



COVID-19 Response Weekly Report

4 March 2021

Proactively Released

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1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Issue	Sub Issue	Last Week	→ This Week	Agency Responsible	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> Formal monthly meetings with all four vendors completed Discussion instigated regarding Pacific permissions and indemnities
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> Daily engagement with border agencies and employers continues Communications sent to border workers to enable outreach to household contacts; vaccinations underway this week. Northern region District Health Boards (DHBs) standing up additional large sites to increase throughput of household contacts Updates to the sequencing framework continue this week for decision at Cabinet
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> Third drop of Pfizer received and ready for distribution as needed We continue to run dry run distribution tests for new DHBs and sites as they come online Programme focus on developing processes and technology to scale to more sites
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> Training is live and learning packages are being sent to vaccinators and administrators As at 2 March, 718 vaccinators and 342 administrators have completed vaccine training, with a further 110 vaccinators and 19 administrators currently undertaking the training
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> Daily engagement with DHBs, with regional 'account managers' in place to work through DHB service delivery and logistics plans for vaccinations Engaging with DHBs on service delivery models for Tiers 2 and 3 and general population
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> COVID-19 Immunisation Register (CIR) went live as of 7am 16 February 2021 and is working well Next updates to CIR expected mid-March to enable GP notifications
	Post event	●	●	MoH	<ul style="list-style-type: none"> Work underway for long-term pharmacovigilance solution uplift as programme scales
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> Workforce is under significant pressure. Discussions ongoing with DHB Chief Executives Constant review required across border settings, as global context continues to evolve Independent reviews concluding regarding any additional measures that could be put in place Air and maritime border Orders being updated
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Review of Surveillance Strategy underway
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Initial advice on Alert Levels and increasing QR Code scanning provided
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated to broader programme Risks related to vaccine program outlined above

Issue	Sub Issue	Last Week	This Week	Agency Responsible	Agency Comment on Status
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> The vaccination of the MIQ workforce has commenced across all sites and is progressing as expected We are working with MoH to determine the number of MIQ workforce who have received the vaccination so we can follow up with the remaining workforce to ensure they have been provided with the opportunity to book in Data and reporting challenges are currently preventing a large number of vaccinating records being linked to an employer so it is challenging to understand where uptake is low across the system. More information is included in the report
	MIQ security personnel transition to MBIE security workforce	●	●	MBIE MIQ	<ul style="list-style-type: none"> Transition to an MBIE security workforce continues against plan (more detail in MIQ Top Items to Note) Dependency on other streams of work can impact the status (e.g. Rostering and Payroll solution and Union discussions). Prerequisite activities need to land in order to move towards green
Facilities Improvements	Reducing Transmission Risk - Pullman hotel	●	●	MBIE MIQ	<ul style="list-style-type: none"> The air filtration units are installed on levels 2, 3, 4 5 and 6 and in the elevators. They are expecting to install more this week The Ministry of Health's Technical Advisory Group has reviewed the remedial action required for the Pullman. Initial concerns were raised around this remedial action occurring whilst returnees are present. We are providing further advice to the TAG around how this could be managed safely. We are looking to provide assurance so the TAG can approve a staged remedial maintenance plan allowing some occupancy until completion at the end of May/June 2021 (depending on equipment procurement)
	Install enhanced security technologies	●	●	MBIE MIQ	<ul style="list-style-type: none"> 21 of 32 sites complete and installation at all remaining sites are in-flight (2 additional sites expected to be complete this week). There may be issues with sourcing equipment from overseas. Remaining installations are on track to be complete mid-March 2021.
Large Group Arrivals	Olympians/Paralympians	●	●	MBIE MIQ	<ul style="list-style-type: none"> Sport NZ is seeking confirmation of allocation for players going offshore for qualifiers and the team returning from the Games. Also seeking confirmation of training while in MIQ, which cannot be done until closer to the arrival Groups will return from the Games from late July through to early Sept 2021. In addition, groups will be returning in the lead up to the Games
	RSE workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> Last group will arrive on 6 Mar 2021 and will exit MIQ on 20 Mar 2021 The industry is seeking additional allocation to make up for workers that did not travel at the last minute
MIQ Capacity	Charter flights	●	●	MBIE MIQ	<ul style="list-style-type: none"> There is difficulty in getting returnees into Wellington and Christchurch It is a very dynamic situation with regular changes to internationally arriving flights, shift in passenger numbers and changing schedules which makes it difficult to synchronise domestic charter flights and international flights through Auckland International Airport. Management of this is ongoing

Issue	Sub Issue	Last Week	This Week	Agency Responsible	Agency Comment on Status
MIQ Capacity	Capacity in rooms	-	●	MBIE MIQ	<ul style="list-style-type: none"> We are projecting a peak of 4,268 occupied rooms in the next 14 days (as at the 3rd of March). We are currently managing the situation as to whether the Pullman will be offline fully for the next 9-10 weeks or whether it can be re-filled to 50 per cent While MIQ generally carries around 400 rooms in contingency there are a number of issues that impact this such as the difficulty to get regular domestic charter flights through Auckland International Airport to Christchurch and Wellington. Management of this is ongoing. Additionally, with the Pullman going offline we will need to carefully consider how we manage contingency and operational capacity in the medium term. We will provide a briefing on capacity and contingency in order to provide the fuller context [ref: Ref 2021-2362 in upcoming briefings] This Friday (5 March), the April and May balance of rooms (up to 3,300 per day) will be released. Please note, rooms set aside for Emergency Allocations and Large Groups are not included in the amounts released online. Up to 3,300 rooms will be released across each month for June and July from early next week. This will be a staggered release, across multiple time zones to ensure everyone can have a fair chance to access these vouchers
Contracting hotels	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> Formal contract discussions for the next renewal period (1st May 21– April 22) have commenced this week
	Move towards living wage	●	●	MBIE MIQ	<ul style="list-style-type: none"> 10 facilities are paying the living wage with 3 looking to introduce it Of note, some hotel providers have indicated they will be seeking a rate increase in order to pay the living wage
MIQ Fees	MIQ Fee increase	-	●	MBIE MIQ	<ul style="list-style-type: none"> The release advising of the increase in fees for temporary visa holders has raised concerns amongst the aviation and maritime sectors and the impact this will have on the viability of routes. We have provided advice to you including options to consider the industry concerns The remaining work to progress the fees increase is progressing and we expect the regulation changes will be confirmed by 25 March
Safe Travel Zones	Cook Islands travel bubble (two way)	●	●	MFAT	<ul style="list-style-type: none"> s7(b)(ii) This aspect will be taken up in a draft omnibus Cabinet paper to be provided to you shortly
	Niue travel bubble	●	●	MFAT	<ul style="list-style-type: none"> Officials advice is that one-way QFT from Niue to New Zealand commence from 19 March as an interim step until full two-way QFT can be achieved s7(b)(ii)
	Trans Tasman travel bubble	●	●	MFAT	<ul style="list-style-type: none"> Still awaiting Australia's promised drafting suggestions on the draft Arrangement text. Officials are holding talks with Australian officials this week about the role and composition of the Joint Committee s6(a) These aspects will be taken up in a draft omnibus Cabinet paper to be provided to you shortly

