











COVID-19 Response Weekly Report

22 April 2021

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1. Status Summary

Key						
Symbol	Colour	Meaning				
	Green	On track, no roadblocks, no significant delays anticipated				
	Amber	Slow progression, some delays, some roadblocks present				
	Red	Not progressing, on hold, significant delays				

Focus Area	Sub-Focus Area	Last _	This Week	Agency	Agency Comment on Status
	Purchasing and approvals	•	•	МоН	No barriers anticipated.
	Population definition and sequencing	•		МоН	The programme is increasing data and relationship management resourcing to engage with upcoming population cohorts.
	Distribution and inventory management	•	•	МоН	 Programme focus on developing processes and technology to scale to more sites. There are scalability challenges to building a more flexible network which are being addressed via co-design and implementation plan with DHBs. Issue will remain at Amber until plan is finalised (possible date).
Vaccine and Immunisation Programme	Health workforce	•	•	МоН	 At the end of Tuesday 21 April, 2,762 vaccinators have completed vaccine training nationally and 1,194 vaccinators have been active in the programme. There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate non-regulated workforce. Actions above are ongoing to define, facilitate and enable the required workforce for scale in June.
	Provider engagement			МоН	 Pricing agreed. DHBs delivered against national plan for the first published weekly plan.
	Registration, appointment and immunisation	•	•	МоН	Work continues on national booking system to enable general population onboarding and demand management. An MVP version to support codesign with DHBs went live on 9 April; live version with all DHBs expected in late May.
	Post event			МоН	No barriers anticipated.
	Keep it out	•	•	МоН	 Workforce remains under significant pressure, work ongoing with DHBs to support. QFTZ has gone live, thanks to tremendous efforts of teams across sectors. Teams remain at heightened readiness and planning has commenced for extension of QFTZ. Multiple reviews ongoing and in implementation related to in-Managed Isolation Facility transmission.
Elimination	Prepare for it			MoH	 No barriers anticipated. Reviews, modelling and scenario planning conducted to support continuous improvement.
Strategy	Stamp it out			МоН	 No barriers anticipated. Technology programme aligning to enhance contact tracing and support the quarantine-free travel zone.
	Manage the impact			МоН	 No barriers are anticipated to the broader programme. Risks related to the vaccine programme are outlined above.

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Focus Area	Sub-Focus Area	Last Week	This Week	Agency	
	Administering vaccinations to MIQ frontline staff	•	•	MBIE MIQ	 Due to improved reporting processes implemented recently, MIQ now has visibility of the vaccination status for all MIQ workers with 92% having received at least one Covid-19 vaccine dose. After 30 Apr 2021 all high-risk work in MIQ will only be completed by vaccinated workers. Further information is included in the report.
MIQ Workforce	Staff testing	•	•	MBIE MIQ	 MIQ now has access to more reliable and regular reporting which outlines compliance across all MIQ employers. A team of 12 workforce advisors has been established and a new Team Leader will start 3 May 2021. The team will complete the follow up on non-compliance and NHI matching directly with employers and employees. MBIE are working with MoH and Worksafe on the development of the BWTR monitoring and compliance process. Changes to the Required Testing Order have been assessed, with communications sent to Employers about their obligations and updates to the MIQ Ops Framework scheduled to assist on site security staff.
	Capacity	•	•	MBIE MIQ	 As at 20 Apr 2021, we are currently projecting peak usage to reach 4,000 rooms in the next 1 to 2 weeks, subject to the terms on the lifting of the India travel ban. Scheduled facility maintenance will reduce MIQ operational capacity over the next six months, as previously reported, however MIQ is evaluating a fast-track maintenance option to progress maintenance and remediation work during the Apr-Jun 2021 period (previously April-September). Further information is included in the report.
Operations	Managing QFT	-	•	MBIE MIQ	 MIQ operational capacity has been reduced from 4,500 per fortnight to 4,000, as approved. Rooms continue to be available until the end of Jul 2021. The cancelling of vouchers held by Australians has started. They are being cancelled progressively due to the volume of vouchers. At Auckland Airport, the Terminal B arrival area and baggage process went live on schedule, 16 Apr 2021. AIAL, Border Agencies and MIQ recognise the need to monitor the system as there is currently a 4-8-hour delay post arrival in reuniting returnees with checked baggage.
	Renewing contracts	•	•	MBIE MIQ	 Further drafting of the vaccination clauses for the hotel contracts is currently on hold until we know the proposed wording in the Health Order that is currently being drafted. We held a video call with all hotel providers last week to discuss the impact of QFT and the suspended flights from India on occupancy levels as well as covering off the general contracting matters. No substantial feedback from the hotels on these matters. We continue to work through the remainder of the commercials with hotels.
	Reducing Transmission risk – Grand Mercure		2	MBIE MIQ	 The standard joint MOH/MBIE incident reviews continue. The Grand Millennium Independent Qualified Persons (IQPs) results are expected this week. At its meeting on 19 Apr 2021, the TAG reconfirmed that no new returnees are to enter the Grand Mercure or the Grand Millennium at this time. Further information is included in the report.
Future Planning	COVID-19 Amendment Bill			MBIE MIQ	 The draft Cabinet paper was provided to the Minister's Office 31 Mar 2021 for Ministerial consultation. We are waiting confirmation from your office regarding timeframes for lodging. Permission is being requested from the Attorney General to commence legislative drafting prior to policy decisions.

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Focus	Sub-Focus Area	Last Week	This Week	Agency	
Quarantine Free	Cook Islands quarantine-free travel (two way)		•	MFAT	 Subject to your agreement, officials will provide on advice for Cabinet's consideration on 3 May that two-way quarantine-free travel (QFT) with the Cook Islands could commence on May 17 subject to an assessment of the Cook Islands' health preparedness. NZ and Cook Islands health and border officials met on 16 April to evaluate progress towards readiness. S7(b)(ii) S7(b)(ii) Health officials will travel to the Cook Islands this week to support development of contact tracing capability (including conducting training), further development of response and operational plans and observe and provide feedback on a scenario
Travel	Niue quarantine-free travel (two-way)	•	•	MFAT	 s7(b)(ii) The timing of the switch from 'amber' to 'green' will be able to be better assessed following discussions between Niuean and New Zealand officials. MoH to host Niue officials from 27-28 April on vaccine planning, which will inform discussions on QFT.
	Trans-Tasman quarantine-free travel	•	•	MFAT	 QFT from Australia to New Zealand commenced at 11.59pm on 18 April 2021. Almost sixty QFT flights crossed the Tasman in both directions on the first day. Officials are continuing to seek a solution for New Zealand travellers from parts of the Pacific who are now unable to transit through Australia due to a lack of "red" flights. Engagement with Australian officials on this issue is ongoing.

