

Community Forum
Private Bag 4999
Christchurch 8140

**Meeting notes for the meeting of the CERA Community Forum
Thursday 4 September 2014, 6pm
Cambridge Room, Canterbury Club, Christchurch**

Present:

Community Forum members:

Leah Carr, Martin Evans, Wendy Gilchrist, Tom McBrearty, Trevor McIntyre, Lesley Murdoch, Jocelyn Pappriill, Faye Parfitt, John Peet, Emma Twaddell, Brian Vieceli, Rachel Vogan

Apologies

Richard Ballantyne, Maria Godinet-Watts, Patricia Siataga, John Wong, Darren Wright

Chair

Trevor McIntyre

In Attendance

Hon Nicky Wagner, Associate Minister for Canterbury Earthquake Recovery (left at 6.30pm)

Benesia Smith, Deputy Chief Executive, Strategy and Governance, CERA

Connie Hutchinson, Julie Mugford and Hilary Day – Environment Canterbury (item one only)

Katherine Peet (Network Waitangi Otautahi), Rex Gibson (Te Runaka ki Otautahi o Kai Tahu), Shirley Wright (Christchurch Resettlement Services), Emma Rawson (Manu Kaha), Marney Ainsworth (Sustainable Otautahi Christchurch), Martin Luff (Wikihouse) and Sharon Torstonson (Council of Social Services) – Organising Group, One Voice Te Reo Kotahi (item two only)

s9(2)(a), Advisor, Ministerial and Executive Services, CERA

Agenda

1. Metro Bus Service Review

Connie Hutchinson from Environment Canterbury (ECan) presented to the Forum about the metro service review. Ms Hutchinson was supported by Julie Mugford and Hilary Day. The presentation is attached as **Attachment A**. It should be noted that the route names and numbers on the presentation are still to be finalised.

- The presenters noted there was an overwhelming response to the consultation on the metro bus service review. The consultation included staff conducting surveys on buses and brochures being handed out at bus stops.

- It was noted that ECan is working closely with Christchurch City Council (CCC) over the bus interchange.
- The presenters commented that one of the key issues raised in the consultation responses included school-aged students from Lincoln that attend school in Upper Riccarton, for example, Kirkwood Intermediate. As a result of this feedback a dedicated school service will be implemented from 2015 for these students.
- The presenters noted that another key issue was bus noise in Southshore. It was found that overall the Southshore community's preference was for longer routes and noisier buses than smaller buses and transferring services. These issues were discussed at a community meeting.
- It was noted that the new, finalised bus timetables would be published in mid-November 2014 and the changes would be implemented in December 2014.
- The presenters noted that fare prices were outside the scope of this review.
- The presenters confirmed that ECan is renegotiating with the current operators and will remain with the same tenders.
- Forum members were interested to know how ECan is trying to increase bus patronage. The presenters explained that by increasing the frequency of services ECan is hoping to increase patronage. ECan is also looking at how it can improve marketing, especially for the *Metro Card*. The Forum believes it is important using public transport becomes 'trendy' in Christchurch.
- The Forum asked whether any work has been done in relation to installing Wi-Fi on buses. The presenters confirmed that the installation of Wi-Fi on buses is currently being researched.

2. One Voice Te Reo Kotahi, non-governmental organisations

Katherine Peet (Network Waitangi Otautahi), Rex Gibson (Te Runaka ki Otautahi o Kai Tahu), Shirley Wright (Christchurch Resettlement Services), Emma Rawson (Manu Kaha), Marney Ainsworth (Sustainable Otautahi Christchurch), Martin Luff (Wikihouse) and Sharon Torstonson (Council of Social Services) from the Organising Group of One Voice Te Reo Kotahi (OVTRK) presented to the Forum about non-governmental organisations (NGOs). The presentation is attached as **Attachment B**.