2. Ministry of Health Weekly Report



2.1 Items to Note/Updates

2.1.1 Enhancements to the Wellbeing Check Following Departure from Managed Isolation and Quarantine

Late last year a post-managed isolation and quarantine facility (MIQF) departure wellbeing check was introduced to help mitigate potential risk associated with the possibility COVID-19 may have taken slightly longer to incubate in a few people.

Using the contact details held in the National Border System, each returnee was being emailed a questionnaire three days after their departure from an MIQF to check for symptoms and confirm their wellness. If the questionnaire was not completed, a follow up phone call was undertaken on Day 5.

The email questionnaire on Day 3 results in an approximate 50 percent response rate and a further 33 percent of returnees responded to the phone call.

For the period from 14 December 2020 to 10 January 2021, a wellbeing check record was created for 11,301 returnees. Within this group, 504 did not provide a phone number and 289 did not provide an email address.

The Ministry of Health has looked at how it can increase uptake and compliance with the wellbeing check, including how to ensure all those departing provide correct contact details. The enhancements that will be implemented are:

- Strengthening the messaging about the importance of being aware of health symptoms, being contactable, and completing the wellbeing check process.
- Further strengthening measures to verify contact details are correct before individuals leave MIQF.
- Bringing forward the email questionnaire to Day 2, sending a reminder email on Day 3, and repeated phone calls from Day 4 if this is not completed. If there is no response, we will increase the number of call attempts over a longer period.
- SIM cards could be provided for departees who have no phone number (noting that the email questionnaire would still be required for those without phones).
- The email questionnaire is to be translated into key languages and presented in such a way as to support cultural considerations (noting this may have significant system implications and time delays to implement).

Additionally, there will be increased staffing for the additional activity of monitoring, escalation, and follow-up for non-responders.

Next steps

The Ministry of Health will continue to review the wellbeing check process and ensure a high response rate is maintained, and that any further opportunities for improvements are taken up.

2.2 Policy/Programme Updates

2.2.1 COVID-19 Vaccine and Immunisation Programme

Phase 1 vaccine roll-out

As at 1 March 2021, 6,693 people have received their first dose of the vaccine, which is 40.5 percent of Tier 1 (data as at 28 February 2021). Of those vaccinated, ten percent are Māori, 12 percent are Pacific, and 26 percent are Asian.

COVID-19 vaccination and immunisation programme team

An Operations Centre starts this week in the Ministry of Health to manage the Phase 1 vaccine roll-out and to ensure it continues to run smoothly. Alongside this work on Phase 1, the team is also working towards scaling up vaccine delivery for Phase 2 of the programme.

Provision of vaccines to Polynesia

In the week commencing 22 February 2021, Vaccine Ministers agreed to the Ministry of Health engaging in initial conversations with six Polynesian countries. There are sufficient vaccine supplies to provide full population coverage for the Realm (Cook Islands, Niue and Tokelau), Samoa, Tonga and Tuvalu if requested. The Ministry of Health is engaging with these six countries this week and will work in partnership to determine their vaccine preparedness and when they can expect to receive vaccines.

Equity

Last week the Ministry of Health held a hui with Māori experts and a workshop on the disability strategy. This week the Ministry of Health is working on service specifications for provider support to Māori health and Pacific health providers and engaging further with the disability sector.

Next steps

The Ministry of Health will provide you with a further update in the next Weekly Report.

2.3 Technical Advisory Group: Update

The Technical Advisory Group (TAG) did not meet in the last week. As a result, there are no recommendations or advice to report on this week.

TAG is next scheduled to meet on 5 March 2021. The Ministry of Health will provide you with further updates in the next Weekly Report.

2.4 Recent Communications Issues and Activities

As at 1 March 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
27 Feb 21	Alert level change communications including locations of interest and establishment of regional boundaries	MoH	Media stand up Press release Electronic letters and emails to impacted sectors (including Auckland Regional Council and disability services) Updates to Ministry of Health website	Prime Minister's office and Minister for COVID-19 Response's office
28 Feb 21	Guidance for Healthline and public/other agencies for people who have been in Auckland	MoH	Emails Update to Ministry of Health website	No
1 March 21	Guidance for primary care on additional symptoms to look out for	MoH	Email, signed by Caroline McElnay, Director of Public Health	No
4 March 21	Updated testing guidance issued	MoH	Electronic letters and emails, updates to Ministry of Health website	TBC

3. Managed Isolation and Quarantine Weekly Report



3.1 Top Items to Note

3.1.1 Vaccine Update

- The vaccination of the MIQ workforce has commenced across all sites and is progressing to plan.
- MIQ RIQ Leads continue to work closely with DHBs on logistics as the rollout progresses.
- Ministry of Health continue to provide communication collateral for distribution to the workforce and their whanau, providing information on how they can book in – this enables our workforce to get scheduled in.
- While there are continued challenges in getting people scheduled in, Ministry of Health and DHBs continue to contact the workforce using a range of channels, including directly, with information on how to book in which we are supporting through MIQ specific communications.
- Data and reporting challenges are currently preventing a large number of vaccinating records being linked to an employer so it is challenging to understand where uptake is low across the system.
- Stakeholder engagement is occurring as needed (e.g. unions and hotels).

3.1.2 Pullman Update

- Current returnees are due to depart the facility and it will be empty by Sat 6th Feb 2021.
- Remedial maintenance of the ventilation system will commence after the returnees have departed.
- TAG has initial concerns and no further returnees will be on-boarded at the Pullman until either the work is completed, or sufficient processes and procedures have been put in place to justify to the TAG that incidental work and limited occupancy can occur concurrently.
- We will provide future advice to you before this decision are taken.

3.1.3 Auckland to Rotorua Rest Stop

- Hamilton Airport will host a new rest stop located adjacent to Hamilton Jet Park MIQF. This will replace the existing Waharoa site near Matamata.
- Site works are commencing 4 Mar 2021 and the rest stop is intended to be operational for MIQ coach transfers by mid-next week.