2. COVID-19 Insights

2.1 Insights of Note

2.1.1 Arriving Airline Passengers Last Week

There were 12,356 passengers that flew into New Zealand last week, of these, 10,994 passengers were Quarantine-Free Travel ("QFT")² arrivals (89%) (an average of 3,648 QFT arrivals per day since 19 April, ranging from 1,975 to 4,678), as shown in figure 1 below.³



2.1.2 Arriving Flights

In the two weeks between 19 April and 2 May 2021, 476 flights^{4 5} are scheduled to arrive into New Zealand, 403 of these are Trans-Tasman flights (85%) as shown in figure 2. This is an average of 29 Trans-Tasman flights a day (ranging between 14 and 34 flights a day). Trans-Tasman flights are currently scheduled to be relatively stable into May, however this is likely to change as airlines adjust to demand, and anecdotally, there have already been some flight cancellations.



Figure 2: Scheduled Arriving Flights by Region of Departure

¹ From Thursday 15 April to Wednesday 21 April 2021.

² Quarantine-Free Travel includes flights from Australia and the Cook Islands.

³ Personal communication, New Zealand Customs Service, Senior Advisor, 22 April 2021.

⁴ Personal communication, Ministry of Transport, Manager Analytics and Modelling, 21 April, 2021.

⁵ Commercial passenger flights. Cargo flights have been excluded.

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The majority of Trans-Tasman flights are scheduled to arrive into Auckland (an average of 17 a day, ranging from 9 to 20), followed by Christchurch (an average of 5 a day, ranging from 1 to 6) as shown in figure 3 below.



Figure 3: Scheduled Trans-Tasman Arriving Flights into New Zealand by Port

The majority of Trans-Tasman flights are scheduled to arrive from Sydney (an average of 11 flights a day, ranging from 6 to 14), followed by Melbourne (an average of 9 flights a day, ranging from 4 to 11), as shown in figure 4 below.



Figure 4: Scheduled Trans-Tasman Arriving Flights by Location of Departure

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There are 73 scheduled flights from the rest of the world (outside-Australia) in the same two-week period from 19 April to 2 May 2021. The majority are anticipated to arrive into Auckland (an average of 5 a day, ranging from 2 to 8), with the remainder arriving into Christchurch as shown in figure 5.



Figure 5: Scheduled Non-Australian Arriving Flights into New Zealand by Port

2.1.3 Vaccination Progress by Nation

The figure below shows the number of vaccine doses per 100 people in the total population by nation.⁶ As the data does not distinguish between vaccines that require more than one dose, this may not represent the share of the population that are fully vaccinated. The top 10 nations, and Australia and New Zealand are shown in figure 6.

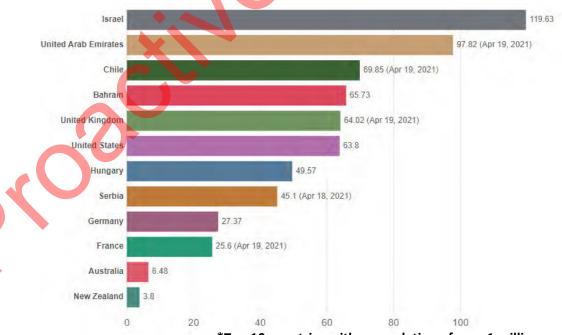


Figure 6: Vaccine Doses per 100 People in the Total Population by Nation

*Top 10 countries with a population of over 1 million people

⁶ Our World in Data. As at 21 April. https://ourworldindata.org/covid-vaccinations#country-by-country-data-on-covid-19-vaccinations. (Accessed 22 April 2021).

3. Ministry of Health Weekly Report

3.1 Items to Note/Updates

3.1.1 Contact tracing: QR code alternatives



This item updates you on two alternatives to QR (quick response) codes – NFC (near field communication) tags and Bluetooth beacons. The Ministry of Health considers that NFC tags could be a useful addition to the New Zealand COVID Tracer app, but Bluetooth beacons cannot be used with the app.

A pilot implementation is underway to use "tap and go tags" (NFC tags) as an alternative to QR codes. NFC tags are used similarly to contactless credit cards. There is no requirement to open an app, the tag does not rely on the user's phone camera focusing on the QR code, and the amount of time involved is minimal (one to three seconds). Users simply hold their phone briefly against a tag, which then checks in their location in the app.

The information that would be contained in the QR code is embedded in a tag (or sticker) that can be placed on tables in venues or other places. Evidence gathered from a trial conducted with students in Christchurch suggests that this would remove some of the social awkwardness of scanning, which is prevalent with younger adults and teenagers.

The Ministry of Health intends to work with public transport providers and hospitality venues in a student population centre to further test the logistics of a rollout and the benefits in terms of consumer acceptance and changes in scanning rates. Key elements that are to be confirmed are the pricing of the stickers, how they are printed and the information is loaded, and how this can be managed in a self-service way for businesses.

The Ministry of Health has also been working with Wellington app developer s9(2)(ba)(ii) , to investigate the potential of Bluetooth-enabled beacons. Beacons involve a type of battery-powered hardware transmitter that allows people to 'auto record' when they enter premises which have a beacon, instead of having to scan a QR code poster or manually make a note of their movements. Trials of beacons have shown that they accurately collect data, and could potentially be used with the Rippl app, which could be beneficial for contact tracing.

Bluetooth beacons cannot be used, however, to increase engagement with the COVID Tracer app, because we are prohibited from using Bluetooth beacons within the app by Apple and Google. They are concerned that beacons could be combined with their Exposure Notification Framework to potentially allow for surveillance of people's movements. Google has confirmed NFC tags would meet its app store privacy requirements but that Bluetooth beacons would not. We are engaging with Apple to obtain similar confirmation.

Next steps

It is expected that the pilot of NFC tags will be completed before the end of May 2021, for a subsequent decision by Ministers about wider availability.

3.1.2 COVID-19 categories and management guidance for sector: update

To ensure national consistency in the clinical management of contacts of COVID-19 cases the Ministry of Health, with public health units (PHUs), has standardised terminology, defined categories of contacts, and detailed the associated actions for these groups. This item advises you that this guidance for the sector has been recently updated for COVID-19 contact categories and their management.

Existing guidance has been, and continues to be, updated and communicated to PHUs, district health boards (DHBs) and other sector partners as needed. Specifically:

- the provisional guidance on community contact categories and actions was first published in late January 2021 and has been updated to incorporate learnings from the Auckland outbreak in February
- in addition to the original contact category table, there is now an additional section detailing escalation and referral pathways for contacts who are symptomatic, cannot be contacted or who may require additional manaaki or support in order to test, stay at home or isolate
- clarity around the terminology of 'stay at home' versus 'isolation' has been included so that
 providers can standardise the language and advice that is given to the different contact
 categories
- at all times, there is a possibility that bespoke contact categorisation and/or management may be put in place for particular outbreaks, events or locations dependent on specific circumstances and/or risk. This will be agreed and communicated with PHUs outside of this guidance.

