

Policy Capability Framework



The Policy Project

Responsive today,
shaping tomorrow

Policy agencies need to keep pace with current issues and invest in capability to meet future challenges. They need good systems for assuring policy quality, and to have skilled staff. They need to be adept at engaging with the decision-makers they are advising, as well as people likely to be affected by their advice. They need to be customer-centric.

The **Policy Capability Framework** enables policy agencies and teams to test their policy capability. It describes the key components of capability and offers 'lines of inquiry' and



potential indicators to review and build overall organisational capability to produce quality policy advice. A number of tools for reviewing agency capability against the framework are available.

This is one of three policy improvement frameworks co-designed for and by the policy community to help government agencies improve their policy quality and capability. It is supported by the Policy Skills Framework and the Policy Quality Framework.

Find the frameworks and more information at: www.dpmc.govt.nz/policyproject

Policy Capability Framework

STEWARDSHIP

How well do we focus on policy outcomes and build capability for the future?

POLICY QUALITY SYSTEMS

How well do we enable and support the delivery of quality policy advice?

POLICY CAPABILITY

ENGAGEMENT CUSTOMER-CENTRIC

How well do we meet the expectations of ministers, customers, and other stakeholders?

PEOPLE CAPABILITY

How well do we ensure we have the right skills in the right place at the right time?