3.1.4 Security Enhancement Programme Update

CCTV and Associated Technologies Roll out

- 21 sites are complete (an estimated 55% of our room capacity). There were some delays with the Christchurch site last week. The delay was the result of some issues with the new CCTV server that s9(2)(b)(ii) had problems resolving (intermittent performance type issues) and a replacement server had to be shipped to site and the faulty server swapped out. This site and an additional site at Rotorua are expected to be finished this week (taking the estimated room capacity to 62%).
- The 21 sites completed represent 65% of sites. The three largest hotels are still yet to be completed (Crown Plaza, Stamford Plaza and Grand Millennium, all located in Auckland).
- Remaining sites are on track for completion around March 2021 (subject to delivery of equipment from overseas and accessibility to sites).

MIQ Security Personnel Transition to MBIE Security Workforce

- Analysis of the 32 site security assessments from security consultancy firm ICARAS is informing the MBIE security workforce requirements. The need for 16 Wellington based Security Officers has been confirmed and offers are being made to suitable candidates.
- Current status of MBIE Operations and Security Managers recruitment summarised below:
 - 29 of 32 offers accepted, with 5 managers on board.
 - Interviews for the remaining positions are being scheduled for next week.
 - Preparation for onboarding and induction for the Operations and Security Managers is on track for 22, 24 and 29 March 2021.
- 47% of the overall workforce are directly employed by government (NZDF, AVSEC and MBIE) with the balance as contracted security personnel. Of this 47%:
 - 1% is MBIE (with this percentage increasing over the coming weeks e.g. Operations & Security Manager and Security Officer recruitment).
 - 24% is AVSEC.
 - 75% is NZDF.
- Union discussions have progressed and the employment agreement is being finalised. Work is also being finalised with the AVSEC rostering and payroll solution. These are on track to be in place by mid-March 2021.

3.1.5 Occupancy of MBIE Buildings under Level 2

- Under Alert Level Two (AL2), some MBIE buildings have needed to be reconfigured. From previous experience it is difficult for MBIE to meet its compliance obligations under WorkSafe's safe working conditions for COVID AL2 in both Stout Street and Pastoral House and we are therefore operating at an approximate 75% occupancy rate as opposed to a 100%, with the balance of the staff working from home. People are also able to work from home if they are vulnerable, or have vulnerable people in their household/bubble.
- The key issues with both of these buildings relate to safely managing staff through choke points such as entrances, exits and lifts where social distancing is difficult, especially during peak times, as all staff need to swipe in individually, hand sanitise and record their visit on the COVID tracer app.

- The lifts in Pastoral House are particularly difficult to manage as they cannot be programmed to limit the number of occupants to 3 per lift (as opposed to 8-10). During the last round of AL2 staff were experiencing up to 20 minute delays in getting people from the lobby to their floors and we had to use security guards to marshal people into the lifts in the correct numbers. We haven't experienced this during the current AL2.
- We have also had a health and safety complaint raised by staff in our Tauranga regional office where the office is at maximum capacity under normal circumstances and it is impossible to meet the social distancing requirements with a full complement of staff.
- MBIE has a Flexible Working Policy in place with approximately 1000 staff having formal agreements in place, many of which facilitate some working from home. Managers and staff are well versed in working remotely. Managers haven't reported any productivity concerns so far.

3.2 Large Group Arrivals Update

Summary of approved group arrivals as at 2 March 2021

Group	Date of Arrival	Pax Numbers	Comments
RSE Workers	17 Jan to 6 Mar 2021	2,000	The 2000 RSE workers have been split into three cohorts made up of 4 or 5 flights/groups of people coming from the Pacific Island Nations. In total, each cohort will have up to 624 persons, of 150-156 persons per group. A group will enter MIQ every 96 hours. The Final RSE flight will arrive on 6 Mar 2021 and will exit MIQ on 20 Mar 2021. By project end date the number of RSE workers in NZ by country estimated at: Samoa (775), Fiji (70), Vanuatu (1,167), and totalling 2,012 people. Note that by the final exit, a total of 2,025 MIQ spaces will have been utilised due to last minute non-arrivals whose rooms could not be filled.
Netball Australia	15 Feb 2021	30	Offsite training has commenced.
Refugees quota re-start - Cohort 1A	23 to 26 Feb 2021	27	The number of arrivals has reduced from 37 to 27 due to pre-departure testing. Places for these individuals will be confirmed for a later date. As at midday 2 Mar 2021 there have been <u>no</u> positive COVID Day 0/1 or Day 3 results returned while in MIF.
Cricket - Bangladesh Men's	24 Feb 2021	35	Day 0/1 and 3 tests all returned negative. Day 6 testing taking place 02 Mar. If negative, the team will be able to train from day 7 on-site, day 8 off-site. No behavioural issues to report.
Cricket - Australian Women's	13 Mar 2021	29	Training approved in principle. Public health assessment to be completed and approved.
Refugees quota re-start - Cohort 1B	16 - 20 Mar 2021	44	Arrival details to be confirmed. Cohort to absorb additional 9 pax as emergency cases, accounting for delays from previous cohort.
Refugees quota re-start - Cohort 2	1 Apr 2021	70	Arrival and Cohort details to be confirmed.
Refugees quota re-start - Cohort 3	29 May 2021	70	Arrival and Cohort details to be confirmed.

3.3 Upcoming Communications Issues and Activities

As at 2 March 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
Mar 2021	CDHB survey of MIF workers underway January – to be released nationally	Canterbury District Health Board		N
Mar 2021	Cohort and room allocation changes TBC	MIQ	TBC	
22 Feb 2021 26 Feb 2021 6 Mar 2021	RSE Vanuatu workers RSE Samoa workers RSE Samoa workers	MIQ	Bespoke group communication (i.e. welcome pack)	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communication (i.e. welcome pack)	N
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC
2 Mar 2021	MIQ Fee changes from 25 March 2021	MIQ/Ministry of Education	Proactive communications and engagement	N
1 Apr 2021	Emergency Allocation changes - TBC	MIQ	Proactive communications and engagement	N

3.4 Fees

3.4.1 Invoicing

- The table below shows the number of invoices issued up to 28 Feb 2021. These relate to people who arrived in managed isolation up to 14 Feb 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue
Maritime	997	184	0	0	184	87	\$260,256	69	28
Aircrew	1,910	150	0	76	74	32	\$281,295	37	5
All other arrivals	25,363	19,329	2,523	8,645	8,161	3,090	\$10,121,207	4,211	860
Total	28,270	19,663	2,523	8,721	8,419	3,209	\$10,662,758	4,317	893

3.4.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 28 Feb 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total undue financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	4,461	109	4,352	519	3,833	71	3,402	448	431

3.5 Emergency Allocation Applications

- 2,616 applications have been processed since 30 Oct 2020.
- 198 applications were received in the week ending 28 Feb 2021 and 132 applications were processed.
- From the applications processed in the week ending 28 Feb 2021, 71% of the applications were approved.
- Following a detailed review of previous data between 11 Jan 2021 and 31 Jan 2021, approximately 114 approvals were not included in the weekly report. This has been rectified below.