These documents provide guidance on how to categorise contacts and the various management plans. They also cover how to, and who to, escalate contacts to when there is a need for additional manaaki or support to ensure adherence to requirements for testing, staying at home or isolation/guarantine.

In addition, work has been undertaken to ensure that there is clear communication and public messaging of what individuals or groups are being asked to do. The Ministry of Health is working closely with the Department of the Prime Minister and Cabinet to ensure clear aligned messaging.

Next steps

The Ministry of Health continues to work with PHUs, DHBs and other sector partners on ensuring that all contacts are being managed consistently according to their public health risk and that escalation pathways for contacts who are in need of additional manaaki and support are clear and timely.

3.1.3 Quality control issue: post-managed isolation and quarantine wellness checks

This item informs you of a quality control issue identified in the National Contact Tracing Solution (NCTS) on 12 April 2021 by the National Investigation and Tracing Centre (NITC). The NITC have worked with \$9(2)(ba)(ii) to address this, and the issue has since been resolved.

On 31 March 2021, a technology change was made in the NCTS to bring the dates of the post-managed isolation and quarantine (MIQ) wellness check email surveys forward. This survey is a

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wellness check and includes questions on COVID-19 symptoms that may have developed in the days after they exited the facilities.

This change meant that people leaving a MIQ facility (MIQF) would receive an email survey on Day 2 after leaving a MIQF (previously Day 3), a reminder email to complete the survey on Day 3 (new) and a phone call on Day 4 if needed (previously Day 5).

This change resulted in approximately 2,300 (roughly half) of people who have left a MIQF between 1 to 14 April 2021, not receiving the wellness email survey or phone call.

The NITC became aware of the issue on 12 April 2021 when lower volumes of wellness check returns were noted in the system. On 13 April 2021, NITC requested that the vendor (\$9(2) investigate this further. On 14 April 2021, \$9(2) advised that an error occurred (despite following standard change protocols) when making the NCTS change and that the issue has since been fixed.

On 15 April 2021, the NITC monitored the number of returned wellness checks. These have now returned to expected levels, confirming that the issue has been resolved.

On the evening of 15 April 2021, the email wellness survey was sent to all people who left a MIQF between 1 to 14 April 2021 and were identified as not receiving a wellness survey. A reminder email was sent on 16 April 2021 and follow up phone calls were made over the weekend. As at 19 April 2021:

- the majority (1,667) of people have completed a wellness check (either by email or phone) confirming that they have not had any COVID-19 symptoms since leaving a MIQF
- 30 people reported that they had a COVID-19 symptom and were phoned to confirm standard
 advice to get a test and stay at home until receiving a negative result. Of these, nine people
 have returned a negative test result and the NITC will continue to monitor test results for this
 group
- there are approximately 620 people who have not yet been successfully contacted. The NITC will continue to phone this group and normal follow up processes will be implemented.

Next steps

The NITC will continue to follow up on any people from this cohort who have not completed a wellness check and will monitor test results from people who indicate that they have symptoms. The risks associated with this issue are considered to be low.

3.1 Policy/Programme Updates

3.1.1 COVID-19 Vaccine and Immunisation Programme

Phase 1 vaccine rollout

As at 20 April 2021, 183,351 vaccinations have been delivered, including 42,771 people who are fully vaccinated. Nine percent are Māori, seven percent are Pacific, and 19 percent are Asian. 63 sites were active on 20 April 2021.

The allocation plan for the next seven days is for 57,523 doses across New Zealand.

Vaccinations of staff and residents in aged residential care facilities are underway in some DHBs, and further DHBs will begin over the next few weeks.

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DHB week by week plans are now available to the public on the COVID-19 website. The Ministry of Health will continue to monitor DHBs against these plans and support them to deliver to these.

Proactive vaccination of border work families

To increase vaccination uptake rates among border worker families, the Ministry of Health is actively seeking to remove barriers for border workers to register their household contacts. All border workers are being communicated with regarding how to register their household contacts for vaccination, including providing specific details on local booking systems that can be used to arrange vaccinations.

The process for a border worker to register their household contacts at the time they receive their own vaccination has also been made as accessible as possible. This has been done by providing border workers with three different methods for registering their household contacts when they present for vaccination: via QR code, by following an email link, or by completing a paper form.

Border workers who are coming to receive second doses are also being reminded and encouraged to register their household contacts if they have not already done so.

Vaccine portfolio

Medsafe has requested additional information from Janssen, ahead of making a decision on whether to approve its COVID-19 vaccine. An update on the Janssen approval process is expected from Medsafe in the next two to three weeks.

Technology

On 22 April 2021 the Ministry of Health expects to deliver an extension of the border worker testing register that adds vaccine status so that employers can ensure their workforces are vaccinated.

The first site using the national booking system is expected to go live before the end of April 2021, then its use will expand across vaccination sites during May and June 2021.

Workforce

2,762 vaccinators have completed vaccine training and 1,194 vaccinators have been active in the programme up to and including 20 April 2021.

Funding

A simple funding model has been agreed by DHB Chief Executives and the Ministry of Health to be used for non-government organisation providers. This is a single base price for each of general practice, pharmacy and occupational health providers to reflect the different costs in those settings. There is also an 'after hours/weekend' price for these settings to recognise and compensate for the higher costs of operating after-hours.

Distribution and inventory management

Following the update from Medsafe to allow the Pfizer vaccine to be stored at -20C for up to two weeks, the Ministry of Health is updating the operational guidelines and the freezer accreditation requirements to reflect the change. The programme expects these updates to be approved and communicated to DHBs in the week commencing 19 April 2021.

Communications

A national public information and communications campaign has commenced with content focusing on the information layer, providing basic information on the vaccine and rollout, as well as answering frequently asked questions. The emotive phase of the campaign has now also commenced highlighting that 'the stronger our immunity, the greater our possibilities'. Both aspects of the campaign will increase over the coming weeks.

Next steps

We will provide you with a further update in the next Weekly Report.

3.2 Technical Advisory Group: Update

The COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 13 April 2021. The key actions were:

- Consider advising on vaccinating vulnerable children CVTAG generally agreed with the
 Medsafe stance that there is currently insufficient information to make amendments to
 previous decisions on this matter, which was effectively that this is off-licence in New Zealand
 and that risk-based decisions on an individual practitioner-patient level should be the
 approach taken until further information is available.
- CVTAG ratified two 'between-meeting' decisions, one providing advice on post-vaccination symptoms to trigger the need for diagnostic testing and the other on 'what to do with patients who present after receiving a single dose of a non-Pfizer vaccine'.