- The presenters noted that over 100 groups belong to OVTRK. This represents a broad and diverse range of NGOs and the communities of interests, identity and locality they work within.
- The Forum asked OVTRK to clarify what it wanted the Community Forum to support. The Forum noted that OVTRK did not appear to have a strategic plan.
- OVTRK replied that the group was established in response to a lack of visibility and lack of recognition for non-profit organisations in the Christchurch rebuild. An example of this is that the NGO sector was not represented on the Community Wellbeing Planners Group until late-2012.
- OVTRK confirmed that its definition of 'recognition' is the ability for NGOs to participate and be part of decision making processes related to the Christchurch rebuild.
- It was noted that post-earthquake the NGO sector suffered from reductions and changes in funding allocations meaning some volunteers were no longer able to continue with volunteer work.

- A Forum member commented that she believed OVTRK is important because it asks challenging questions and gives voice to issues that might be overlooked by other organisations.
- OVTRK noted that it has a ground-up approach, and gives a voice to the 'little guys' as well as the larger organisations. It also provides networking opportunities for different NGOs.
- OVTRK emphasised that it believes there to be a difference between consultation and engagement, and considers that it helps NGOs to gain true engagement about issues.

OVTRK representatives left the meeting.

s9(2)(g)(i)

- The Forum understands that CERA is building a relationship with the NGO sector and supports continued work in this area.
- The Forum suggested that the name 'One Voice' is misleading as it implies all of its members share one view.
- The Forum suggested that CERA provide an update on the progress of relationship building with the NGO sector at a future meeting.
- The Forum recognises and appreciates the wonderful and important work the NGO sector contributes to local communities and the Christchurch rebuild.

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4. CERA transition

Benesia Smith from CERA also updated the Forum on changes that will position CERA as a departmental agency under the umbrella of the Department of the Prime Minister and Cabinet.

5. General Business

Forum members agreed a session to identify issues it would like to consider at future meetings is timely.

Action Point – The Community Forum to identify issues for future consideration.

Next Meeting – 18 September 2014

Meeting closed 8:10pm

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Attachment A



CERA Community Forum

4 September 2014

metro

 **Environment
Canterbury
Regional Council**
Kaumiharo Taiao ki Waitaha

Stage 3 Service Review

- Eastern, Western and Selwyn routes had not been reviewed since 2010
- Final stage of post-earthquake changes
- Less duplication of services
- Design of new central interchange
- Importance of both central city and suburban locations



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Consultation

Public Consultation ran 2 May – 16 June 2014

- 4 focus groups
- 8 drop-in sessions
- Community meetings
- Presentations to Community Boards

2357 Submissions received

5 petitions with a total of 569 signatures



Overall Themes

- Support for increased frequency and more direct core services
- Concerns about connections, reliability of services and interchange facilities
- Existing low frequency routes are unpopular