Emergency Allocation Applications	Weekly Totals 22 Feb 2021 to 28 Feb 2021	Year to Date Totals 30 Oct 2020 to 28 Feb 2021
Approved	94	1,306
Declined	38	1,310
Applications processed*	132	2,616

*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within seven days of intended departure.

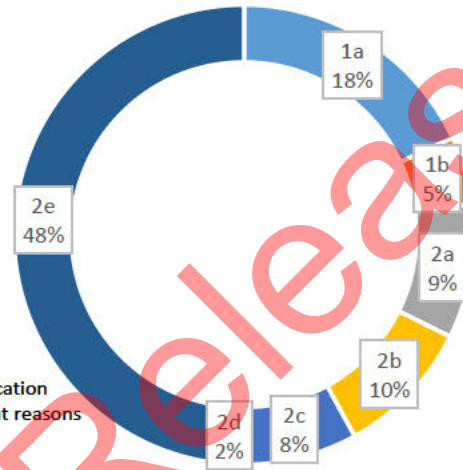
Total Rooms Approved	94
Room Allocated in MIAS	69
Cancelled by the applicant	2
Await flight details or MIAS registrations from the applicants to complete the room allocation process	23

Approvals by Category

- The below chart represents the weekly breakdown of approvals by different categories within the emergency allocation process from 21 Dec 2020 to 28 Feb 2021.

Chart 1: 66% of Applications were approved under 2e and 1a

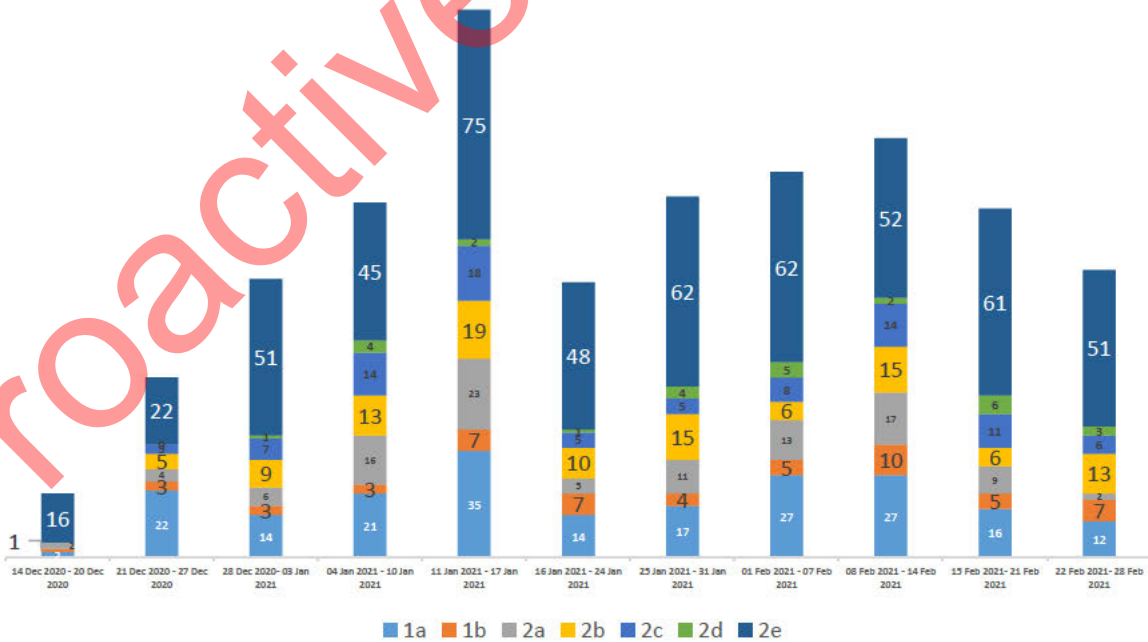
This pie chart represents the total breakdown of approvals by the different categories within emergency allocation from 14 December 2020 to 28 Feb 2021. Currently, MIQ can only provide information relating to categories for the time period after the move to CMS.



Emergency allocation categories:

- 1a - NZ citizen or resident with serious risk to health
- 1b - To provide care and protection to a child
- 2a - NZ citizen or resident to provide critical care for a dependant
- 2b - Critical worker for delivering a critical public or health service
- 2c - NZ citizen or resident unable to legally remain in their current location
- 2d - Travel required for National security, interest or law enforcement reasons
- 2e - NZ citizen or resident to visit a close relative who is dying

Chart 2: Category 2e and 1a continue to be the most prevalent for applications and approvals.



3.6 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 23 Feb to 1 Mar 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
23 Feb 2021 – 1 Mar 2021					
Complaints	129	27	22	0	162
Improvements	1	0	0	0	1
Compliments	5	0	0	0	5
Total	135	27	22	0	168

- Average number of complaints received each week since the start of MIQ is 110. For the last 4 weeks the average is 143 per week.
- The oldest non ombudsman complaint in the system is from 16 Feb 2021 and all complaints outside of our 5 working day KPI are being actively worked on.
- This week we have received 129 new complaints and have resolved 162 complaints. 58% (75 out of 129) of these complaints were regarding MIAS/vouchers/special allocations.
- Continuous improvement – we have used data collected from the CMS to inform the creation of a complaints avoidance register for continuous improvement initiatives. Some changes have already been implemented, including updating our application outcome email notifications to more clearly communicate the reason for application decline decisions.