Other items that were covered:

- Science and Technical Advisory science "deep dives" and summary documents on the portfolio were presented for review by CVTAG.
- Overlap with the influenza campaign was noted, acknowledging that some areas would start
 with COVID-19 vaccination first (mainly Auckland) while others would start with the influenza
 vaccinations first, with a gap of two weeks between either being recommended unless
 unavoidable.
- The risk of blood clots with the AstraZeneca vaccine was discussed, noting the recent changes in usage recommendations in Australia to have those under 50 receiving Pfizer only.

The Technical Advisory Group (TAG) met on 16 April 2021. It was informed about the setup of the Ministerial Advisory Group.

Feedback was given regarding the proposal from Professor Michael Baker regarding Alert Levels, noting that minor adjustments have been made to how we move in and out of Alert Levels, particularly around the step up and down between Levels 2 and 3 in response to this proposal.

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3.3 Upcoming Communications Issues and Activities

As at 20/04/21

Date	Activity	Lead agency	Comms material	Ministerial involvement
23 Apr 21	Release of the report into COVID transmission within the Pullman Hotel	Joint Health and MBIE	Frequently asked questions, key messages, joint media statement	No
Week of 19 Apr 21	Daily media releases on numbers of COVID-19 cases	Health	Media releases	No
19 Apr 21	Temporary closure of Grand Millennium and Grand Mercure	MBIE	Media statement	No

4. Managed Isolation and Quarantine Weekly Report



4.1 Top Items to Note

4.1.1 Staff testing update - Compliance statistics for 11 to 18 April 2021

- We have received the next set of statistics from BWTR for staff testing compliance for those working in MIQ. These show that 5,167 people undertook work in our facilities last week and of these:
 - 4,125 were compliant with their obligations;
 - 382 were overdue; and
 - 660 were still to have their NHI-matched (261 of these were new workers in MIQ).
- Of those that were NHI-matched, 92% were compliant and 8% were overdue.
- Of the 382 who were overdue, 298 had a previous swab and 84 were recorded as not having had a swab.
- Please note, we do not actually believe that 84 people worked last week who did not have a swab. Through working with employees and employers over the past week, some staff who were listed as not having had a swab were able to produce evidence that they were being tested. We are working with the Ministry of Health to determine why these results are coming up and how to fix this.
- In addition, we are working with the respective employers to verify the "no swab" information and where it is confirmed that staff member has not had a swab:
 - Ensure a swab is undertaken with urgency;
 - Ensure they do not come back into a managed isolation or quarantine facility until they
 have returned a negative test; and
 - Outline why their staff are not being tested so we can make any necessary changes.
- We are working with urgency to ensure all workers have been tested in accordance with their
 obligations and now that we have access to the more reliable data and reporting (noting the
 comments above), we will get to a better position with staff testing compliance.

4.1.2 Vaccinations update

- Due to improved reporting processes implemented recently, MIQ now has visibility of the vaccination status for all MIQ workers with 93% having received at least one COVID-19 vaccine dose, and 3% booked in.
- The remaining unvaccinated workers are predominantly those who do not want to take the
 vaccine or cannot (for medical or health reasons), and their employers are working with them
 around options for redeployment, or altering their role so they can continue to work from a
 non-MIQ location (administration roles for example).
- All people who work in a Managed Isolation or Quarantine Facility will have received at least their first vaccination by 30 April.
- MIQ is currently assessing the impact on each of our facilities if some workers are redeployed due to remaining unvaccinated, to ensure operations are maintained.

- MIQ continues to provide advice and support to the cross-agency drafting of the Vaccination Order.
- 4.1.3 Update on investigations Grand Mercure and Grand Millennium

Technical Advisory Group (TAG) Update

- The TAG met on Monday 19 Apr 2021 and reviewed the preliminary findings from the Grand Mercure onsite ventilation assessment.
- It was noted that the likelihood was low that the ventilation system was the transmission path.
- The TAG advised that no new returnees be placed into these facilities until the remediation approach is reviewed resulting in 652 rooms going offline.

Grand Mercure

- A detailed report on the findings from the onsite assessment was received on 20 Apr 2021.
- The findings from this report confirm that the Grand Mercure ventilation system is not operating to its original design specification.
- The findings have been shared with the hotel to review the results and we now wait for a response.
- The detailed report on the findings along with an initial view of the hotel's response will be shared with the TAG.

Grand Millennium

- Results from the Independent Qualified Persons (IQP) assessment is expected this week.
- Once the IQP assessment is received, internal MBIE analysis will be undertaken and an HVAC Engineer will also review the findings.
- These findings with an initial view of the hotel's response will be presented to the TAG for review/consideration.

4.1.4 MIQ Facilities Ventilation Review

- The MBIE-led onsite testing of ventilation systems continues.
- 16 of 31 sites have provided full or provisional onsite test results to MBIE.
- MBIE has prepared written test results for 9 of 16 of the sites. These have been passed to the HVAC Engineer to prepare recommendation reports.
- Of the remaining 15 sites the on-site ventilation testing is underway for 7 and scheduled for 8.
- There has been some delays receiving assessment results, so TAG will convene week commencing of 27 Apr 2021 to review the findings.

4.1.5 The Victorian Government's COVID-19 Accommodation Advisory Board

Megan Main has been asked to be a member of the Victorian Government's COVID-19
 Accommodation Advisory Board as the sole out of State representative.

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- Starting this week, this group will meet monthly to provide strategic advice for the Victorian COVID response to ensure the safe and successful delivery of their programme.
- This appointment has arisen from the fortnightly cross-Tasman meetings Megan established earlier in the pandemic. These meetings will also continue with attendance from most of the Australian states

4.2 Operational update

4.2.1 Capacity update

- As at 21 Apr 2021, a total of 32,000 rooms have been released for the period of April through to July 2021.
- Over 55,000 returnees from over 180 countries have secured a voucher to return home during the period of March through to July 2021.
- Returnees from over 180 countries have successfully secured a voucher to travel during this
 period.
- As at 8am 21 Apr 2021, there were 1,200 rooms available for the period of April through to July 2021, spread across all months.
- The QFT is now underway with Australia and with travel restrictions in place with India, the overall demand for rooms has slowed. There is a pocket of availability in late April 2021. May and Jun 2021 have limited availability, and July 2021 has enough rooms to satisfy demand.

4.2.2 Ombudsman visit

• This week the Ombudsman will visit the Jet Park and Distinction in Hamilton.

