



18 August 2021

Ref: OIA-2021/22-0037

Dear [REDACTED]

**Official Information Act Request for Survey feedback from He Whenua Taurikura (Countering Terrorism and Violent Extremism) Hui held in June**

Thank you for your Official Information Act 1982 (the Act) request received on 24 July 2021. You requested:

*"A Survey Monkey feedback survey was issued to attendees of He Whenua Taurikura Countering Terrorism and violent extremism (15/16 June 2021), seeking their input and opinion of the hui, and future hui. Please provide the responses to this survey, and any consolidated outline of responses (any document created or work done to coalesce the most common response themes)."*

The Department of the Prime Minister and Cabinet (DPMC) was the lead agency that held the first annual He Whenua Taurikura hui held in Christchurch on 15 and 16 June 2021. The survey issued to those who attended the hui was carried out on behalf of DPMC by the Department of Internal Affairs (DIA). Results from the survey were provided to DPMC by DIA.

He Whenua Taurikura held in June was intended to be the first of annual hui to bring together relevant central and local government agencies, communities, civil society, the private sector and researchers to create opportunities to build relationships and share understanding of countering violent extremism and terrorism.

Please find **attached** the following information from the survey responses from 156 attendees:

- Document 01 – summary document of survey results, with graphs on responses for fixed choice rating questions;
- Document 02 – copy of survey questions.

Also identified as relevant to your request are:

- Spreadsheets (one formatted and one unformatted) with individual survey responses data;
- An additional document setting out text responses (comments) provided by individual survey respondents.

I have decided to withhold these survey responses and comments from individual respondents under the following sections of the Act:

- section 9(2)(a), to protect the privacy of individuals;
- section 9(2)(ba)(i), to protect information subject to an obligation of confidence and the supply of similar information in the future.

As is usual with this type of feedback survey after an event, when the survey was issued to attendees, it was on the understanding that the information provided by individuals in the

survey would be confidential to the organisers of the hui to assist with improving future events. It was important attendees were able to provide honest feedback in confidence and were able to trust DPMC as the host agency to maintain that confidence. Although much of the information would not be identifiable nor seen as controversial, it is not only maintaining the confidentiality but also demonstrating to attendees and potential future attendees that the confidentiality of their information was respected.

Although not releasing the individual comments to you, I can provide a summary of the main themes from comments received. Feedback received from participants throughout the hui, via suggestions and contributions after the event, and through the survey included:

- Ensuring that tikanga is fully embedded into the design of the hui.
- Consideration of the order of panels, to ensure that voices of tangata whenua and people with lived-experiences of terrorism and violent extremism are prioritised.
- Ensuring space is provided for youth voices.
- Having more time for active participation, through workshops and break-out sessions.
- Focusing in future years on specific aspects of countering terrorism and violent extremism, rather than trying to cover a wide range of issues at a single hui.
- Linking sessions directly to the work undertaken by the National Centre of Excellence for preventing and countering violent extremism, for example by having researchers from the Centre reporting back on their findings.

No public interest in releasing the withheld information has been identified that would be sufficient to override the reasons for withholding it.

You are entitled to ask the Ombudsman to review this response under section 28(3) of the Act. You can contact the Ombudsman online via the Ombudsman website, by email ([info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz)) or by post to The Ombudsman, PO Box 10152, Wellington 6143. Further details can be found on the Ombudsman website at: [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

This response will be published on the Department of the Prime Minister and Cabinet's website during our regular publication cycle. Typically, information is released monthly, or as otherwise determined. Your personal information including name and contact details will be removed for publication.

Yours sincerely

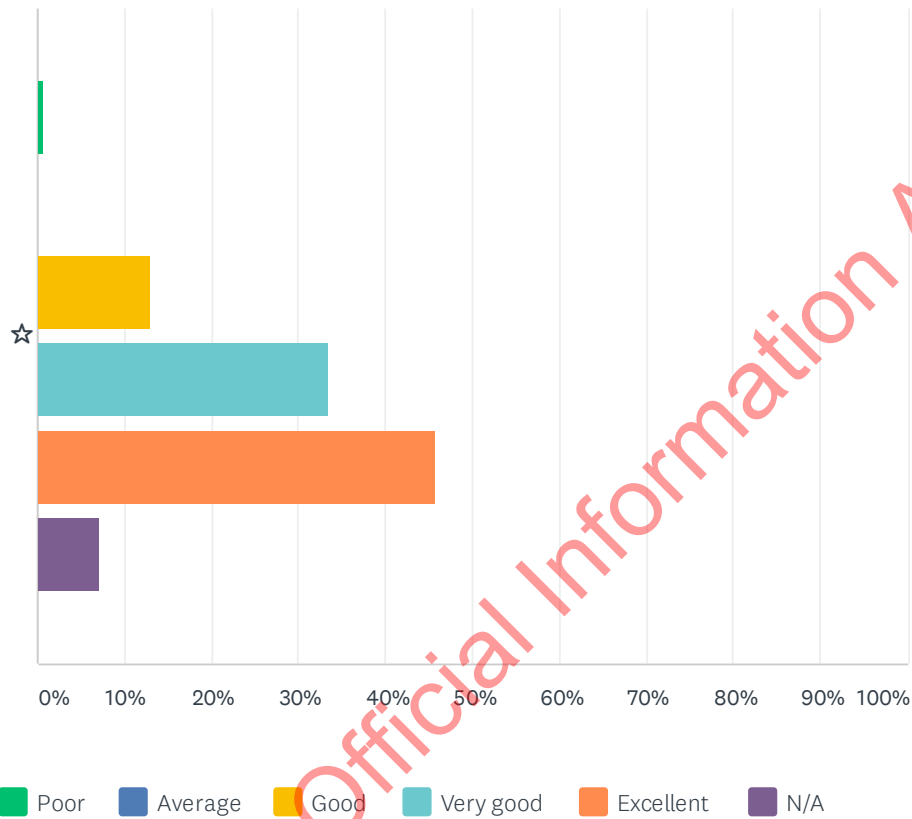


Tony Lynch  
**Deputy Chief Executive**

Enc: Summary of results and survey questions.