4. Border Executive Board Report



4.1 Key Issues Being Considered by The Executive Board

4.1.1 Vaccination of the Border Workforce

- The Border Executive Board is preparing a paper for you to take to Cabinet on 8 March 2021 that outlines options to maximise the uptake of COVID-19 vaccination by border workers.
- This follows advice from the Board to joint Ministers on 19 February 2021 on a preferred approach to maximising take-up of vaccinations - including adopting an 'Educate, Expect, Support' approach, and allowing sufficient time (eight weeks) to work with those workers who may be initially hesitant about receiving the vaccine.
- The Cabinet paper currently being prepared outlines those actions that can be taken under existing employment levers where workers are hesitant to be vaccinated, and it also discusses options to strengthen levers through either primary legislation or an order.
- The paper recommends that officials continue work to maximise the uptake of vaccination by border workers and report back to Cabinet on progress.

4.1.2 Border Executive Board Setup

- Sarah Holland from the Department of the Prime Minister and Cabinet has been appointed as the Interim Executive Director of the Border Executive Board for the next three months.
- Recruitment for the permanent Executive Director is underway.

5. New Zealand Customs Service Weekly Report



5.1 Items to Note/Updates

5.1.1 Maritime Border – Lessons Learnt Meeting

- The Ministry of Business, Innovation and Employment will facilitate a meeting on 8 March 2021 regarding the small cruise vessel Le Laperouse which had been scheduled to arrive in New Zealand on 30 January 2021.
- Following Immigration New Zealand's decision to decline visa applications for 61 of the crew, the vessel did not enter New Zealand and sailed to New Caledonia.
- The meeting will cover decisions made by Immigration New Zealand regarding visas for the crew, and by the Ministry of Health regarding the exemption of the vessel from the COVID-19 Public Health Response (Maritime Border) Order. It will also discuss any lessons learnt that could be valuable for future cruise vessel visits to New Zealand.
- Representatives from both the cruise industry and the decision-making agencies will be in attendance.

5.1.2 Pre-Departure Testing

- For the period 22 February 2021 to 28 February 2021, two infringements and four warnings were issued:
 - 23 Feb – Two passengers travelling together were issued infringements. These passengers had PDT results on a phone in a foreign language which were translated by a Customs officer; the details were deficient in that no date of birth or passport numbers were noted and there was no test type recorded.
 - 23 Feb – Passenger warned as their PDT documentation did not specify test type (simply nasal swab and negative).
 - 23 Feb – Passenger warned as they are s9(2)(a) who has been subject to regular COVID tests and was obliged to provide weekly test results for work. PDT Certificate had no laboratory or test type noted; passenger was also able to provide weeks of results s9(2)(a).
 - 25 Feb – Passenger warned as no date of birth or passport number on PDT Certificate.
 - 26 Feb – Passenger warned as test type was not approved for New Zealand purposes but was negative. PDT certificate was in a foreign language and translated by a Customs officer.

Passengers:

	Date	22 Feb	23 Feb	24 Feb	25 Feb	26 Feb	27 Feb	28 Feb	Week Total	%
	Total Passengers	477	394	365	513	453	355	486	3043	
	Passengers subject to PDT	293	226	231	300	212	250	226	1738	57.1%
Primary Actions (Passport Control)	Test Certificate Verified	272	187	211	255	195	222	207	1549	89.1%
	Exemption Verified	8	8	9	17	2	5	7	56	3.2%
	Referred to Secondary Area	13	31	11	28	15	23	12	133	7.7%
Secondary Area Actions	Compliant	13	27	11	27	14	23	12	127	95.5%
	Warned	0	2	0	1	1	0	0	4	3.0%
	Infringement	0	2	0	0		0	0	2	1.5%
	Prosecution	0	0	0	0	0	0	0	0	0

Crew:

	Date	22 Feb	23 Feb	24 Feb	25 Feb	26 Feb	27 Feb	28 Feb	Week Total	%
	Total Crew	101	135	114	151	107	96	83	787	
	Crew subject to PDT	39	77	58	74	52	54	23	377	48.0%
Primary Actions (Passport Control)	Test Certificate Verified	39	75	58	74	41	53	23	363	96.2%
	Exemption Verified	0	0	0	0	11	0	0	11	3.0%
	Referred to Secondary Area	0	2	0	0	0	1	0	3	0.8%
Secondary Area Actions	Compliant	0	2	0	0	0	1	0	3	100%
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

6. Ministry of Foreign Affairs and Trade



6.1 Items to Note/Updates

6.1.1 COVAX

- The first vaccination using COVAX doses took place this week in Abidjan, Cote D'Ivoire, marking the beginning of the global roll-out to developing countries. In the first COVAX distribution round (Q1/Q2), Tuvalu, Tonga, Kiribati, Federated States of Micronesia and Samoa are slated to receive their full COVAX allocation (covering 20% of their populations) using the AstraZeneca vaccine. Vanuatu will receive doses for 16% of their population, Fiji will receive 6%, Solomon Islands 8%, and Papua New Guinea 3%. To take up their allocation, countries must sign a liability and indemnity agreement and provide proof of any national regulatory authorisation. New Zealand has confirmed with COVAX that we will not take up our allocation of first-round AstraZeneca doses.
- COVAX has also invited participants to opt-in (on a non-binding basis) to purchasing the Novavax vaccine, with a deadline of 12 March. A further opportunity to opt-in to the Janssen (Johnson & Johnson) vaccine, which was recently approved for emergency use by the US FDA, is expected soon. MOH officials are working on advice to Ministers on the Novavax purchase opportunity.

6.1.2 Pacific

- Officials from MFAT and the Ministry of Health are holding initial meetings with vaccine manufacturers to confirm our interest in dose donation to Polynesia and to map out the information requirements and legal steps needed to make this possible, including to square away the issue of indemnity.

6.1.3 Intellectual Property and Calls for a "People's Vaccine"

- The World Trade Organisation (WTO) remains divided on South Africa and India's proposal to allow countries to waive core intellectual property (IP) rules in the Trade Related Aspects of Intellectual Property Agreement in response to COVID (TRIPS waiver). This comes alongside calls from NGOs and civil society groups, including Oxfam and Médecins Sans Frontières, for New Zealand to back the TRIPS waiver proposal and support a "people's vaccine" – open access to vaccine IP in order to increase global manufacturing capacity.
- New Zealand remains open to any proposal that supports equitable access to COVID-19 vaccines, while also concerned about the impact a TRIPS waiver could have on investment in innovation, manufacture and distribution. No compromise or alternative approach has yet been suggested on either side of the discussion in the WTO context, and officials are engaging with Australia, Canada, Mexico, Chile, Norway and others on potential paths forward.
- The TRIPS waiver issue, alongside more general calls for a people's vaccine, speaks to the need to ensure that developing countries are not left behind as wealthy nations recover from the pandemic. In this regard, New Zealand continues to work through multiple channels to facilitate the movement of medicines and other essential goods through trade facilitation, tariff liberalisation, and removal of export restrictions. New Zealand is also active as a donor and participant in the COVAX Facility to support equitable access to vaccines, and remains committed to ensuring early access to vaccines for the Pacific region. Officials are progressing work with COVAX and other international partners and organisations on pathways for donation of doses that are surplus to the needs of New Zealand and Polynesia.