4.2.3 New Managed Isolation Walk (MIW) site in Auckland

- As previously reported, the Ministry of Housing and Urban Development (HUD) advised us that we would need to vacate site used for the MIW.
- HUD offered the use of the upper rugby fields at the same site to accommodate MIW.
- The MIW has successfully relocated to the new location and is now in use with effect from 17 Apr 2021.

4.2.4 Airport movements

- Zone B at Auckland International Airport went live from Friday 16 Apr 2021 in advance of Quarantine Free Travel. Currently low arrival numbers means that some aspects of the process haven't been fully stressed.
- Work continues with the Airport and Border Agencies for the movement of MIQ guests through Zone B to all MIF locations, including domestic transfers to Wellington and Christchurch. Timeline for resolution is 2-3 weeks as security screening machinery needs to be relocated within Zone B.
- The process of receiving baggage at MIFs and then delivering it to returnees continues to be refined and most issues are being managed at a local level. To date, no complaints have been escalated to MIQ HQ through the resolutions process.

4.2.5 Returnee survey

- Pending final internal approval MIQ will launch the MIQ experience survey on Friday 23 Apr 2021.
- The short survey aims to understand a returnee's experience at each stage of their journey home to NZ. The survey will capture information useful to a range of stakeholders.
- Responses will give us access to information that can be pulled together to give insights about
 what is working well, where we might like to target service improvement activity, and content
 which will help us tell positive stories about the MIQ experience from the returnee's
 perspective.

4.3 Policy update

4.3.1 Required Testing Order

- The amendments to the Required Testing Order (RTO) came into effect at midnight 20 Apr 2021. As part of expanding the scope of the order offsite third-party contractors that handle items from MIFs (e.g. laundry, rubbish removal) are subject to the testing order if they meet a two-stage requirement. A worker who handles items from a MIF and has 'close contact' for 15 minutes or more with another worker who is subject to the testing order is now subject to the RTO.
- We have previously advised that we are not able to identify this group. \$9(2)(k)
- As MIQ will have no oversight of this group, it will not be possible for us to provide any information about uptake or compliance.
- In addition to this issue, to monitor the compliance of healthcare workers in MIQ who are now on a seven-day testing cycle, we will only be able to do this by their employer as opposed to by the specific role undertaken.
- This is because we do not capture information about an individual's role in WhosOnLocation only their employer. While this will capture the majority of healthcare workers, there may be some captured who should not be. We will continue to refine this process over the coming weeks where we can and make changes as required.

4.4 Large Group Arrivals Update

Summary of approved group arrivals as at 20 Apr 2021

Group	Date of Arrival	Pax Numbers	Comments
Olympic Athletes	29 Mar - 25 Apr 2021	12	Returnees from Tokyo Olympic qualifying events. Various return dates. Original numbers reduced from 41 due to cancelled events, vouchers secured via MIAS and athlete withdrawal.
Olympic Athletes	May – Jul 2021	157	Returnees from Tokyo Olympic qualifying events. Various return dates.
Refugees quota re-start - Cohort 2	Apr/May 2021	69	Still to arrive in this cohort are 4 pax on 22 Apr 2021, 8 pax on 11 May 2021, and 6 pax on 12 May 2021. All refugees for this cohort are from Malaysia, Thailand and Ecuador.
Refugees quota re-start - Cohort 3	May/Jun 2021	72	Cohort details have been received with arrivals scheduled from 26 May.

4.5 Upcoming Communications Issues and Activities

As at 21 Apr 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
23 Apr 2021	Cohort announcement	MIQ	PR from Minister	Υ
23 Apr 2021	Pullman report on ventilation	MoH/MIQ	PR from MIQ	N
25 Apr 2021	ANZAC Day	NZDF/MIQ	Proactive communications and examples of commemoration in MIQ. PR on 22/23 from MIQ	ТВС
26 Apr 2021	BWTR mandatory	MIQ/Customs	Reactive communications	
Apr 2021	CDHB survey of MIF workers – to be released nationally	Canterbury District Health Board		N
1 May 2021	All MIQ workers to have had their first vaccine	MIQ/MoH	Proactive communications	N
12 May 2021	End of Ramadan – proactive media on Ramadan in MIQ	MIQ	Proactive communications and engagement	N
12/13 May 2021	MIQ Senior Leaders Forum	MIQ	Internal communications and planning	Y
16 May 2021	Cohorts in operation across MIQ	MIQ	Reactive communications	
12 or 19 May 2021	Health Select Committee	MoH/MBIE	Preparation for questions	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communications (i.e. welcome pack)	N
Mid-May 2021	Overview of Grand Millenium issues	MIQ	Proactive communications and engagement	
May/Jun 2021	Onsite survey of all MIF ventilation	МоН	Reactive information	
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	Minister launched exhibition

4.6 Fees

4.6.1 Invoicing

- The table below shows the number of invoices issued up to 18 Apr 2021. These relate to
 people who arrived in managed isolation up to 4 Apr 2021, noting that invoices are issued
 after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who
 require further contact to confirm their liability. It also includes people who are in contact
 with us about waivers. These people will not be invoiced until their enquiry or application
 has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	needing	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	Overdue 90+ days
Groups	2,837	35	0	0	35	29	\$12,279,414	2	4	0
Maritime	1,192	268	0	0	268	146	\$602,261	103	19	6
Aircrew	2,187	170	0	0	170	73	\$588,751	93	4	0
All other arrivals	32,138	24,855	3,212	10,177	11,466	5,311	\$19,583,994	4,626	1,529	243
Total	38,354	25,328	3,212	10,177	11,939	5,559	\$33,054,420	4,824	1,556	249

Note: The 'Overdue 90+ days' column represents the number from the 'Overdue' column that have been outstanding for 90 days or more.