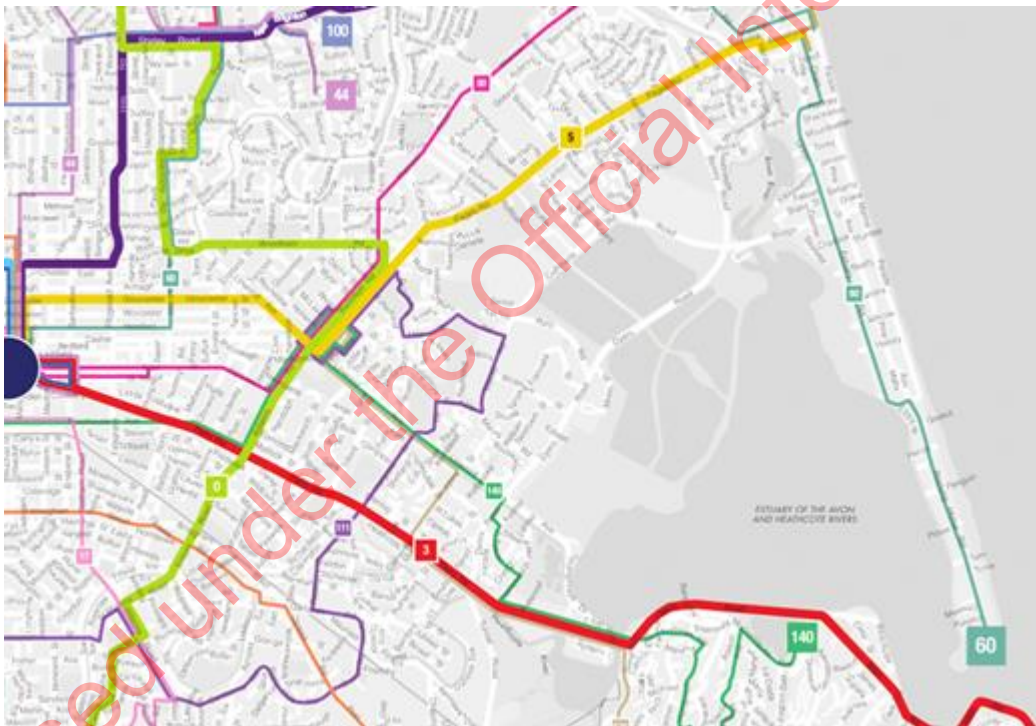
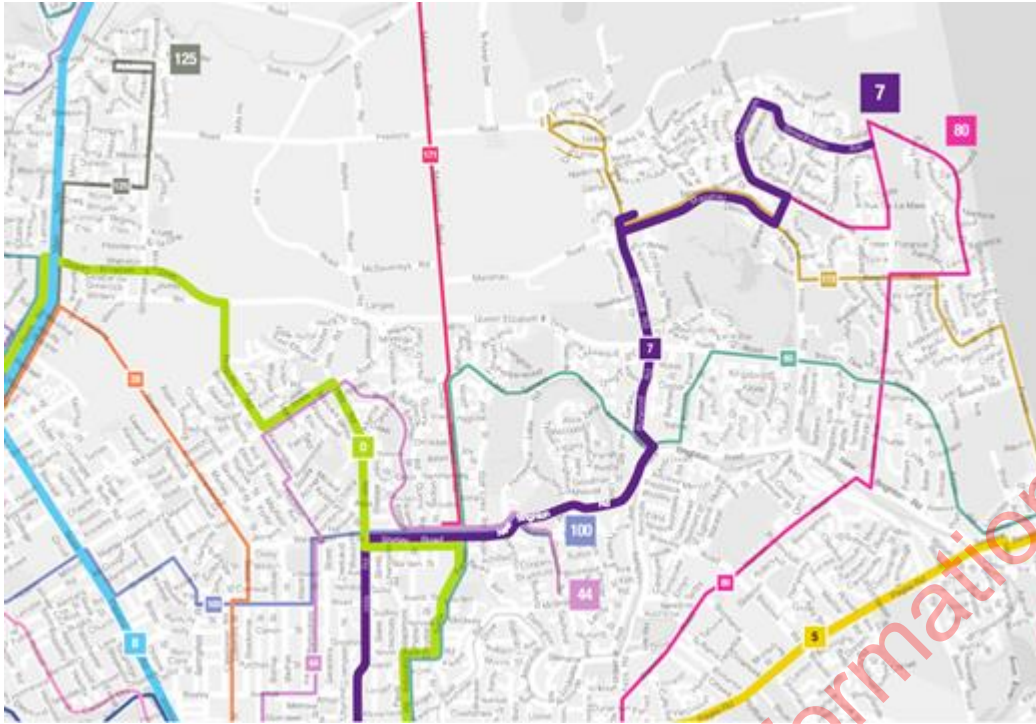