## Q1 How did you rate the on-site facilities, such as prayer rooms, on site wellness rooms and support staff?

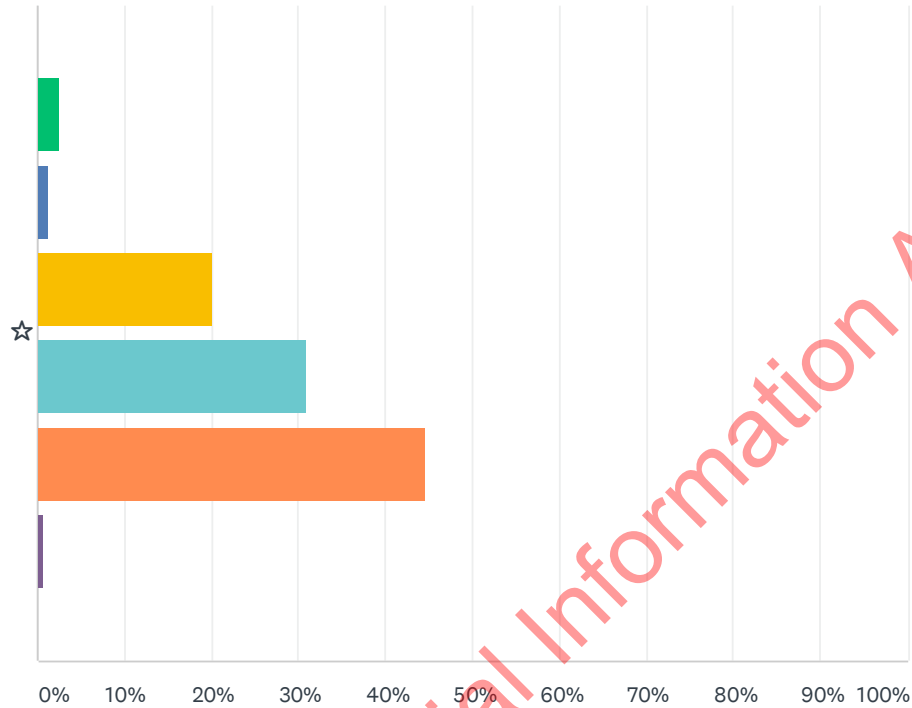
Answered: 155 Skipped: 1



|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A   | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|-------|-------|------------------|
| ☆ | 0.65% | 0.00%   | 12.90% | 33.55%    | 45.81%    | 7.10% | 155   | 4.33             |
|   | 1     | 0       | 20     | 52        | 71        | 11    |       |                  |

## Q2 How did you rate the quality and variety of food?

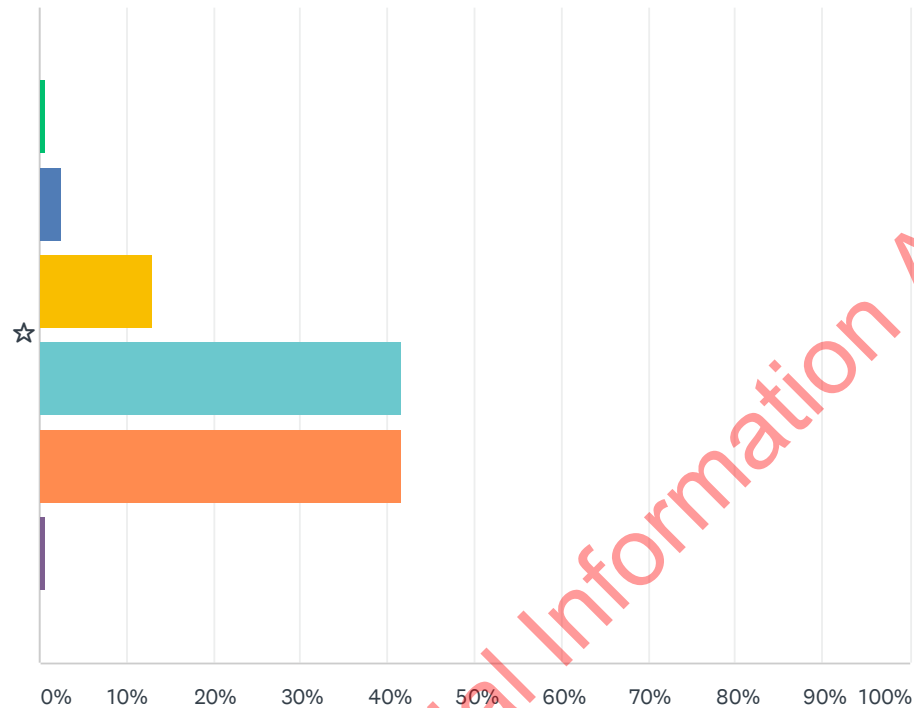
Answered: 155 Skipped: 1



|   | POOR       | AVERAGE    | GOOD         | VERY GOOD    | EXCELLENT    | N/A        | TOTAL | WEIGHTED AVERAGE |
|---|------------|------------|--------------|--------------|--------------|------------|-------|------------------|
| ☆ | 2.58%<br>4 | 1.29%<br>2 | 20.00%<br>31 | 30.97%<br>48 | 44.52%<br>69 | 0.65%<br>1 | 155   | 4.14             |