4.6.2 Waivers

• The table below breaks down the waiver application information between 11 Aug 2020 and 18 Apr 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications		
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances	
Total	5,453	385	5,068	618	4,450	78	3,906	540	544	

4.7 Emergency Allocation Applications

- 3,185 applications have been processed since 30 Oct 2020.
- 5 applications were received in the week ending 18 Apr 2021 and 4 applications were processed.
- From the applications processed in the week ending 18 Apr 2021, 50% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 05 Apr 2021 to 11 Apr 2021	Year to Date Totals 30 Oct 2020 to 11 Apr 2021
Approved	2	1,753
Declined	2	1,432
Applications processed*	4	3,185

^{*}This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	2
Rooms Allocated in MIAS	1
Cancelled by the applicant	1
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	0

Approvals by Category

- New categories came into force after the 1 Apr 2021:
- 1a NZ citizen or resident with serious risk to health
- 1b To provide care and protection to a child
- 2a NZ citizen or resident to provide critical care for a dependant
- 2b Critical worker for delivering a critical public or health service
- 2c NZ citizen or resident unable to legally remain in their current location
- 2d Travel required for National security, interest or law enforcement reasons
- 2e NZ citizen or resident categories
 - i) Entering New Zealand to visit a close relative living with a terminal illness or end-stage disease (with a life expectancy of six months or less) where timely travel is unlikely to be possible if the person books through MIAS; OR
 - ii) Who are living with a terminal illness of end-stage disease (with a life expectancy of six months or less) entering New Zealand to visit a close relative or to reside in New Zealand, where timely travel is unlikely to be possible if the person books through the MIAS system; OR
 - iii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) who have travelled or are travelling to visit a close relative who reside overseas, where timely return is unlikely to be possible if the person books through the MIAS system; OR
 - iv) Who have travelled or are travelling to visit a close relative who is living with a terminal illness or end stage disease (with a live expectancy of six months or less) and resides overseas where, timely return travel is unlikely to be possible if the person books through MIAS.
- 2f Citizens or residents of Pacific countries requiring access under an official medical treatment scheme to timecritical medical treatment in New Zealand

Chart 1: Breakdown of approvals by the different categories within emergency allocation.

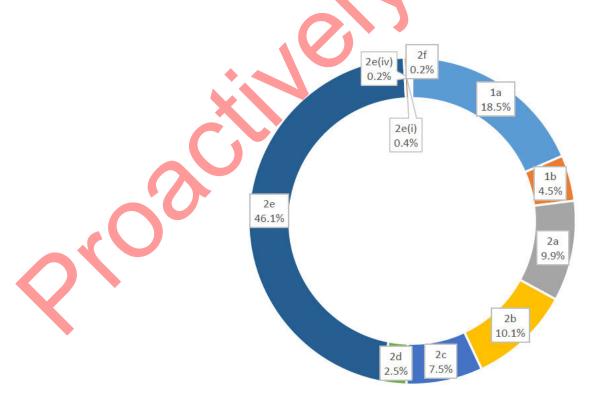
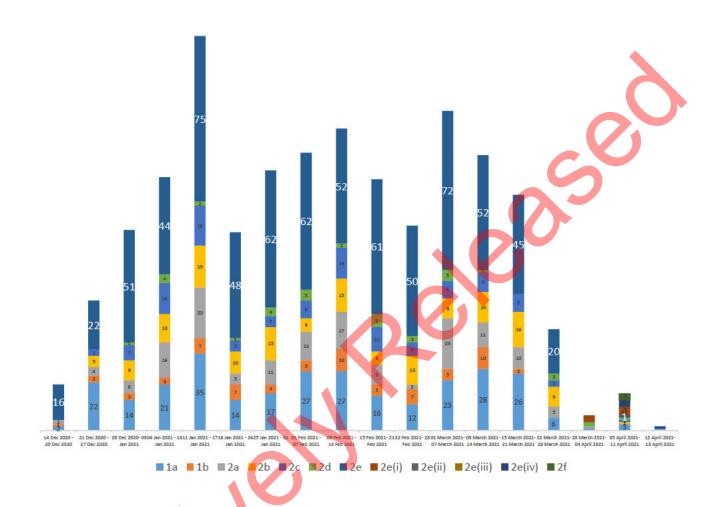


Chart2: Approval by Category across the period.



4.8 Resolutions Update

 Data from the Complaints and Feedback Customer Management System for the week 12 Apr to 19 Apr 2021 is as follows:

Week 12 Apr 2021 – 19 Apr 2021	Received	Awaiting more information	Processing	Unassigned	Resolved
Complaints	58	29	12	0	57
Improvements	1	0	0	0	1
Compliments	0	0	0	0	0
Total	59	29	12	0	58

- Average number of complaints received each week since the start of MIQ is 107. For the last 4 weeks the average is 69 per week.
- This week we have received 58 new complaints and have resolved 57 complaints. 57% (33 out
 of 58) of these complaints were regarding charges for managed isolation.
 MIAS/vouchers/special complaints remain low at 17% (10 out of 58).

5. Ministry of Foreign Affairs and Trade Report



5.1 Top Items to Note

5.1.1 Donation of COVID-19 vaccines

- The Prime Minister confirmed last week that New Zealand will share 1.668 million fully funded COVID-19 vaccine doses with COVAX for distribution to developing countries. The doses come from volumes of the AstraZeneca vaccine allocated to New Zealand through our self-financed participation in the COVAX Facility. WHO/Gavi has now confirmed that New Zealand may earmark the vaccines for distribution to Pacific island countries. Doses will go to countries in the Pacific with the lowest proportional vaccination coverage through COVAX, subject to their readiness and willingness to receive the vaccine. Officials are finalising details, including comms, with Gavi/COVAX.
- As one of the first countries to share vaccines with COVAX, New Zealand's decision aligns
 closely with calls made by WHO Director General Tedros at the United Nations this week for
 wealthy nations to free up surplus supply for distribution to developing countries. Dose
 donations increase the volume of vaccines available and contribute to accelerating vaccine
 access for developing countries globally.



6. Border Executive Board Report



6.1 Key Issues Being Considered by the Executive Board

6.1.1 Border Executive Board meeting

The Border Executive Board next meets on 22 April 2021.

6.1.2 Border Workforce

- Agencies continue working closely together to ensure maximum uptake of the COVID-19 vaccination.
- A number of agencies are also verifying the immunisation status of employees with the Ministry of Health ahead of the 30 April deadline.

6.1.3 Border Sector Changes

- The border sector is implementing a number of changes in April. These include the
 commencement of quarantine free travel; restrictions on travellers from India and potentially
 other high risk countries; changes to required testing order including the border workforce
 testing register becoming mandatory from 27 April; and a move away from the educateexpect-support approach to border worker vaccination to the more formal requirements of
 the incoming Order.
- In addition, many employers are being asked to report vaccination data directly to MIQ or Ministry of Transport so a clearer picture of worker-vaccination status may be gained.

6.1.4 Rapid Review of Testing Arrangements for Border Workers

- The Border Executive Board has commissioned a rapid review to assess testing arrangements for workers at Managed Isolation and Quarantine facilities (MIQFs) and at the wider border in order to identify actions required to strengthen assurance that all "affected persons" are being tested for COVID-19, as required by law.
- Phase 1 of the rapid review will focus on MIQFs with a report due by mid-May 2021 while the timeframe for Phase 2, focussing on the wider border, is to be confirmed.