Key Topics

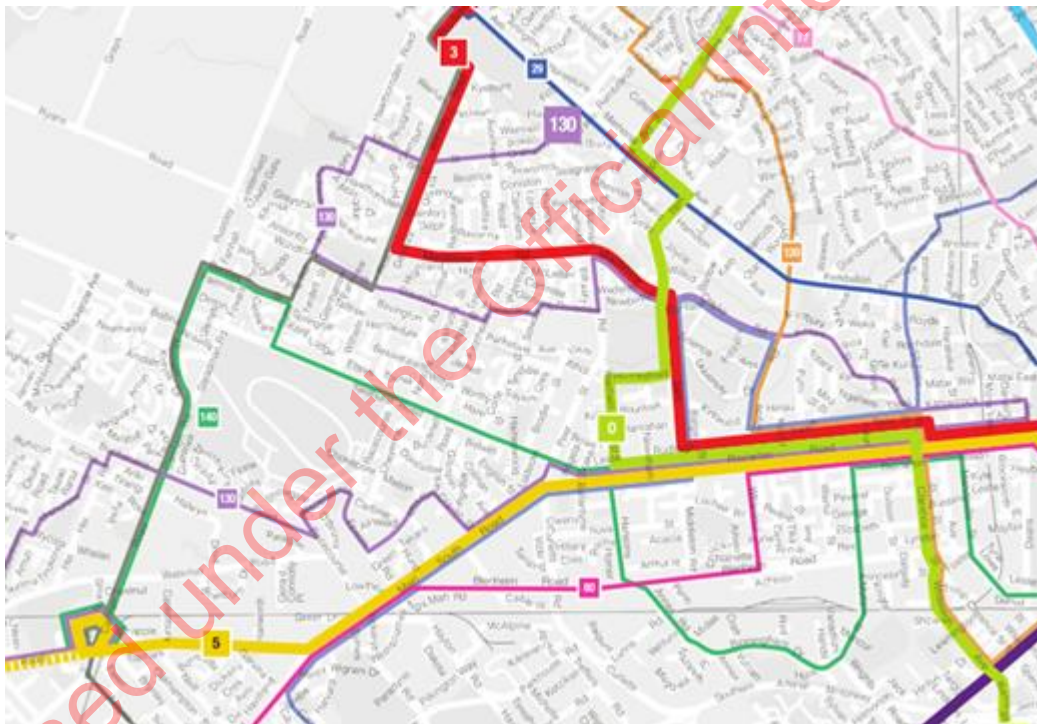
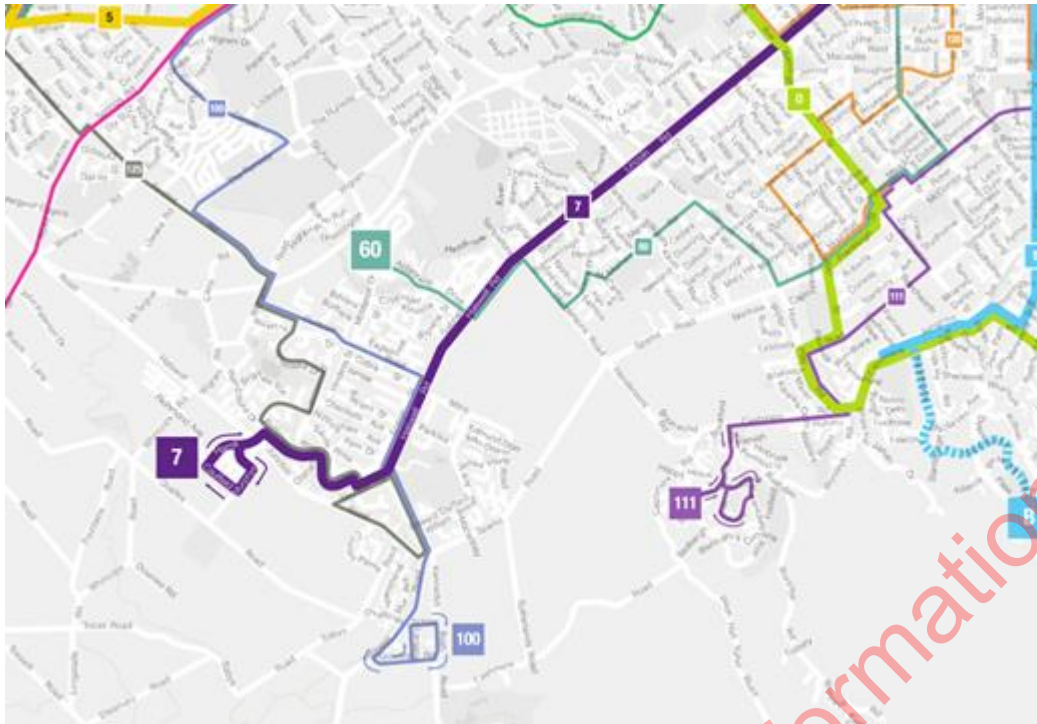
- Revision of Metrostar
- 80 (Lincoln – Northshore) travelling down Blenheim Road instead of Riccarton Road
- Southshore shuttle
- Route connections in Halswell
- Retention of 535 (Lyttelton – Eastage)



