilities about first security	Drafting
2 Jul 21	s9(2)(a)	NZME	Corr from MIQ facilities enquiring no longer being a MIQ facility	Drafting
2 Jul 21	s9(2)(a)	Not applicable	Data on no. of children & demographics that have stayed in MIQ facility	Gathering information
5 Jul 21	s9(2)(a)	Not applicable	Complaints procedure and the process followed once this is initiated	Gathering information
5 Jul 21	s9(2)(a)	Stuff	All correspondence received and sent by C-RIQ staff between 20/9-20/11/20	Gathering information
5 Jul 21	s9(2) (a)	Not applicable	Records about gas meter reading company Arthur D Riley reading meter at MIQ	Gathering information
12 Jul 21	s9(2)(a)	NZ Herald	Information around fee waivers which have been granted to MIQ stayers	Gathering information
12 Jul 21	s9(2)(a)	Not applicable	How many people have passed through MIQ 1/1/2020 to 28/5/2021	Under review
13 Jul 21	s9(2)(a)	NZ Herald	Copy of 2021-2426 Managing the movement of returnees during and after MIQ®	Gathering information
14 Jul 21	s9(2) (a)	Not applicable	Papers re; Offshore maritime workers - challenges accessing space in MIQ	Under review
L5 Jul 21	s9(2)(a)	s9(2)(a)	MIQ policy for space tourism	Scoping
L6 Jul 21	s9(2)(a)	Not applicable	All reports to the Minister and Cabinet on the voucher allocation system	Scoping

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14.3 COVID-19 Group

Date due	Requestor	OIA Request	Status		
29 March 21	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organization has been involved in 2020.	Drafting		
24 June 21	Doocey	Copy of paper taken to cabinet on 29 March 2021: 'Funding for the COVID-19 Post-Pandemic Public Health Advisory Group' received on 9 April 2021.'	Scoping		
29 June 21	s9(Marketing and PR data for COVID-19 messaging.	Scoping		
29 June 21	s9(2)(a)	Details regarding COVID recovery programs.	Scoping		
6 July 2021	s9(2	Communications between the Prime Minister's Office and the Ministry of Health concerning the communication plans for the COVID-19 vaccine rollout in calendar year 2021 to date.	Scoping		
9 July 2021	s9(2)	Request for legislative instrument/order that set the eligibility requirements for the March 2020 Wage Subsidy.	Scoping		
12 July 21	s9(2	Request for an audio recording and transcript of the Ministry of Health's COVID vaccine advertisement that aired on Spotify during April/May 2021.			
13 July 2021	s9(Meeting minutes of the two advisory groups and advice provided to the two ministers for the period between 18 May to 15 June. Copies of COVID-19 Response Weekly Reports for the period between February to 15 June.			
13 July 2021	s9(2)	Advice, briefings, reports, aides memoire and memos sent and/or received by the Minister relating to re-opening New Zealand's border.	Scoping		
14 July 2021	s9(2)	Advice, briefings, reports, aides memoire and memos sent and/or received by the Prime Minister relating to re-opening New Zealand's border from January 2021.			
14 July 2021	Bishop	All papers/letters/advice/correspondence received by the COVID19 Group from each group since they were established.	Scoping		
14 July 2021	s9(2)	All information regarding COVID-19 advertisements, (including cost breakdown of advertisements). Specifically include information on Ka Kite advert.	Scoping		
14 July 2021	S	External proposals detailing an overhauled COVID-19 alert level system sent to the government in 2021.	Scoping		
14 July 2021	s	Copy of television advertising produced for the 'Unite against COVID-19' campaigns from November 2020 onwards.			
16 July 2021	S	All information regarding Covid-19 communications response between Clemenger BBDO and OMD, with DPMC between March 8th and March 24th 2020.			
16 July 2021	s9(All information (including correspondence and advice) to ministers regarding vaccinated NZ residents/Citizens returning from overseas and their need to isolate in an MIQ facility.	Scoping		

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14.4 Border Executive Board

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
19 July 21	s9(2)(a)	 A copy of the Border Sector Strategy and the BEB work programme. Copies of the minutes of all BEB meetings and copies of all BEB reports submitted to the COVID-19 Response Minister 	In Progress (Extended)
6 July 21	s9(2)(a)	 Copies of all briefings, aides memoire, emails, memos and Cabinet Papers (including draft Cabinet Papers) developed by the Border Sector Governance Group (BSGG) in relation to maritime crew for the period 1 March 2020 to 1 June 2021. 	Scoping

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15. Appendix – Ministry of Health Weekly Updates on Infection Prevention and Control (IPC) at the Border

	Audit summary	Audit high-risk findings, and actions taken to remedy	Incidents/Reviews	IPC Standard Operating Procedures (SOPs), operations frameworks and guidance documents
Managed Isolation and Quarantine Facilities (MIQFs)	 IPC audits of MIQFs are ongoing. The completion date for Audit 4 is currently 9 July 2021. Scheduling audits has been hampered by facility maintenance closures. One high-risk finding was identified. Quarterly airport IPC assurance walk-through scheduled for July 2021. The dates for these audits are dependent on International flight schedules. Proposed dates Auckland 12 July (Red and QFTZ) Wellington 13 July (QFTZ) Rongotai 13 July (Red) Christchurch 14 July (Red and QFTZ) 	15/6/2021 MIQF IPC Audit (4) Crowne Plaza Auckland high-risk finding relating to three high risk returnee bubble breaches, including unmasked and symptomatic returnees, congregating in hallways for a period of 15 to 45 minutes. The breaches were observed by a housekeeping staff member who appropriately escalated this to the MIQF Manager. The high-risk bubble breaches have resulted in isolation for 18 returnees until negative COVID-19 swab results. Immediate mitigation Affected returnees in isolation. Day 3 swabs conducted. 24-hour CCTV monitoring. Recommendations Ensure interpreters are available to communicate IPC requirements in a face to face capacity.	-1	IPC has provided feedback, which is being incorporated into the revised QFT Health Operations Framework. Work is progressing on the Red Zone Health Operations Framework.
Maritime/Ports	Queenstown 19 July August (QFTZ) Planning continues to commence IPC assurance walk-throughs at maritime ports. Draft assurance walk-through audit tool completed. Awaiting IPC review.	-	-1	No changes to the PPE – IPC document, which is currently posted on Maritime New Zealand's website.

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