### Q3 Overall, how would you rate the venue and facilities?

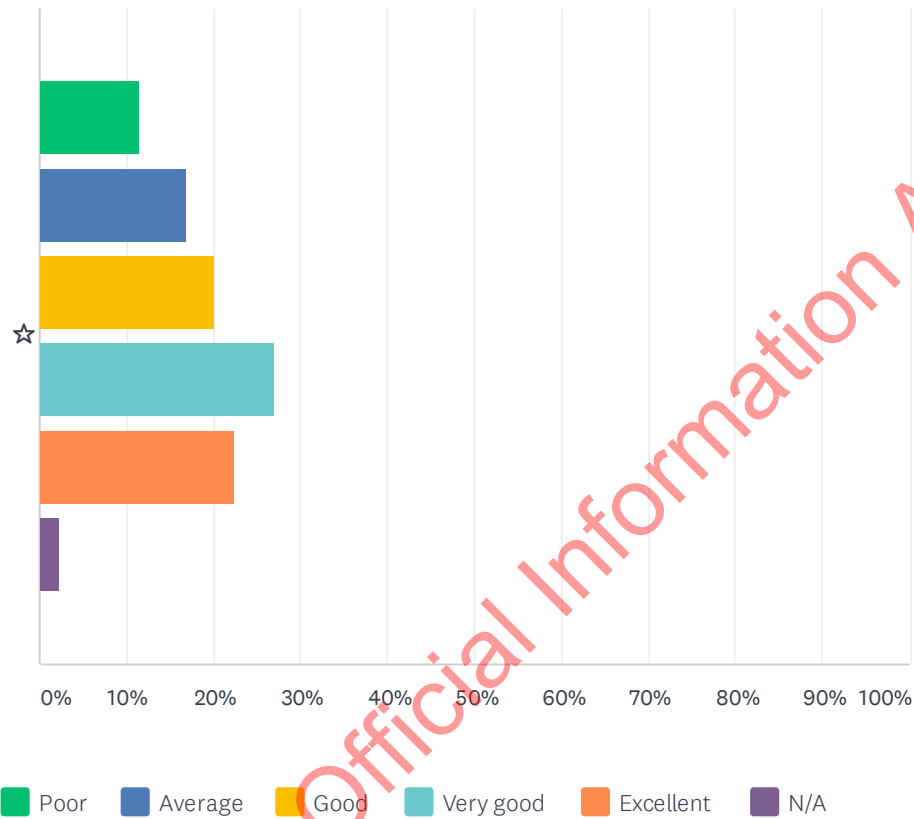
Answered: 154 Skipped: 2



|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A   | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|-------|-------|------------------|
| ☆ | 0.65% | 2.60%   | 12.99% | 41.56%    | 41.56%    | 0.65% | 154   | 4.22             |
|   | 1     | 4       | 20     | 64        | 64        | 1     |       |                  |

## Q4 Panel 1: Terrorism Challenges: the dynamic nature of the terrorism and violent extremism risk

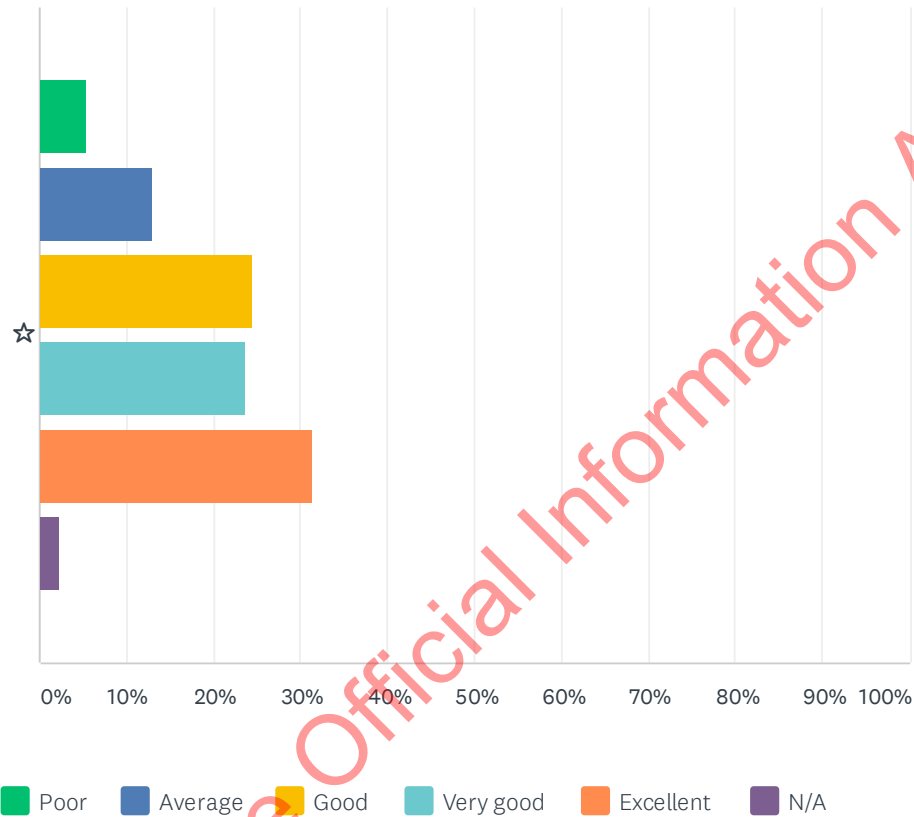
Answered: 130 Skipped: 26



|   | POOR   | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A   | TOTAL | WEIGHTED AVERAGE |
|---|--------|---------|--------|-----------|-----------|-------|-------|------------------|
| ☆ | 11.54% | 16.92%  | 20.00% | 26.92%    | 22.31%    | 2.31% | 130   | 3.32             |
|   | 15     | 22      | 26     | 35        | 29        | 3     |       |                  |

## Q5 Building foundational Te Tiriti o Waitangi and Te Ao Māori approaches into prevention of and countering terrorism and violent extremism in Aotearoa