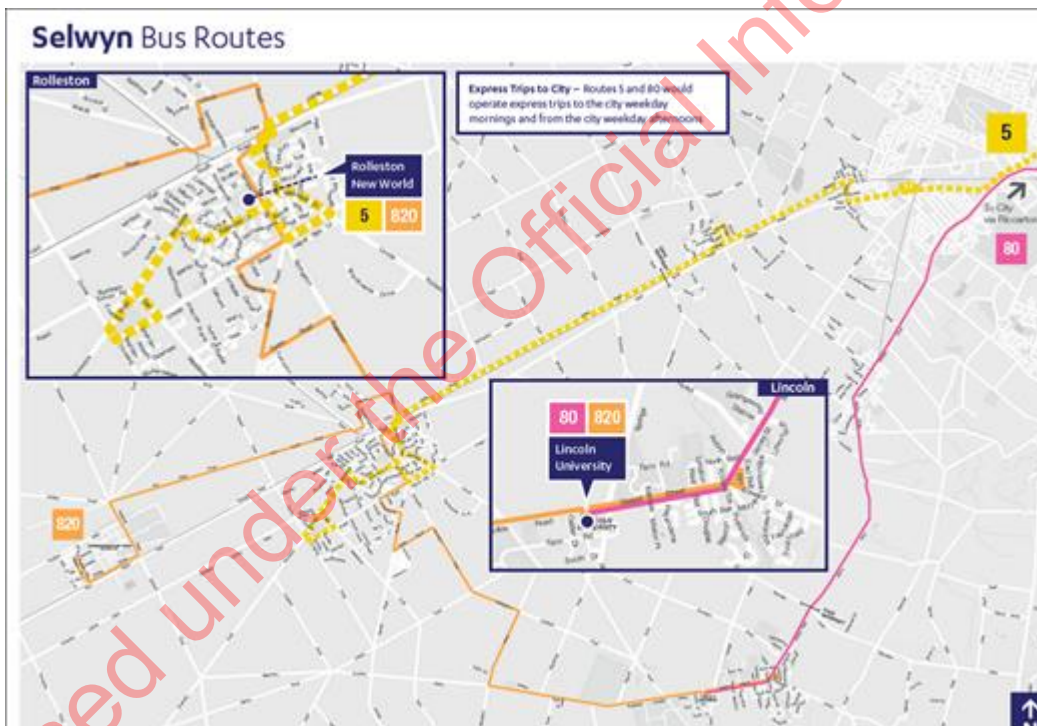
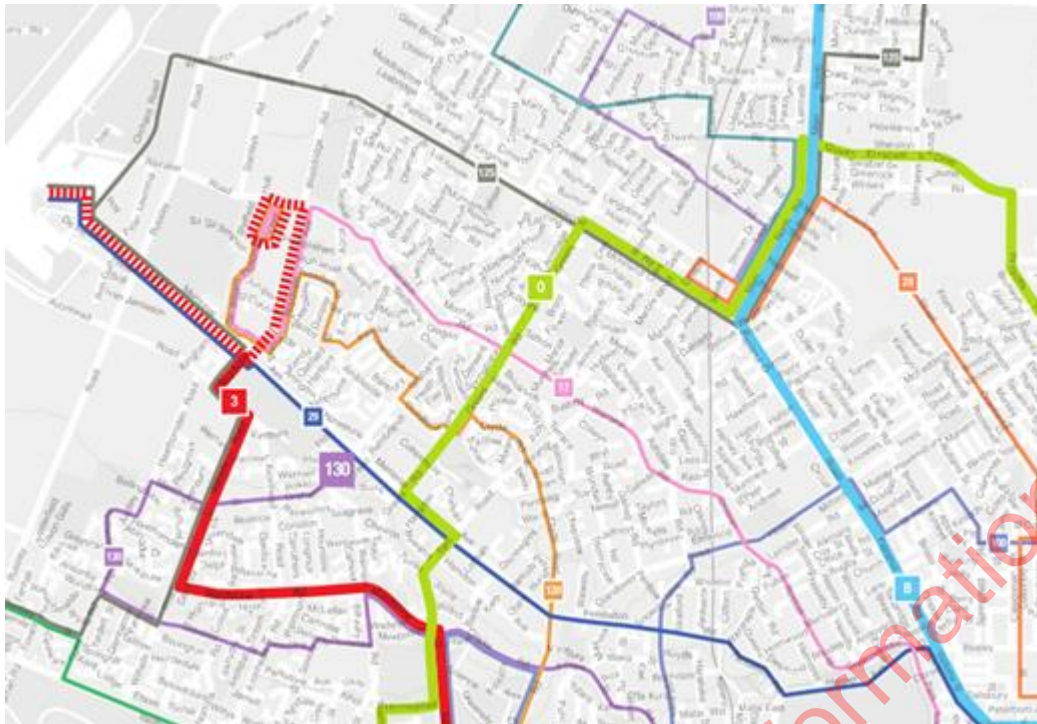
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Timeline