6.1.4 Australia

- Australia has received an initial quantity (300,000 doses) of the AstraZeneca vaccine. Australian officials have advised that they are expecting to launch their AstraZeneca roll-out once the Therapeutic Goods Administration (TGA, Medsafe equivalent) has completed its final checks, likely by the end of this week. We understand Health Minister Hunt will be among the first to receive the AstraZeneca vaccine. Australia is focused on building public confidence in the AstraZeneca vaccine particularly following less favourable media coverage on the efficacy of the vaccine coming out of some European countries. New Zealand officials have given Australia a low-key heads-up about our decision to decline delivery of our COVAX AstraZeneca doses, cognisant of the impact this – if announced – could have in Australian media. Australia was grateful for the heads-up.

Proactively Released

Advice received by the Minister for COVID-19
Response is available through the
following links: covid19.govt.nz/alert-levels-and-updates/proactive-releases/ and
www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

10. Official Information Act Requests

10.1 Ministry of Health

Date due	Requester	OIA Request	Status
13 Nov 20	s9(2)(a)	All records in the possession, custody or control of Hon Chris Hipkins describing the isolation of a SARS-COV-2 virus, directly from a sample taken from a diseased patient, where the patient sample was not first combined with any other source of genetic material (i.e. monkey kidney cells aka vero cells; lung cells from a lung cancer patient)	At Minister's office
8 Mar 21	s9(2)(a)	Documents regarding a national database to support the roll out of the COVID-19 vaccine, between 1 January 2020 and 15 February 2021	In progress
11 Mar 21	s9(2)(a)	The advice given to the Minister and correspondence around compulsory mask use, including on public transport and planes and the compulsory use of QR codes from 1 August until 15 December 2020	In progress
16 Mar 21	s9(2)	Information about recent changes to WHO criteria for the PCR testing, and copies of any analysis and actions in response. Information about PCR testing methodology. Copies of information given to PCR test recipients Copies of protocol used for testing the Papatoetoe family of three who recently tested positive, their results, and all your email and other correspondence and advice received about options for managing these cases	In progress
23 Mar 21	Chris Bishop	Copy of advice referenced in WPQ 197 (2021) and WPQ 198 (2021)	

10.2 Managed Isolation and Quarantine

*Note: Any OIA highlighted in **bold** is a new addition from the previous report.*

Date due	Requestor	OIA Request	Status
1 Sep 20	s9(2)(a)	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc	Under review
10 Nov 20	s9(2)(a)	All concerns / issues raised by MBIE regarding the proposed COVID-Card	Under review
14 Dec 20	s9(2)(a)	Correspondence with INZ re applications by athlete/sporting organisations	Under review
23 Dec 20	s9(2)(a)	Complaints lodged by residents of managed isolation facilities	Under review
25 Jan 21	Dr Shane Reti (MP)	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Minister's office
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Minister's office
5 Feb 21	s9(2)(a)	Information on room upgrades at MIQ facilities	Minister's office
16 Feb 21	s9(2)(a)	Copy of any incident reports or their equivalent about MIQ bubble breaches	Minister's office
24 Feb 21	s9(2)(a)	MIQ contracts re supplying buses/coaches for transport to/from MIQs	Under review
1 Mar 21	s9(2)(a)	Encounter between a hotel staff member at the Millenium Hotel & a guest	Under review
1 Mar 21	s9(2)(a)	Corr etc re 'Bedroom encounter' MIQ staff/returnee incident incl. notes	Under review
1 Mar 21	s9(2)(a)	Docs etc re face mask correspondence re MIQ staff 'Bedroom encounter'	Under review
1 Mar 21	s9(2)(a)	No. of MIQ persons by country or flight of origin from March 2020-present	Under review
1 Mar 21	s9(2)	Details on how much hotels are being paid to operate as MIQ	Minister's office
2 Mar 21	s9(2)(a)	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Under review
3 Mar 21	s9(2)(a)	Documents about the 7 January incident at the Grand Millennium MIQ	Under review
4 Mar 21	s9(2)(a)	Costs of managed isolation and quarantine	Minister's office
5 Mar 21	s9(2)(a)	What advice was given/research conducted regards alternative MIQ options	Gathering information
5 Mar 21	s9(2)(a)	Documents about Tom Abercrombie and other families MIQ exemption request	Drafting

Date due	Requestor	OIA Request	Status
8 Mar 21	s9(2)(a)	Decisions around charges for people entering Managed Isolation facilities	Approved
9 Mar 21	s9(2)(a)	Copy of application made by Stamford Plaza hotel to be MIQ facility	Gathering information
9 Mar 21	s9(2)(a)	Questions related to billing of MIQ spaces	Scoping
9 Mar 21	s9(2)(a)	MIQ data regards capacity/occupancy as well as special allocation requests	Drafting
10 Mar 21	s9(2)(a)	Info relating to Ricardo Menéndez March and MIQ slot	Scoping
10 Mar 21	Chris Bishop	Green MP Mr Ricardo Menendez March MIQ application	Scoping
10 Mar 21	s9(2)(a)	MP's return to New Zealand through the MIQ system	Scoping
10 Mar 21	s9(2)(a)	Numbers of nurses, doctors and immigration staff working at MIQ facilities	Scoping
10 Mar 21	s9(2)(a)	Explanation of consultation with overseas residents re MIQ allocation	Gathering information
11 Mar 21	s9(2)(a)	Correspondence from Jan Logie to MBIE relating to Ricardo Menéndez March	Scoping
11 Mar 21	s9(2)(a)	Info relating to the MIQ Allocation System	Scoping
11 Mar 21	s9(2)(a)	Info relating to MIQ spots available over past 3 months	Scoping
11 Mar 21	s9(2)(a)	List of amendments made to MIQ facilities/hotels paid for by Government	Scoping
11 Mar 21	s9(2)(a)	Information on the 'Who's on Location' MIQ System	Under review
12 Mar 21	s9(2)	Managed isolation requests handled personally by the CEO	Drafting
12 Mar 21	s9(2)(a)	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Drafting
12 Mar 21	s9(2)(a)	Analysis on MIQ decision to only open up spaces three months out	Gathering information
12 Mar 21	s9(2)(a)	MIQ for maritime arrivals; email communications	Gathering information
12 Mar 21	s9(2)(a)	How many complaints about MIAS system to MIQ	Drafting
12 Mar 21	s9(2)(a)	MIQ - exemptions under Category Class 2C for returning NZ citizens	Gathering information
12 Mar 21	s9(2)(a)	Comms and information between Maritime and MBIE	Drafting
12 Mar 21	s9(2)(a)	MIQ - Exemptions for emergency allocations for citizens returning home	Gathering information
12 Mar 21	s9(2)(a)	Returning citizens that are seafarers to MIQ	Drafting
12 Mar 21	s9(2)(a)	Comms between Air NZ and MBIE MIQ - essential workers	Gathering information
12 Mar 21	s9(2)(a)	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Drafting
12 Mar 21	s9(2)(a)	Numbers regarding Emergency Allocation requests for MIQ	Under review
15 Mar 21	s9(2)(a)	Information on the 32 MIQ facilities	Under review