7. New Zealand Customs Service Weekly Report



7.1 Pre-Departure Testing

- For the period 12 Apr 2021 to 18 Apr 2021, three warnings were issued.
 - 15 Apr 21 Two passengers travelling together were warned as their PDT documentation did not show Date of Birth and test results had been handwritten.
 - 15 Apr 21 Passenger warned as their PDT documentation did not specify test type.
 Passenger, \$9(2)(a) , had been tested regularly and was able to confirm verbally type of test undertaken.

Passengers

	Date	12 Apr	13 Apr	14 Apr	15 Apr	16 Apr	17 Apr	18 Apr	Week Total	%
	Total Passengers	251	192	355	337	303	143	124	1705	
	Passengers subject to PDT	225	150	242	220	232	87	119	1275	74.7%
Primary	Test Certificate Verified	209	141	208	210	223	81	111	1183	92.8
Actions	Exemption Verified	8	4	13	4	7	2	5	43	3.4%
(Passport Control)	Referred to Secondary Area	8	5	21	6	2	4	3	49	3.8%
	Compliant	8	5	21	3	2	4	3	46	94.0%
Secondary	Warned	0	0	0	3	0	0	0	3	6.0%
Area Actions	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Crew

	Date	12 Apr	13 Apr	14 Apr	15 Apr	16 Apr	17 Apr	18 Apr	Week Total	%
	Total Crew	114	139	164	127	148	114	87	893	
	Crew subject to PDT	38	63	85	34	72	43	3	338	37.8%
Primary	Test Certificate Verified	38	63	85	34	72	43	3	338	100%
Actions	Exemption Verified	0	0	0	0	0	0	0	0	0
(Passport Control)	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
	Compliant	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	3	0
	Prosecution	0	0	0	0	0	0	0	0	0

Advice received by the Minister for COVID-19 Response is available through the

following links: covid19.govt.nz/alert-levels-and-updates/

proactive-releases/ and

www.health.govt.nz/about-ministry/information-releases/

advice-provided-ministers



9. Official Information Act Requests

9.1 Ministry of Health

Date due	Requester	OIA Request	Status
19-Apr-21	s9(2)(a)	Information relating to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19.	At Minister's office
27-Apr-21	s9(2) (a)	Information relating to the practice of falsifying or sourcing counterfeit COVID-19 test results and the number of people who have been prevented from entering New Zealand due to having doctored COVID-19 test results.	In progress
27-Apr-21	s9(2)	Information relating to meetings mentioned in a linked news story.	At Minister's office

DECEDICATED

Date due	Requester	OIA Request	Status
3-May-21	s9(2)(a)	Information received by the Minister regarding COVID-19 measures, including alert levels and restrictions, and the public's response (including compliance), from 1 January 2021 to 31 March 2021.	In progress
3-May-21	s9(2)(a)	The advice given to the Minister/Cabinet on the vaccine rollout.	In progress
5-May-21	Chris Bishop	Information relating to the Trans-Tasman Bubble; safe-travel zones with Australia, quarantine-free travel.	In progress
6-May-21	Chris Bishop	Talking points related to Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021	In progress
6-May-21	s9(2)(a)	Information about advice from medical or public health professionals about expanding the classifications for different COVID-19 contact categories to include "casual plus" and "close plus"	In progress
6-May-21	s9(2)(a)	All correspondence between Pfizer and the Minister's office between 1 October 2020 and 7 April 2021 relating to the Pfizer/BioNTech (Cominatry) vaccine.	In progress
6-May-21	Chris Bishop	Specific list of documents.	In progress
12-May-21	s9(2)(a)	Copies of Cabinet papers about vaccination proof/certificates.	In progress
12-May-21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aides-mémoire from the Ministry relating to it; · The "several updated delivery schedules from Pfizer" referred to in the House · "the model" the government operates to which was referred to in the House.	In progress
12-May-21	Chris Bishop	Copies of all reports the Minister has received this year on the trial of the COVID card in Rotorua.	In progress
14-May-21	s9(2)(a)	Copies of the COVID-19 testing updates of the MIQ workforce the Minister has been receiving on a weekly basis for December 2020 - March 2021.	In progress

9.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	Stuff/Dom Post	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc	Minister's office
14 Dec 20	s9(2)(a)	MediaWorks	Correspondence with INZ re applications by athlete/sporting organisations	Minister's office
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities	Under review

RESTRICTED

Date due	Requestor	Media/Opposition	OIA Request	Status
25 Jan 21	Dr Shane Reti (MP)	Opposition	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
2 Mar 21	s9(2)(a)	Chief Economist, The New Zealand Initiative	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Approved
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities	Decision on request sent
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Gathering information
29 Mar 21	s9(2)(a)	Not applicable	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Minister's office
7 Apr 21	s9(2)(a)	Stuff	All info re MIQ officials ministerials advice on 570 fishing crew exemption	Decision on request sent
13 Apr 21	s9(2)(a)	Not applicable	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Approved
13 Apr 21	s9(2) (a)	Not applicable	Comms and information between Maritime and MBIE	Minister's office
19 Apr 21	s9(2)(a)	Not applicable	Analysis on MIQ decision to only open up spaces three months out	Gathering information
20 Apr 21	s9(2)(a)	Newshub	RE corr. regarding building of purpose built MIQ facilities, including non-hotels	Scoping
20 Apr 21	s9(2)(a)	TVNZ	Reports and any other trials relating to Bluetooth contact tracing app	Scoping
20 Apr 21	s9(2)(a)	Not applicable	How many stayed in NZ MIQ & now in system w/ Aussie passports or are Aussie	Drafting
20 Apr 21	s9(2)(a)	Not applicable	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	Under review
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options	Drafting
21 Apr 21	s9(2)(a)	Not applicable	RE corr. regarding costs of MIQ per person	Gathering information
21 Apr 21	s9(2)(a)	NZ Herald	RE request for MIQ facility improvement undertakings MBIE has made & costs	Drafting
22 Apr 21	s9(2)(a)	Stuff	All 2020 corr. with SeaLord, Independent fisheries & Maruha Nichiro	Drafting
23 Apr 21	s9(2)(a)	Not applicable	COVID-19 positive numbers for arrivals each month into NZ MIQ	Drafting
26 Apr 21	s9(2)(a)	Not applicable	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Gathering information