- Analysis of feedback: June/July
- Approval by Commissioners: 4 September
- Timetables, website update: Mid December
- Implementation: December



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Attachment B



Speaking from the NGO Sector

We are the waka on which the NGO sector with its many faces (nga matatini) carries community expectations and truths with integrity

He waka eke noa – a canoe on which we can all embark

**GETTING TO
KNOW OUR
SECTOR**

One Voice Te Reo Kotahi
3 August, 2014

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WHAT IS IT?

- Organised, to the extent that it can be distinctly identified.
- Non-profit - does not distribute any surplus that may be generated to those who own or control it.
- Non-government - institutionally separate from government
- Self-governing – in control of its own destiny
- Non-compulsory – membership and participation are voluntary.

“The space of uncoerced human association and also the set of relational networks — formed for the sake of family, faith, interest and ideology — that fill this space”

Michael Walzer

“There is an interest of the State that must not be controlled by the State, therein lies the realm of voluntary activity”

Lord Beveridge (1950)

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WHAT DOES IT LOOK LIKE?

- There are around **9,700** non-profit groups and organisations in Canterbury of which approximately **3713** are registered charities
- Only about **10%** have any paid staff.
- Over **1 million** people in NZ do **270 million hours** of some form of (unpaid) voluntary work

WHAT'S IN IT?

Culture, Sports and Recreation	45 %	ChCh Symphony Orchestra, Canterbury Tennis, Kidfest
Social Services	12%	Methodist Mission, Age Concern, Pillars
Religion	10%	Christchurch Cathedral, Alnoor Mosque, Canty Hebrew Congregation
Development & Housing	8%	Whareora House of life, Ministry of Awesome. Project Lyttleton
Education and Research	8%	Rewi Alley School, Christ College, Workers' Educational Association

Business / Professional, Unions	3%	Re:Start, Employers Chamber of Commerce, Hotel & Hospital Workers Union
Law, Advocacy, Politics	3%	Community Law, Cauty Insurance Assistance, National Party
Health	2%	Cancer Society, Depression Support Network, St Georges Hospital
Environment, Animal Protection	1%	Keep Chch Beautiful, SPCA, Travis Wetland Trust
Other	8%	Volunteering Canterbury, Oxfam, Canterbury Community Trust.