Date due	Requestor	OIA Request	Status
15 Mar 21	s9(2)(a)	Questions relating to MIQ exemptions between 01/03/20 and 03/01/21	Gathering information
16 Mar 21	s9(2)(a)	MP Menendez-March's application for MIQ and his partners visa application	Scoping
17 Mar 21	s9(2)	Decision makers decisions on complaint CAF-002761-G1C1	Scoping
17 Mar 21	s9(2)(a)	Report describing the required modifications to the Pullman building	Scoping
18 Mar 21	s9(2)(a)	What qualifies for 'Seriously ill' & Waiver assessment & checklist form	Scoping
18 Mar 21	s9(2)(a)	Request for data and figures for no. of people working in MIQ facilities	Scoping
18 Mar 21	s9(2)(a)	Family and domestic violence incidents that has occurred at MIQ	Scoping
18 Mar 21	s9(2)(a)	Process that guides the allocation of MIQ hotels to particular flights	Gathering information
18 Mar 21	s9(2)(a)	Reasons why Ms Lucinda Baulch is being unlawfully detained at MIQ	Scoping
18 Mar 21	s9(2)(a)	Subsequent advice from meetings with iwi about MIQ facilities	Gathering information
19 Mar 21	s9(2)(a)	How many stayed in NZ MIQ & now in system w/ Aussie passports or are aussie	Scoping
19 Mar 21	s9(2)(a)	End of Month data for 2020 (as far back as you hold the data) for exact #	Scoping
19 Mar 21	s9(2)(a)	Transcript of 7/01/21 Grand Millenium incident & corr etc ricardo march MIQ	Scoping
18 Mar 21	s9(2)	How many people entered MIQ and have not been released back into society	Scoping
19 Mar 21	s9(2)(a)	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	Scoping
19 Mar 21	s9(2)(a)	Information COVID quarantine patients transport from 13 July 2020	Drafting
22 Mar 21	s9(2)(a)	Confirmation letter of son's MIQ dates/hotel & destination once departed	Scoping
22 Mar 21	s9(2)(a)	# of available, used/filled & not filled spaces in MIQ 1/11/20 to 22/01/21	Gathering information
23 Mar 21	s9(2)(a)	Cost of keeping Aussie woman in MIQ for 28 days due to refusal of test	Scoping
23 Mar 21	s9(2)(a)	MIQ info re extended stays due to refused test	Scoping
23 Mar 21	s9(2)(a)	Breakdown of MIQ paid vs not paid & comparison of cost vs. money collected	Scoping
24 Mar 21	s9(2)(a)	All Memos etc re advice to MIQ for controls around guest interactions	Scoping
24 Mar 21	s9(2)(a)	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Scoping
24 Mar 21	s9(2)(a)	Stamford Hotel occupancy rate as MIQ facility, and revenue	Drafting
25 Mar 21	s9(2)(a)	Amount paid by returnees/amount owed/amount overdue for stays at MIQ	Scoping
25 Mar 21	s9(2)(a)	# of returnees billed more than once for MIQ stays	Scoping
25 Mar 21	s9(2)(a)	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Scoping
29 Mar 21	s9(2)(a)	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Under review
29 Mar 21	s9(2)(a)	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Gathering information

Date due	Requestor	OIA Request	Status
30 Mar 21	@AllCultsAreBad	Correspondence relating to granting The Wiggles spots in MIQ	Drafting
31 Mar 21	s9(2)(a)	Correspondence to grant The Wiggles MIQ spots	Drafting
1 Apr 21	Chris Bishop	All documents relating to Trev Pontings declined then accepted application	Drafting
7 Apr 21	s9(2)(a)	all info re MIQ officials ministerials advice on 570 fishing crew exemption	Drafting
9 Apr 21	s9(2)(a)	Documents relating to the MIQ emergency application for Trevor Ponting	Drafting
12 Apr 21	s9(2)(a)	Info between the wiggles an event managers for entering MIQ	Drafting
22 Apr 21	s9(2)(a)	All 2020 corr with SeaLord, Independent fisheries & Maruha Nichiro	Gathering information

10.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
7 Dec 20	Bishop	<ul style="list-style-type: none"> •A copy of the COVID-19 Surveillance and Testing Strategy Group report received by you/your office. •In the House last week you made references to having received drafts of the report. I also request copies of the draft reports received by you/your office. •I also request correspondence between you/your office and the Ministry of Health from the date of you receiving the COVID-19 Surveillance and Testing Strategy Group. Please note this should include emails from you/your office, aide-memoirs, memos sent to the Ministry, and should also include the same from the Ministry of Health to your office. 	With Minister
27 Dec 20	s9(2)	...all documentation pertaining to the [COVID-19] response and recovery efforts that your organisation has been involved in 2020.	QA
12 Jan 21	s9(2)	Re this DJ Macsen video (see link) - was it taxpayer funded? If so, please provide a breakdown of the costs. https://www.newshub.co.nz/home/entertainment/2020/12/ashley-bloomfield-safetymessage-remix-a-hit-at-rhythm-and-vines-festival.html	Drafting
12 Jan 21	s9(2)	All advice, briefings, reports, memos, and emails regarding the Unstoppable Summer: A COVID-19 Public Service Announcement video, between 20 November 2020 and 10 January 2021 · Cost breakdown of the video (including , but not limited to, total cost, production costs, and how much was spent on collaboration with DJ Macsen)	Drafting
1 Feb 21	s9(2)	How many communications staff were employed by the the COVID-19 AoG Response Group since its establishment. How many of these are employed on a contract basis? How many of these staff are employed to deal with the media, how many with public engagement, and how many deal with internal comms? What are the salary bands of communications staff ? How many staff are tasked with handling and delivering OIA requests?	QA
8 Feb 21	s9	<p>I am writing to request the following three items:</p> <p>One: Copies of all COVID-19 Weekly Situation Updates from August to October 2020 inclusive.</p> <p>Two: Copies of all COVID-19 Weekly Monitoring Reports from August to October 2020 inclusive.</p> <p>Three: Copies of these two Cabinet papers and their associated minutes:</p> <p>Cabinet paper #1: "Responding to new cases of COVID-19 in the community" from July 2020</p> <p>Cabinet paper #2: "Implementing a rapid response to COVID-19 cases in the community and refinements of COVID-19 Alert Level settings" from August 2020</p>	Scoping