DECEDICATED

Date due	Requestor	Media/Opposition	OIA Request	Status
27 Apr 21	s9(2)(a)	Not applicable	Why seafarers are not classed as key workers w no allocation to secure MIQ	Gathering information
27 Apr 21	s9(2)	Not applicable	Info/evidence re decisions to hold MIQ returnee & 6 month baby for test	Gathering information
27 Apr 21	s9(2)(a)	Not applicable	Complaint about Managed Isolation and Quarantine	Gathering information
27 Apr 21	s9(2)(a)	NZ Herald	Amount paid by returnees/amount owed/amount overdue for stays at MIQ	Minister's office
28 Apr 21	s9(2)(a)	Not applicable	All comms between MIQ & Stamford Auckland (1996) re client	Drafting
28 Apr 21	s9(2)(a)	NZ Herald	Copies of the filled health matrixes for declined MIQ exemption request	Scoping
28 Apr 21	s9(2)(a)	TVNZ	Info re Emergency MIQ placement, escape attempts & stats	Drafting
29 Apr 21	s9(2	Not applicable	Questions re: OIA 2021-1563 - Returnees not re-entering general population	Gathering information
29 Apr 21	s9(2)(a)	NZ Herald	All Memos etc re advice to MIQ for controls around guest interactions	Drafting
30 Apr 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date	Gathering information
30 Apr 21	s9(2)(a)	Stuff	Questions regarding MIQ contracts negotiated by MBIE	Drafting
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ	Gathering information
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Gathering information
3 May 21	s9(2)(a)	Newshub	MP Menendez-March's application for MIQ and his partners visa application	Drafting
4 May 21	s9(2)(a)	Not applicable	RE all comms regarding prep of wiggles OIA response on 30/03/2021	Gathering information
4 May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost	Drafting
5 May 21	s9(2)(a)	Stuff	No. of MIQ guests caught smoking in smoke-free areas & punishments	Scoping
5 May 21	Christopher Bishop	Opposition	RE corr. regarding proposals for purpose built MIQ facilities since COVID	Scoping
5 May 21	s9(2)(a)	Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021	New item
5 May 21	s9(2)(a)	Not applicable	RE query on sending of invoices for MIQ	Drafting
5 May 21	s9(2)(a)	Not applicable	Query on MIQ welcome pack, non-English guests, translated signage/translator	Under review

Date due	Requestor	Media/Opposition	OIA Request	Status
5 May 21	s9(2)(a)	Scoop	Review of lack of high/low risk MIQ separation & timeframe of public state?	Minister's office
6 May 21	s9(2)(a)	Newsroom	Fees & payment records for MIQ, waivers & instalment plans	Minister's office
May 21	s9(2)(a)	NZ Herald	RE all corr. relating to DOIA 2021-1194	Gathering information
May 21	s9(2)(a)	RNZ	Info RE establishing purpose-built quarantine facility in New Zealand	Gathering information
1 May 21	s9(2)(a)	NZ Herald	Most recent audit on Grand Millennium MIQ hotel	Minister's office
1 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility	Scoping
1 May 21	s9(2)	Not applicable	Info relating to the MIQ Allocation System	Gathering information
1 May 21	s9(2)(a)	Not applicable	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Drafting
1 May 21	s9(2)(a)	Not applicable	Info relating to MIQ spots available over past 3 months	Gathering information
3 May 21	s9(2)(a)	TVNZ	Communication between MBIE and security guard known as case 'b'	Scoping
3 May 21	s9(2)(a)	Not applicable	Maritime capacity as per MNZ maritime industry update #69	Gathering information
3 May 21	s9(2)(a)	Not applicable	Criteria for MIQ waiver application	Under review
4 May 21	Lobby New Zealand	Not applicable	Comms between Aprils Covid-19 cluster and MIQ security officer	Scoping
4 May 21	s9(2)(a)	Opposition	Surveys done by facilities and DHBs of people who stayed at MIQ	Scoping
6 May 21	s9(2)(a)	Not applicable	Data management plan for MIQ	Minister's office
8 May 21	s9(2)	Not applicable	Information on Security Staff and Service Workers hired for MIQ facilities	Scoping
1 May 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies	Scoping
1 May 21	s9(2)(a)	Newshub	Consequence of privacy breach of private info sent with MIQ emails to wrong applicant	Gathering information
Jun 21	s9(2)(a)	Stuff	Info relating to Christchurch Regional Isolation and Quarantine centre	Gathering information
0 Jun 21	s9(2)(a)	TVNZ	corr. reviews on MIQ to stop programmes from booking vouchers for other people	Gathering information
	6,		-RESTRICTED	31

DECEDICATED

9.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
22/04/2021	s9(Information relating to development of the Government's COVID-19 strategy.	QA
22/04/2021	s9(2)	Provide all documents sent from the World Health Organisation (WHO) to Jacinda Ardern or the NZ government with Covid-19 directives.	Drafting
28/04/2021	s9	All documents that detail the agreement between you and the Minister of health regarding invoking section 5(1) of the Epidemic Preparedness Act 2006(with regard to COVID-19).	Scoping
3/05/2021	s9(2)	Various details about the 'Unite against Covid-19' tee-shirts.	Scoping
3/05/2021	s9(2)	Documents received by the minister regarding Covid-19 measures, including alert levels and restrictions, and the public's response (including compliance), from January 1, 2021 to March 31, 2021.	Drafting
5/05/2021	s9(2)	Emails, reports or briefing documents which relate to posts on the Unite Against COVID-19 Facebook page concerning Case I, Case J and Case L.	Drafting
5/05/2021	s9(2)	Information relating to hiring of Topham Guerin.	Scoping
6/05/2021	s9(2)	All correspondence between Pfizer and the Department of Prime Minister and Cabinet between midnight October 1, 2020 and midnight April 7, 2021 on/about any and all matters relating to the Pfizer/BioNTech (Comirnaty) vaccine.	Scoping
10/05/2021	New Zealand	Advice given to Cabinet by any Ministry and/or public officials on the legitimacy of putting a temporary and/or permanent ban of New Zealand citizens and permanent residents from entering New Zealand from overseasbased on the grounds of Covid-19	Scoping
10/05/2021	s9(2)	All information pertaining to advice received and decision making regarding the recent decision to temporarily suspend incoming arrivals to NZ who have been in India in the last 14 days.	Scoping
10/05/2021	s9(2)(a)	All advice, communications, materials, cabinet papers and other relevant official information, produced between 1 February 2020 and 31 January 2021 relating to the domestic human rights law implications of limiting and/or prohibiting return by New Zealand citizens and permanent residents abroad during the COVID-19 pandemic, both generally and on a case-by-case basis.	Scoping
10/05/2021	s9(2	Modelling documents and email communications that have contributed to the recent policy decision for Auckland to be placed at Alert Level 3 and New Zealand at Alert Level 2.	QA
12/05/2021	s9(Copies of the NZ government budget for Covid communications and advice.	Scoping

9.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
5 May 21	s9(2)(a)	Requests copies of Customs' policies on staff & COVID-19 injections and copies of any Ministerial directions or instructions from the Ministry of Health, the Director-General of Health or any other agency in respect to how Customs should handle employees who refuse the vaccination.	In progress