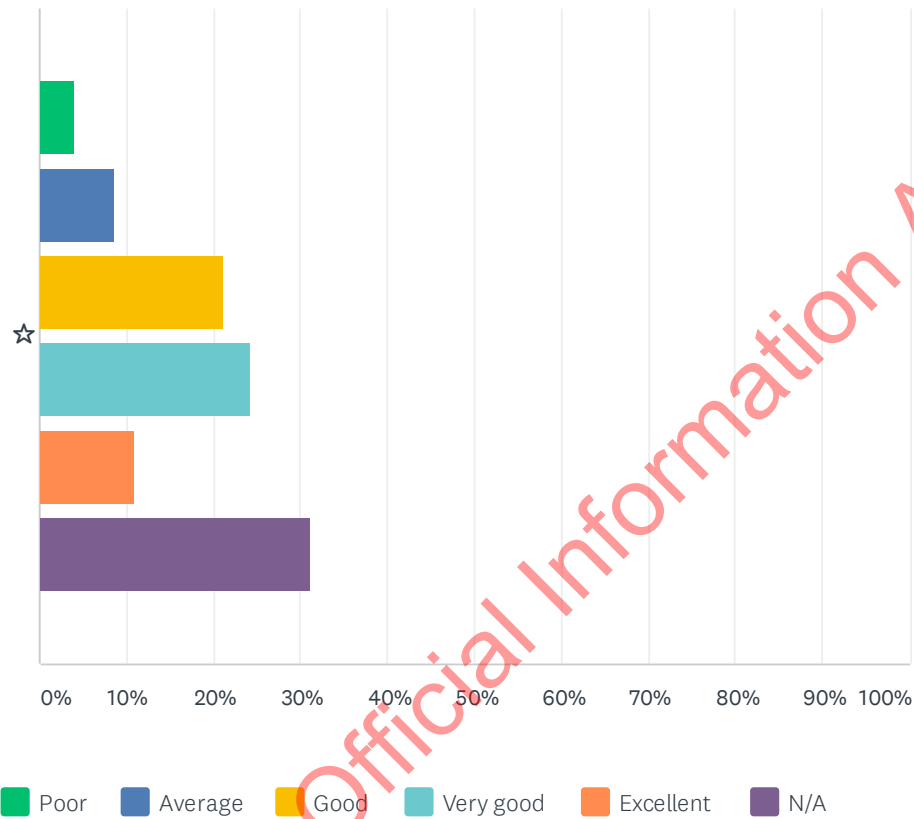
Answered: 131 Skipped: 25



|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A   | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|-------|-------|------------------|
| ☆ | 5.34% | 12.98%  | 24.43% | 23.66%    | 31.30%    | 2.29% | 131   | 3.64             |
|   | 7     | 17      | 32     | 31        | 41        | 3     |       |                  |

## Q6 Lunchtime discussion: Understanding the New Zealand Online Extremism Environment

Answered: 128 Skipped: 28

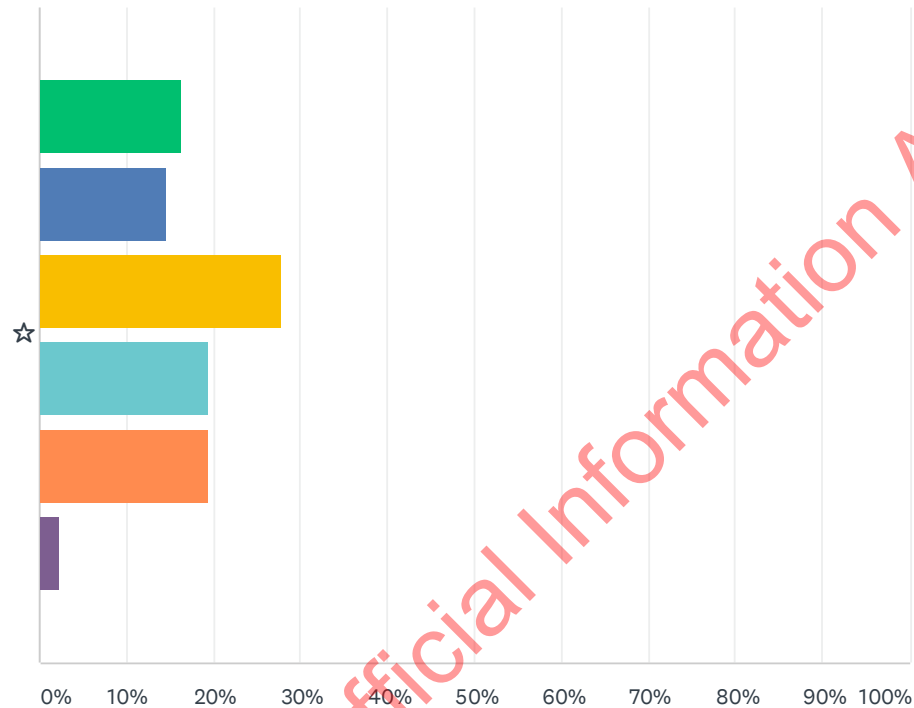


|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A    | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|--------|-------|------------------|
| ☆ | 3.91% | 8.59%   | 21.09% | 24.22%    | 10.94%    | 31.25% | 128   | 3.43             |
|   | 5     | 11      | 27     | 31        | 14        | 40     |       |                  |



## Q7 Panel 2: Addressing the causes: how can embracing community and diversity-focused approaches contribute to preventing and countering violent extremism