EMPLOYMENT

Number of groups and organisations with paid staff
970

Number of paid employees (includes full- and part-time)
105,000

Over 60% of employment is in health, social services (30%) and education / research.

As at 1 April 2013, the not-for-profit sector median total remuneration in various job categories was on average 13.5% lower than the public sector and 14.8% lower than the general market.

ECONOMIC

The Sector makes a direct contribution of **\$6.95 billion** which is **4.9%** of the country's **Gross Domestic Product**

Income Sources:

- Government 25%
- Fees 55%
- Philanthropy 20%

VALUE TO SOCIETY

"A strong and independent non-profit sector is essential for weaving the social, cultural, environmental, and economic fabric of our society. It provides needed services, gives people a way to participate as citizens and volunteers, stands up for under-represented citizens, and pioneers solutions to major social problems. Non-profits believe that we can create a better future through innovation and societal change. This sense of hope leads to creative approaches and new models that work."

NC Centre for Non-Profits

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ONE VOICE TE REO KOTAHI (OVTRK)

- Organisations, big and small, which are not formed by government or private commercial interests can put themselves on the **One Voice Te Reo Kotahi (OVTRK)** Register. This is a no-cost opportunity for those interested in working with others in greater Christchurch according to our kaupapa.
- **OVTRK** is committed to a Treaty-based multicultural approach where the indigenous status of tangata whenua and the role of tangata Tiriti - i.e. everyone else - is understood.

DATA SOURCES:

- Statistics New Zealand (2007), *Counting Non-Profit Institutions in New Zealand*.
- *One Voice Te Reo Kotahi* kaupapa <onevoicetereokotahi.blogspot.co.nz>
- Jackie Sanders, Mike O'Brien, Margaret Tennant, S. Wojciech Sokolowski and Lester M. Salamon (2008); *The New Zealand Non-profit Sector in Comparative Perspective*; Office for the Community and Voluntary Sector.
- Not for Profit Remuneration Survey Overview, Strategic Pay. (264 orgs, 13,902 employees)
<http://strategicpay.co.nz/LinkClick.aspx?fileticket=1CTWZBzNBXo%3d&tabid=157>
- www.charities.govt.nz
- http://www.artstrategies.org/leadership_tools/mustreads/the-marketization-of-the-nonprofit-sector-civil-society-at-risk/
- <http://www.ncnonprofits.org/about/core-values>



NGOs AND THE REBUILD

How NGOs, and the communities we work within can become meaningfully involved in the rebuild (with special reference to the central city and the residential red zone).

We place great value on participatory processes and our hope to leave an enduring legacy for us and our children after us.

5 QUESTIONS

CO-CREATE, NOT JUST CONSULT

It is a priority for NGOs and the communities we work within that we be involved in **co-creating** the Progression Plan, rather than only being **consulted** after most of the work has been done. How can this be ensured?

BIG PICTURE

How is CERA prioritising input from NGOs and the communities we work within to clarify **What Really Matters?** in the work being undertaken?

CHAMPIONING THE NGO SECTOR

How can CERA both work with the NGO sector as one of the partners as well as champion the case for the sector as a partner with your strategic partners as work streams transition from CERA to other agencies?continued.....

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FUTURE PROOFING

The Recovery Strategy says, in part, that "*Development..... will meet the needs of future generations, taking into account climate change and the need to reduce risk from natural hazard.*" How can NGOs, among whose numbers are several which have considerable professional expertise in issues such as localisation of food security, energy matters, etc, contribute to the earliest stages of the development of the Progression Plan?

MONITORING

We are interested in how and by whom CERA's statutory responsibility "*to restore the social, economic, cultural, and environmental well-being of Greater Christchurch communities*" will be monitored both in terms of transition and all plans. How can NGOs be a part of this ongoing process?

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