Date due	Requestor	OIA Request	Status
9 Feb 21	s9(2)	I'm making this enquiry to determine the differences between the Covid-19 Response Unit business unit established as a response to the Roche/Simpson report and the earlier Covid-19 Group business unit established 1 July 2020. If you could please help me understand: <ul style="list-style-type: none"> •The roles and responsibilities of the new unit compared to the old unit •Who the Deputy Chief Executive, COVID-19 Group (established 1 July) reports to and who the leader of the new business unit will report to, or if this will be the same •The terms of reference of the unit established 1 July •The terms of reference of the unit established in response to the Roche/Simpson report 	Scoping
15 Feb 21	Unknown	One: The Cabinet paper and associated minute related to the decision to move the Auckland Region to COVID-19 Alert Level 3 and the rest of the country to Alert Level 2 on 14 February 2021. Two: A copy of Cabinet's National Resurgence Response Plan for COVID-19. Three: A copy of each of: The COVID-19 Weekly Situation Update produced in the period 7-14 February 2021 -The COVID-19 Weekly Monitoring Report produced in the period 7-14 February 2021	Drafting
15 Jan 21	s9(2)	I would like to request, pursuant to the Official Information Act, all documents and communications, provided to and created by the Prime Minister's office, regarding variant or 'super-strains' of the Covid-19 virus since November 1, 2020 and the date of this request.	Drafting
19 Feb 21	s9(I would separately like to ask for advice received by the Ministry, correspondence and reports within the Ministry, and advice provide by the ministry, including to the minister, on the question of allowing masks to be removed on urban public transport services, to allow consumption of onboard sold alcohol and refreshments.	Drafting
21 Jan 21	Bishop	Under the OIA I seek all briefings received by you since you obtained your Ministerial warrants relating to pre-departure testing for travellers to New Zealand. I also seek briefings relating to your announcements of "Extra (day zero or day one) tests" see https://www.beehive.govt.nz/release/additional-covid-19-tests-returnees-higher-risk-countries	Drafting
22 Feb 21	s9(2)	Is the Australian woman now held in the Wellington quarantine facility (Mercure) <ol style="list-style-type: none"> 1. Doing so at taxpayer expense? 2. Why has she not been deported for failing to comply with NZ quarantine specifications? 3. How long does the health ministry or border agencies intend to hold her? 4. Once she does give a result she will be released into the community what was her reason to travel here as obviously she's not in a hurry to leave quarantine? So what makes it so essential to remain keeping this person? 5. Is it true that this person is in fact leaving the facility anyway? 6. Does this person have a relationship with any health official or political official? 	Scoping
23 Feb 21	s9(I am very interested in the government Covid-19 strategy Please could you provide the following information: <ol style="list-style-type: none"> 1) information to show how the NZ Covid 19 response including strategy and messaging was developed and who was involved in this including messaging such as "stay home- stay safe" , and messaging that the Covid vaccine is "safe and effective" 2) where expertise was sourced, including internal govt and external sources 3) any international strategic, communications etc advice used to develop NZ Covid-19 strategy and messaging 4) the budget for external advice and actual expenditure to date. 	Scoping
23 Feb 21	s9(Please disclose any advice and reports you have received concerning the possibility of undetected community transmission of Covid-19 in New Zealand since February 2020.	Scoping

10.4 New Zealand Customs Service

Date due	Requestor	OIA Request	Status
25 Feb 21	s9(2)(a)	Requests advice and information sent or received by Customs since 1 January 2020 as reports, briefings, memos, evaluations, assessments, and analysis about: <ul style="list-style-type: none">the effect of COVID-19 on the importation of illicit drugs into New Zealand; andhow transnational organised crime groups are targeting New Zealand's borders following COVID-19.	Extended
8 Mar 21	s9(2)	Requests the following: <ul style="list-style-type: none">a copy of the Border Executive Board's Terms of Referencea copy of the Venter Consulting report: "Review of COVID-19 Border Measures – Tranche One (Aviation)" documents that explain Customs' strategies to mitigate and respond to "risk at the maritime border of the impending arrival of small craft during the yacht season".	In progress
8 Mar 21	s9(2)(a)	Requests the following: <ul style="list-style-type: none">various questions regarding the number of private yachts and small craft arriving in New Zealand since the Maritime Border Order (No 2) came into effect all communications between Customs and the company Xerra Earth Observation Institute since the beginning of October 2020.	In progress
22 Mar 21	Simon O'Connor MP	Any and all reports, briefings, memos, analysis, advice, cabinet papers and any other information the New Zealand Customs Service has received in relation to the rapid Covid-19 immunity testing currently being developed by Orbis Diagnostics and IDEMIA.	In progress

Proactively Released

Date due	Requestor	OIA Request	Status
13/05/2021	s9(2)	Can the DPMC please provide any complaints that were received in regards to content that was produced by Topham Guerin.	Scoping
17/05/2021	s9(2) ()	'Any and all briefings, reports, emails, or presentations prepared for or to the Director-General, or presented by the Director General of Health Dr Ashley Bloomfield, in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19. I ask that information be included from the last six months.	Drafting
21/05/2021	s9(2) ()	Amount spent by the NZ government on advertising with all radio stations, all publications, all television channels, any and all advertising outlets in any form that used government funding to provide any type of information associated with Covid19 from January 2020 to date.	Scoping

8.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
5 May 21	s9(2)(a)	Requests copies of Customs' policies on staff & COVID-19 injections and copies of any Ministerial directions or instructions from the Ministry of Health, the Director-General of Health or any other agency in respect to how Customs should handle employees who refuse the vaccination.	In progress
18 May 21	s9(2)	Total number of people who have arrived in New Zealand from India since 28 March 2021.	Scoping