Answered: 129 Skipped: 27

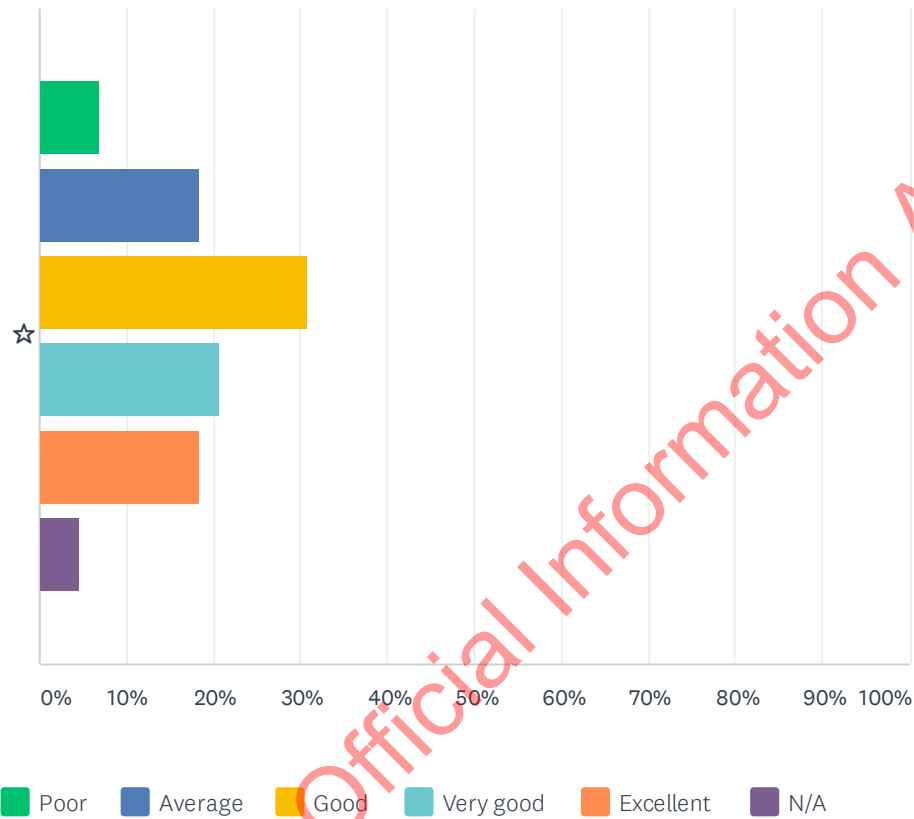


■ Poor 
 ■ Average 
 ■ Good 
 ■ Very good 
 ■ Excellent 
 ■ N/A

|   | POOR         | AVERAGE      | GOOD         | VERY GOOD    | EXCELLENT    | N/A        | TOTAL | WEIGHTED AVERAGE |
|---|--------------|--------------|--------------|--------------|--------------|------------|-------|------------------|
| ☆ | 16.28%<br>21 | 14.73%<br>19 | 27.91%<br>36 | 19.38%<br>25 | 19.38%<br>25 | 2.33%<br>3 | 129   | 3.11             |

## Q8 Panel 3: Role of the media: building cultural understanding and countering violent extremism

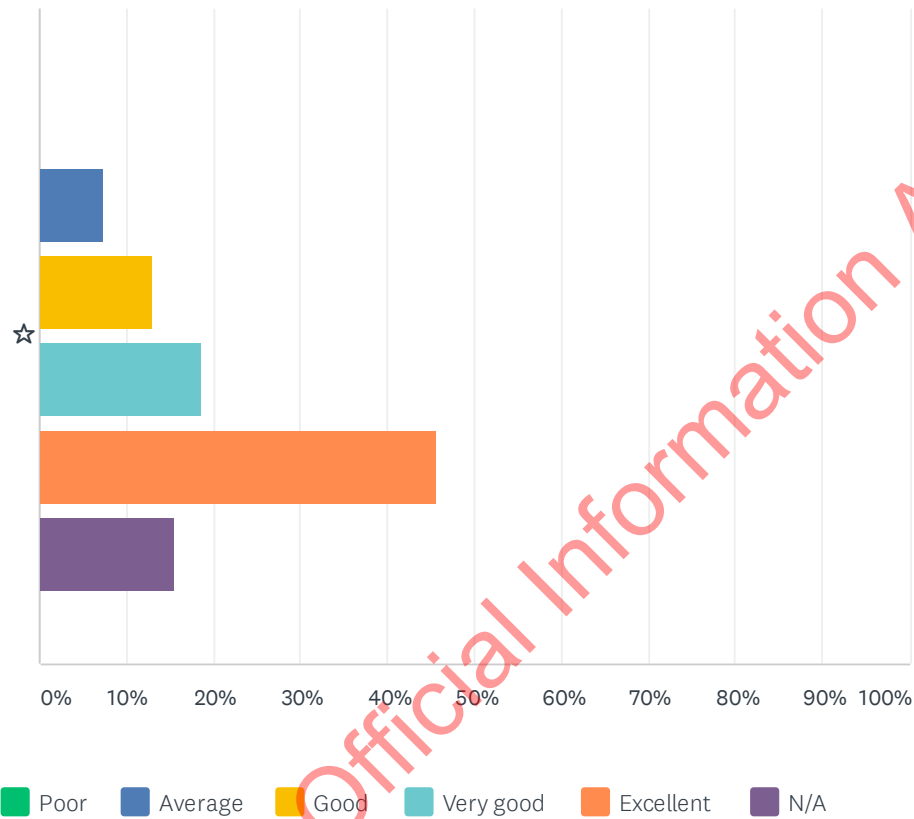
Answered: 130 Skipped: 26



|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A   | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|-------|-------|------------------|
| ☆ | 6.92% | 18.46%  | 30.77% | 20.77%    | 18.46%    | 4.62% | 130   | 3.27             |
|   | 9     | 24      | 40     | 27        | 24        | 6     |       |                  |

## Q9 Islamic Women's Council: What Hate Feels Like Now - the aftermath of 15 March 2019

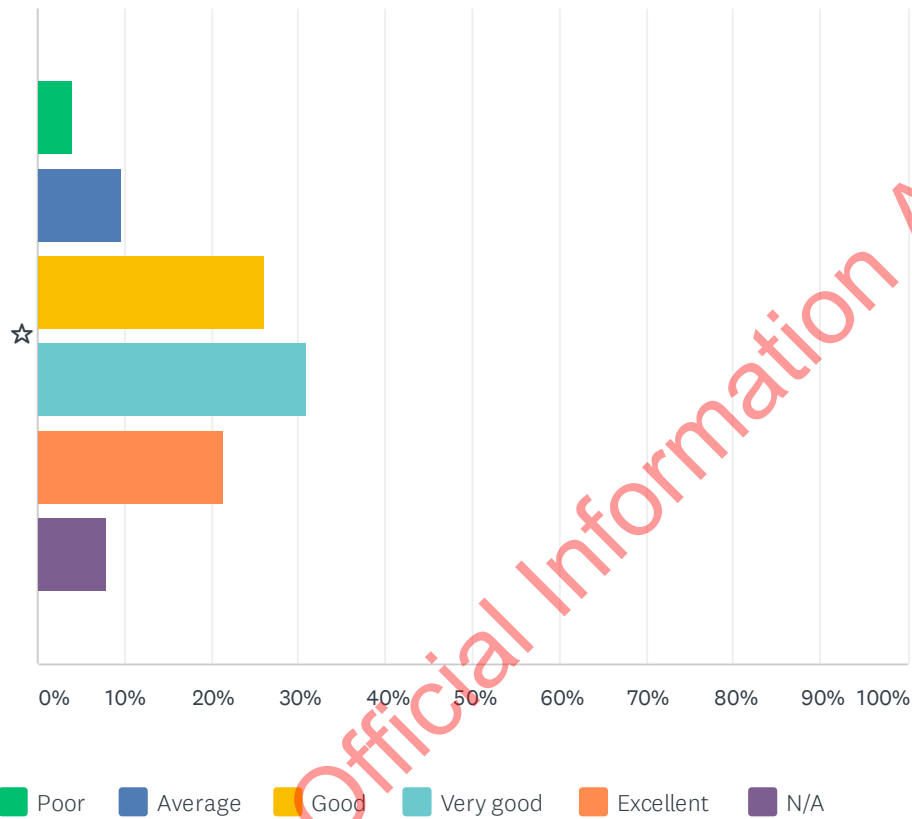
Answered: 123 Skipped: 33



|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A    | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|--------|-------|------------------|
| ☆ | 0.00% | 7.32%   | 13.01% | 18.70%    | 45.53%    | 15.45% | 123   | 4.21             |
|   | 0     | 9       | 16     | 23        | 56        | 19     |       |                  |

## Q10 Panel 4: Violent Extremism online: new directions in preventing radicalisation and violent extremism in the digital world

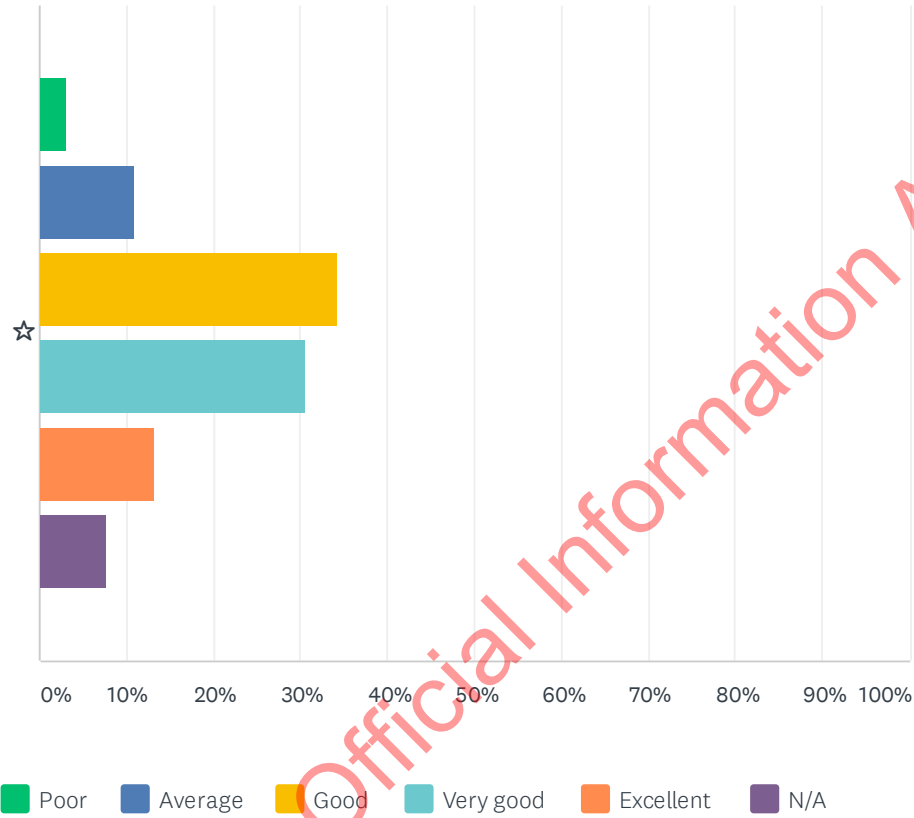
Answered: 126 Skipped: 30



|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A   | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|-------|-------|------------------|
| ☆ | 3.97% | 9.52%   | 26.19% | 30.95%    | 21.43%    | 7.94% | 126   | 3.61             |
|   | 5     | 12      | 33     | 39        | 27        | 10    |       |                  |

## Q11 Panel 5: Preventing and countering violent extremism: Aotearoa New Zealand's strategic approach

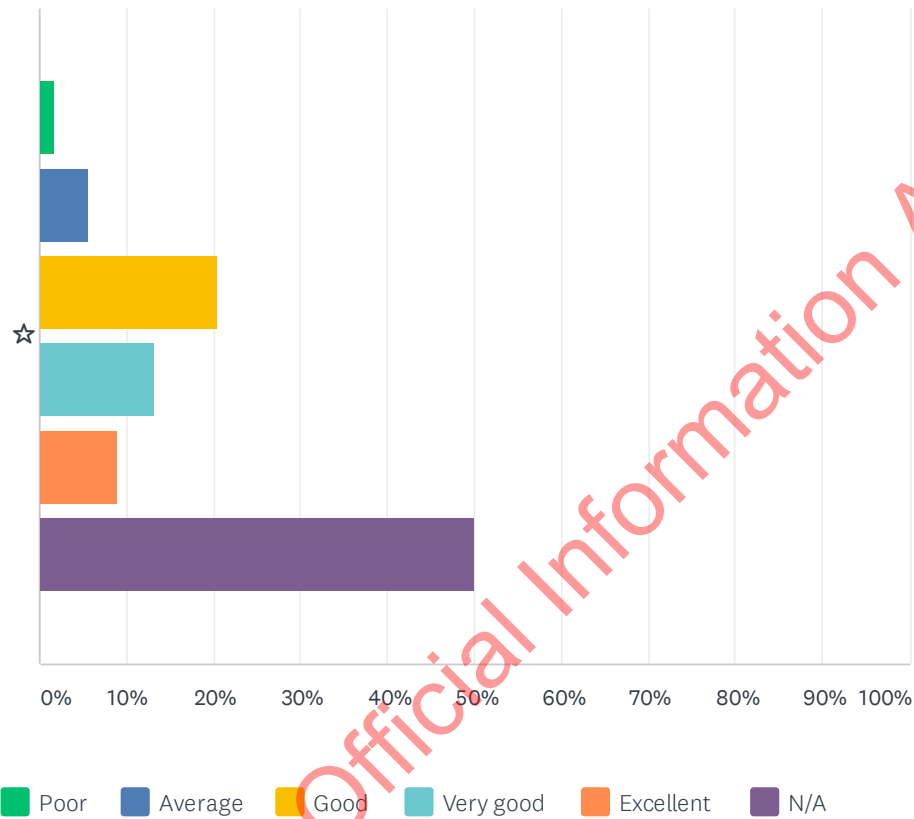
Answered: 128 Skipped: 28



|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A   | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|-------|-------|------------------|
| ☆ | 3.13% | 10.94%  | 34.38% | 30.47%    | 13.28%    | 7.81% | 128   | 3.43             |
|   | 4     | 14      | 44     | 39        | 17        | 10    |       |                  |

## Q12 Lunchtime discussion: Perspectives on Preventing and Countering Violent Extremism

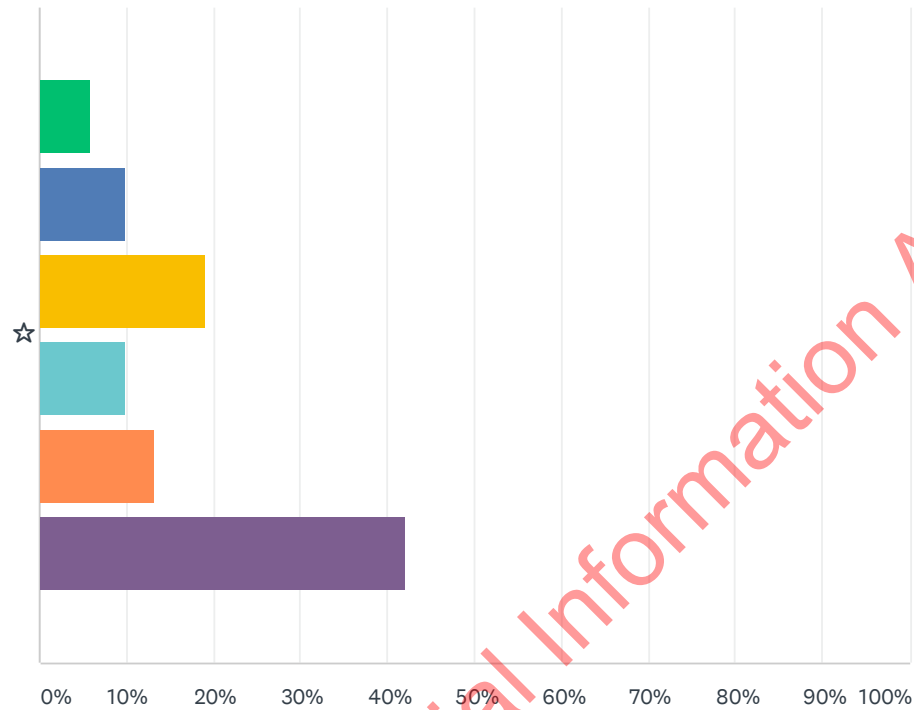
Answered: 122 Skipped: 34



|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A    | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|--------|-------|------------------|
| ☆ | 1.64% | 5.74%   | 20.49% | 13.11%    | 9.02%     | 50.00% | 122   | 3.44             |
|   | 2     | 7       | 25     | 16        | 11        | 61     |       |                  |

## Q13 National Centre of Excellence Workshop

Answered: 121 Skipped: 35

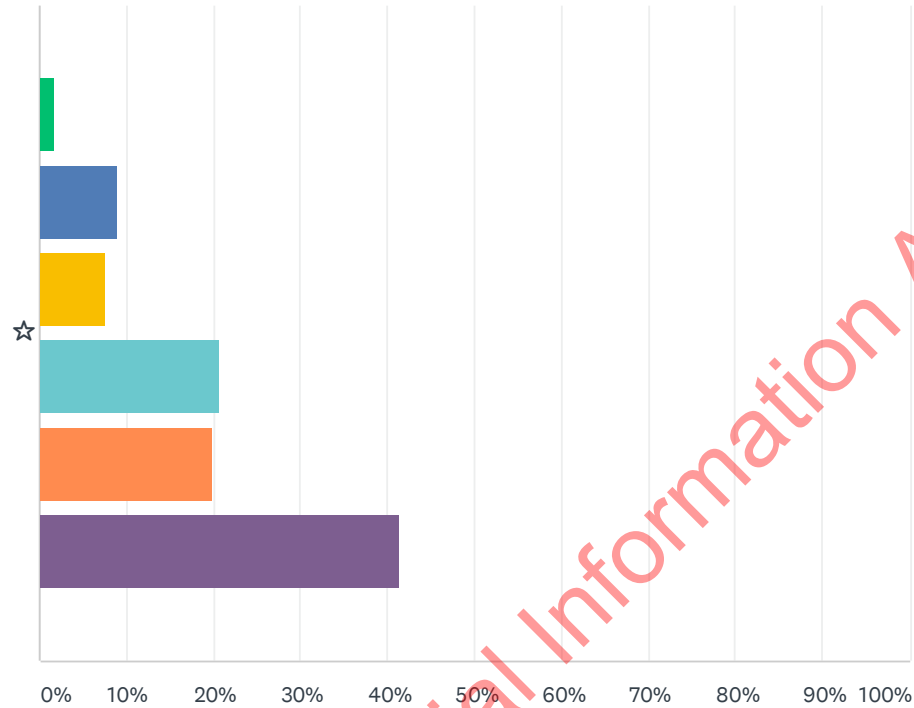


■ Poor 
 ■ Average 
 ■ Good 
 ■ Very good 
 ■ Excellent 
 ■ N/A

|   | POOR  | AVERAGE | GOOD   | VERY GOOD | EXCELLENT | N/A    | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|--------|-----------|-----------|--------|-------|------------------|
| ☆ | 5.79% | 9.92%   | 19.01% | 9.92%     | 13.22%    | 42.15% | 121   | 3.26             |
|   | 7     | 12      | 23     | 12        | 16        | 51     |       |                  |

## Q14 Scenario walk-through Exercise

Answered: 121 Skipped: 35



■ Poor 
 ■ Average 
 ■ Good 
 ■ Very good 
 ■ Excellent 
 ■ N/A

|   | POOR  | AVERAGE | GOOD  | VERY GOOD | EXCELLENT | N/A    | TOTAL | WEIGHTED AVERAGE |
|---|-------|---------|-------|-----------|-----------|--------|-------|------------------|
| ☆ | 1.65% | 9.09%   | 7.44% | 20.66%    | 19.83%    | 41.32% | 121   | 3.82             |
|   | 2     | 11      | 9     | 25        | 24        | 50     |       |                  |



## Q15 What did you like most about the hui?

Answered: 118   Skipped: 38

Released under the Official Information Act 1982

## Q16 Did you find attending the hui worthwhile?

Answered: 120   Skipped: 36

Released under the Official Information Act 1982

## Q17 What do you think could be improved for future hui?

Answered: 116   Skipped: 40

Released under the Official Information Act 1982

## Q18 What topics would you like to see covered at future hui?

Answered: 109   Skipped: 47

Released under the Official Information Act 1982

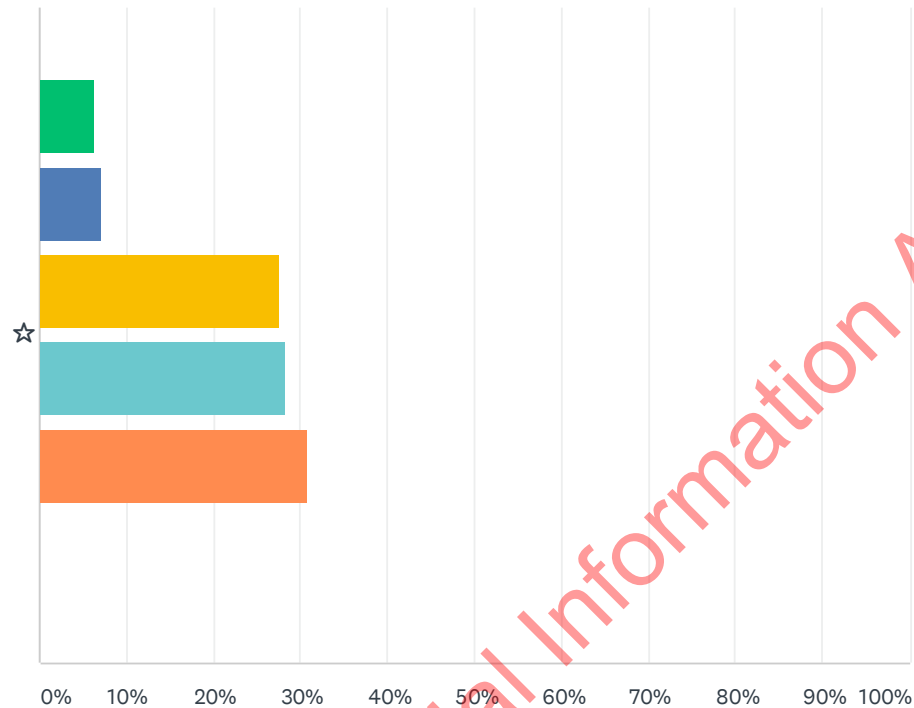
Q19 Do you have any other suggestions or feedback you would like to share?

Answered: 85   Skipped: 71

Released under the Official Information Act 1982

## Q20 Overall, how satisfied were you with He Whenua Taurikura?

Answered: 127 Skipped: 29



■ Poor 
 ■ Average 
 ■ Good 
 ■ Very good 
 ■ Excellent 
 ■ N/A

|   | POOR       | AVERAGE    | GOOD         | VERY GOOD    | EXCELLENT    | N/A        | TOTAL | WEIGHTED AVERAGE |
|---|------------|------------|--------------|--------------|--------------|------------|-------|------------------|
| ☆ | 6.30%<br>8 | 7.09%<br>9 | 27.56%<br>35 | 28.35%<br>36 | 30.71%<br>39 | 0.00%<br>0 | 127   | 3.70             |



## *He Whenua Taurikura*

# Survey questions post hui

### **Survey for all attendees (not media group)**

#### **Introduction**

Thank you for attending He Whenua Taurikura 2021 – New Zealand's first hui on Countering Terrorism and Violent Extremism.

The goals of the hui were to promote public conversation, understanding and research on radicalisation; look at how to challenge hate-motivated extremist ideologies; and cover priorities to address New Zealand's terrorism and violent extremism issues.

We would appreciate if you would provide feedback on the hui to help inform our planning for future events.

#### **Venue and facilities**

*(Rate 1-5 or N/A option + area for any additional comment)*

How did you rate the Town Hall venue?

How did you rate the on-site facilities, such as prayer rooms, on site wellness rooms and support staff?

How did you rate the quality and variety of food?

Overall, how would you rate the venue and facilities?

#### **Hui sessions**

*(Rate 1-5 or N/A option + area for any additional comment)*

How useful was each session for you and for achieving the goals of the hui?

Panel 1: Terrorism Challenges: the dynamic nature of the terrorism and violent extremism risk

Building foundational Te Tiriti o Waitangi and Te Ao Māori approaches into prevention of and countering terrorism and violent extremism in Aotearoa

Lunchtime discussion: Understanding the New Zealand Online Extremism Environment

Panel 2: Addressing the causes: how can embracing community and diversity-focused approaches contribute to preventing and countering violent extremism

Panel 3: Role of the media: building cultural understanding and countering violent extremism

Islamic Women's Council: What Hate Feels Like Now - the aftermath of 15 March 2019

Panel 4: Violent Extremism online: new directions in preventing radicalisation and violent extremism in the digital world

Panel 5: Preventing and countering violent extremism: Aotearoa New Zealand's strategic approach

Lunchtime discussion: Perspectives on Preventing and Countering Violent Extremism

National Centre of Excellence Workshop

Scenario walk-through Exercise

### **Overall**

*(open comment section)*

What did you like most about the hui?

Did you find attending the hui worthwhile?

What do you think could be improved for future hui?

What topics would you like to see covered at future hui?

Do you have any other suggestions or feedback you would like to share?

*(Rate 1-5 or N/A option + area for any additional comment)*

Overall, how satisfied were you with He Whenua Taurikura?